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velocity™
by Atlona

Velocity | Atlona Manuals
Software

Version Information

Version	Release Date	Notes
1	10/17	Initial release
2	11/17	Added Macros, Event Macros, Room Triggers and Cloud
3	01/18	Added Reset Password, room groups, and show device. Updated room options
4	05/18	Added keep alive commands, Split Rooms, updated activation steps
5	07/18	Added Device Groups, updated Remote Control builder, and room option Enable Passcode Locking
6	09/18	Updated registration process, room options updated
7	01/19	Added Custom Switcher and DSP to equipment and added Custom Control Interface
8	03/19	Updated Roles and Permissions

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Registration only takes a few minutes and protects this product against theft or loss. In addition, you will receive notifications of product updates and firmware. Atlona product registration is voluntary and failure to register will not affect the product warranty.

To register your product, go to http://www.atlona.com/registration

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Log In & Activation

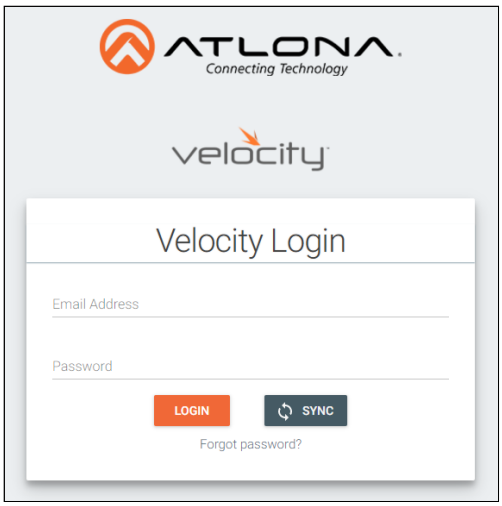
Once the Velocity Gateway has been set up on a network, the IP address of the server can be located on the bottom right hand corner of the splash screen of a connected HDMI or Mini DisplayPort display or using an IP scanner.

NOTE: Google Chrome is the recommended browser when using Velocity. Other browser may experience technical difficulties and may not support full functionality.

1. Open any browser on the network and type the IP address in, as shown below.

2. Enter the login information on the Velocity web page, then click the **Login** button. Note that the password is masked when typed.

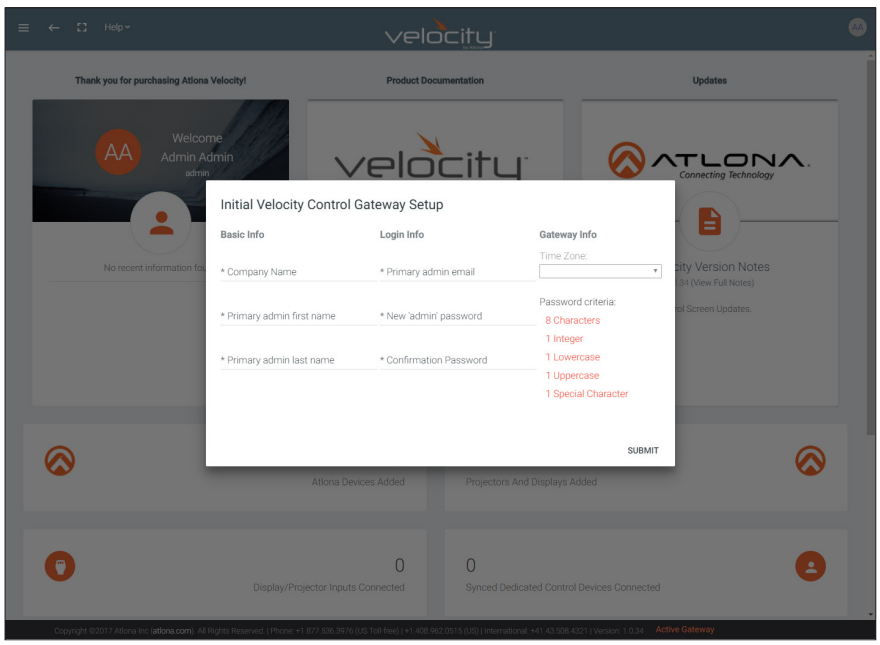
   Login: admin
   Password: admin

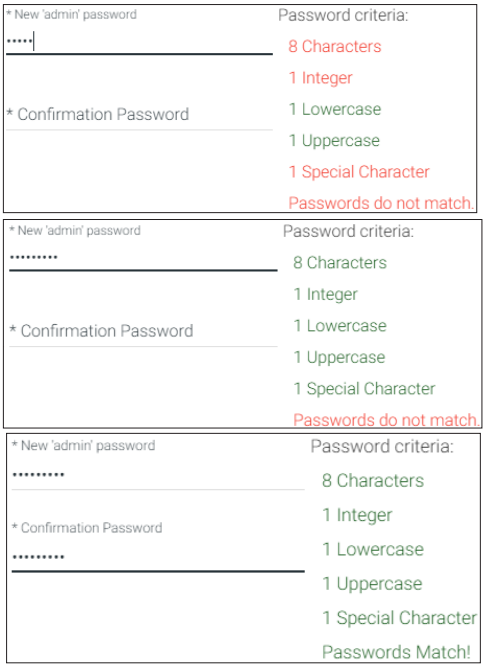


NOTE: Once the initial log in and activation is complete, the new password should be kept somewhere easy to find. If the password is lost, please follow the directions in the Reset Password section.

3. Fill in the initial set up information, including: Company Name, First & Last name, the email address for system emails to be sent, time zone, and a new password.

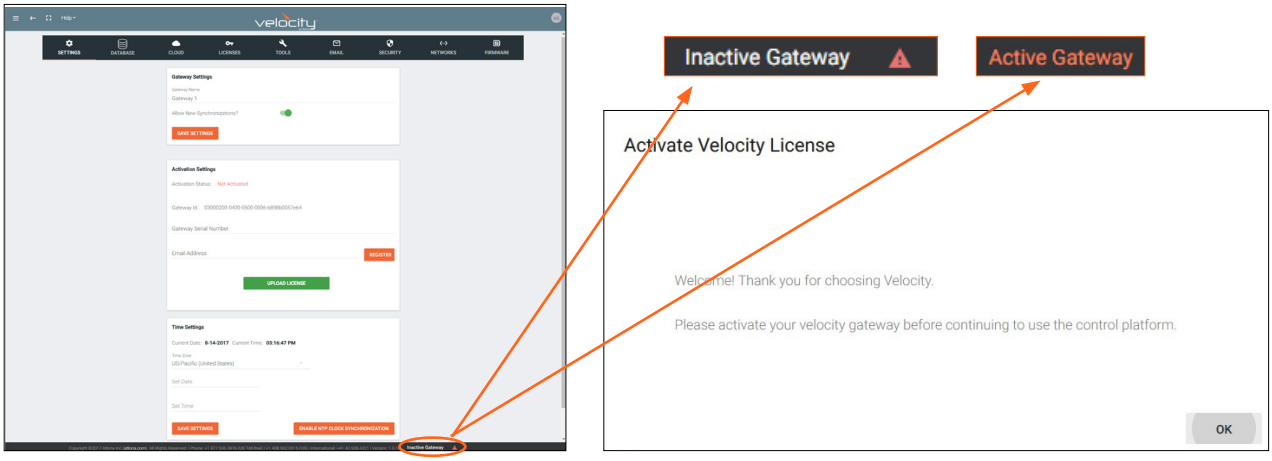
NOTE: Passwords must be at least 8 characters and include: 1 number, 1 uppercase letter, 1 lowercase letter, and 1 special character. The text will appear all green when the password meets all criteria.



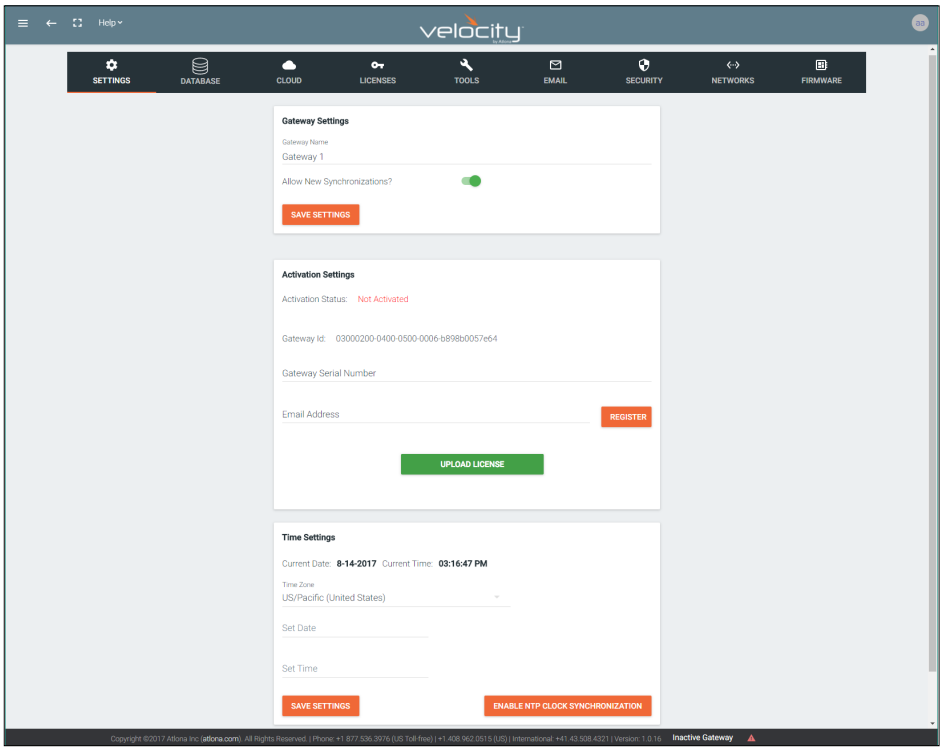


4. Press **SUBMIT** once all information is filled. A new pop up will appear.

NOTE: If the gateway is activated already, it will go to the sites page. If the gateway is not activated, it will go to the system settings page. Activation status can be found at the bottom right hand of the screen.

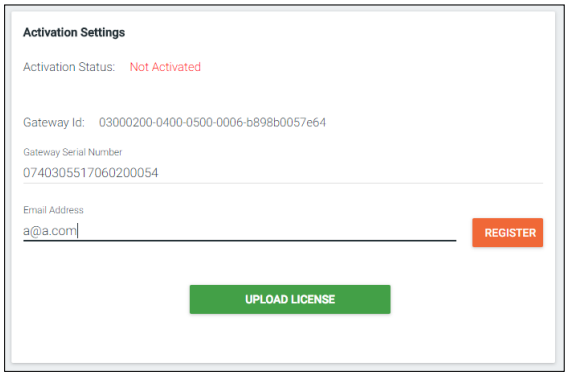


5. Press the **OK** button on the Activate Velocity License window. The settings page will open.



6. Fill in the serial number (provided at time of purchase or located on the bottom of the AT-VGW-250) and the email where the license registration should be sent. Press the **Register** button. If the gateway is online, the unit will be activated.

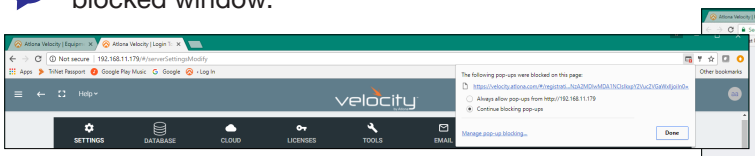
NOTE: Either the Gateway or the computer connected to the Gateway needs to have access to the internet to register.

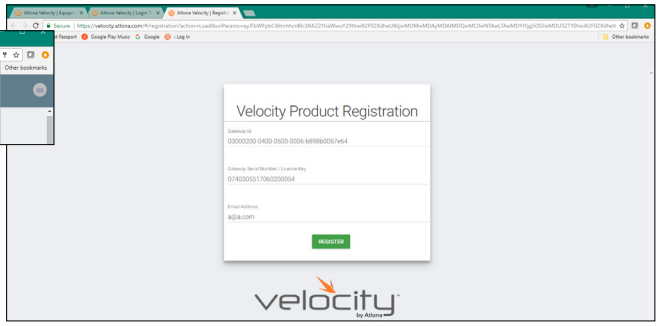


Offline Activation

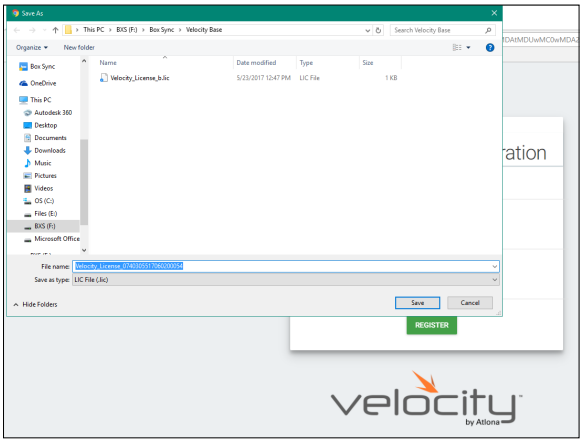
1. Follow steps 1 through 6 of Log In & Activation. When the Register button is pressed in step six, a new window will open.

NOTE: If nothing happens when the register button is pressed, disable pop-up blockers and open the blocked window.

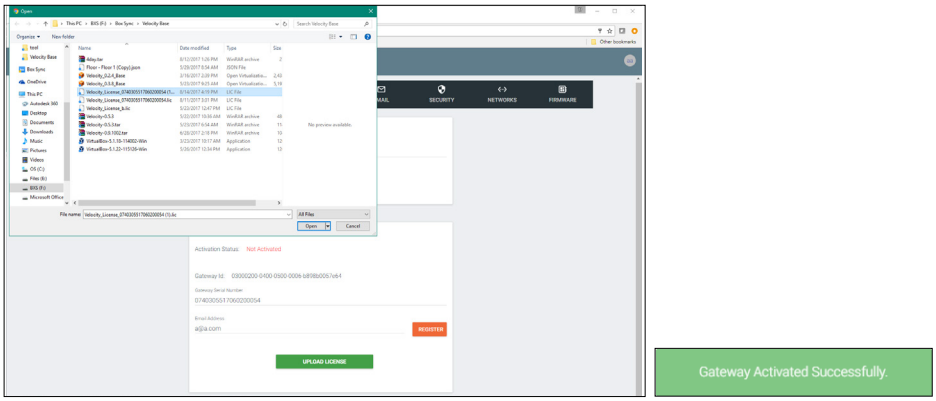




2. The fields should be auto-filled from the previous screen, if not, fill in the serial number and email address. Press the **Register** button.
3. The license file will be downloaded automatically. Select an easy to find place on the local PC (**e.g.** desktop) to save to.



4. Close the registration tab and return to the system settings page.
5. Press the **Upload License** button. A new window will open.



6. Select the license file from the folder and select **Open**.

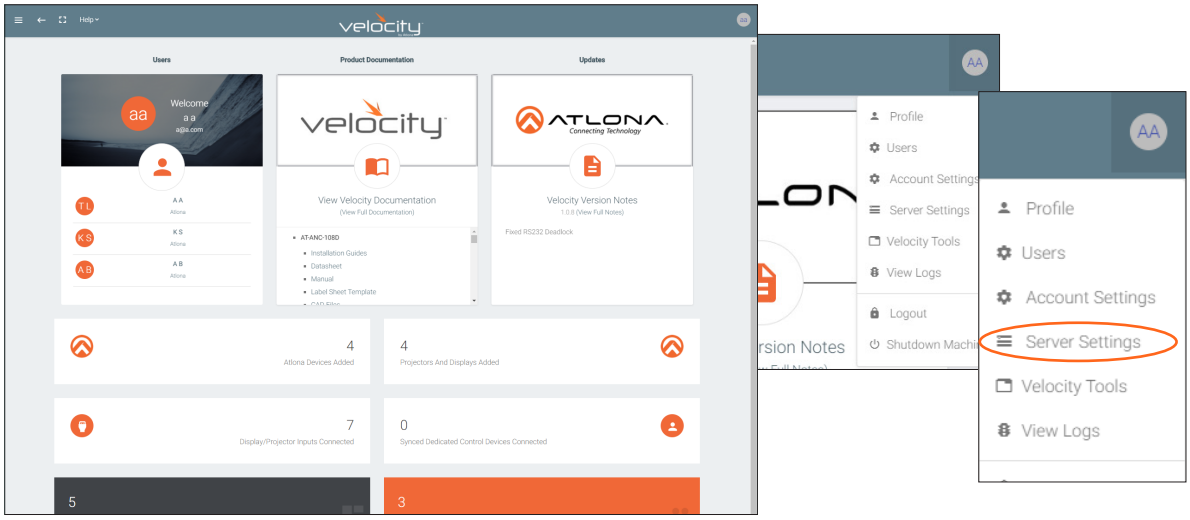
Once the file has been uploaded successfully, the message **Gateway Activated Successfully** will appear at the bottom of the screen and the **Activation Status** will show Activated.

NOTE: The page should refresh automatically after registration, if the page does not, manually refresh the web browser.

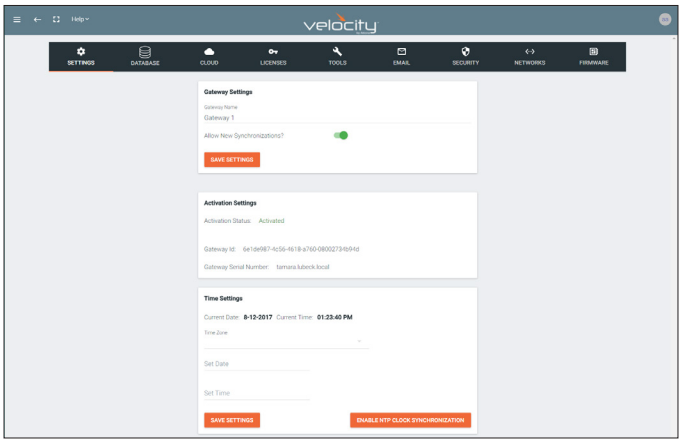
System Settings

System settings will include the ability to view server settings, licenses, tools, set up email notifications, security options, and firmware upgrades.

1. Locate the user icon in the top right corner of the home page and left click to select.

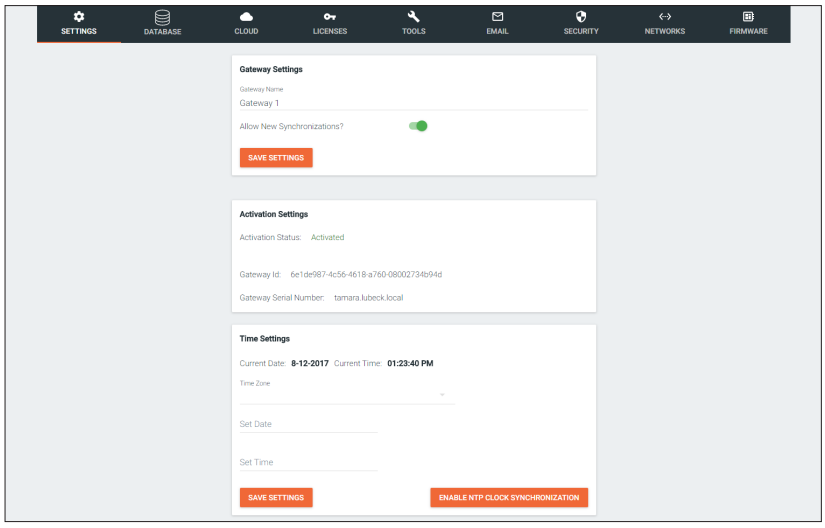


2. Select **Server Settings** from the drop down menu. A new page will open.



Settings

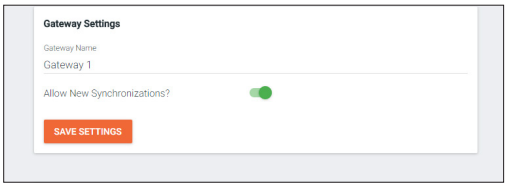
Used during activation, the settings page provides basic information for Velocity, such as: Gateway Settings, Synchronization, ID, Serial Number, and Time Settings.



Gateway Settings

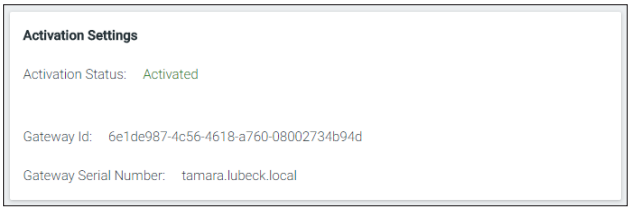
The gateway name may be changed, to provide an easy way to discern between different gateways.

Select the slider bar next to **Allow New Synchronizations** to enable the Atlona Touch Pads and other BYOD control devices to connect to the gateway.



Activation Settings

This will show the current activation status and the gateway ID and serial number. Velocity should have been activated following the steps in the Log In & Activation section.



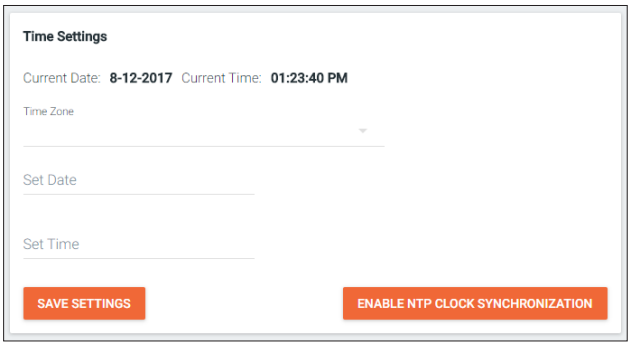
Time Settings

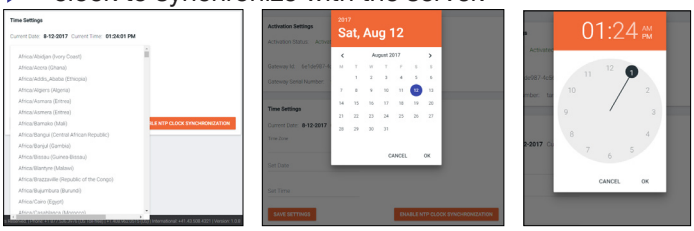
Set the time, time zone, and date for Velocity.

Enable NTP Clock Synchronization

Select this button to allow Velocity to sync its clock with the server.

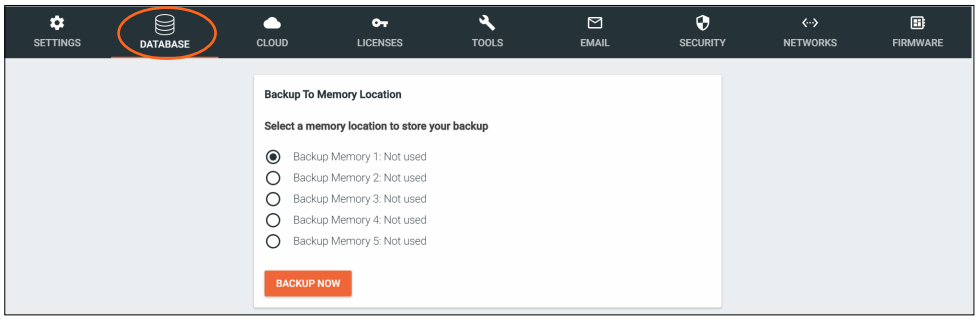
NOTE: The gateway must be online in order for the clock to synchronize with the server.





Database

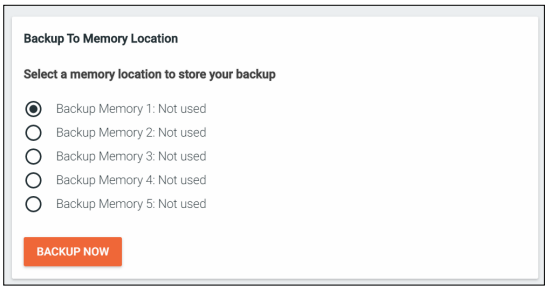
1. Select **Database** from the top navigation inside of the **Server Settings**.



The Database page provides a way to back up, restore, set up redundancy, and delete databases & settings for Velocity.

Backup To Memory Location

Select one of the five memory backup locations and press save. This will back up the Velocity database to the currently selected Backup Memory. Once a backup memory has been used, it can be downloaded, restored from, or deleted.



NOTE: Atlona recommends creating a backup and saving to a secure location after integration is complete.

Backups Available For Restore

All backups available will appear in the list. The backups can be renamed, deleted, downloaded to the local computer, or restored to.

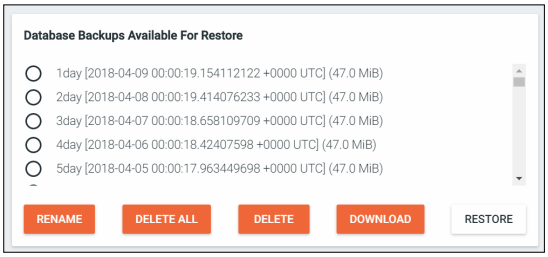
Rename - Allows creation of a custom name for each backup.

Delete All - Delete all provides a quick way to clear all the previous back ups at once.

Delete - Removes the selected backups, creating space for additional backups if needed

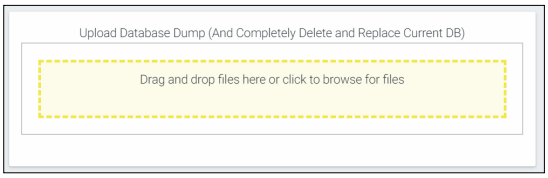
Download - Save back ups to the local computer for future restores.

Restore - Restores the gateway to the selected back up, overwriting all current information/settings of the gateway.



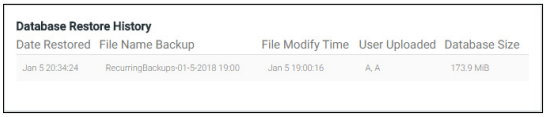
Upload

Drag and drop previously saved database backups from the local computer.



Database Restore History

Once a restore has occurred, a new field will appear after the restore. This will show all the database restores that have been successfully processed.



Redundancy Settings

Redundancy provides seamless control where in the case of power loss or other events on one gateway, the secondary gateway takes over control.

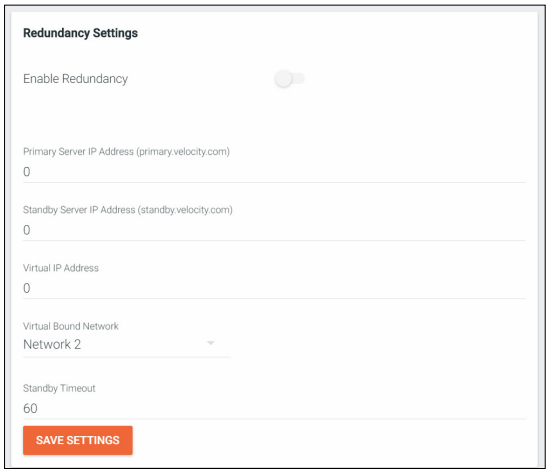
Enable Redundancy - Select the slider. When green, redundancy is enabled.

Primary Server IP Address - Set to the IP of the primary gateway.

Standby Server IP Address - Set to the IP of the secondary gateway in case of failure.

Virtual IP Address - Set the virtual IP. This IP is where access to the Velocity webGUI can be found and will be used for all control device connections. Using this IP will ensure no loss of functionality in case the primary gateway goes down.

Virtual Bound Network - Select the physical port both gateways use to connect into the network with the controlled devices.

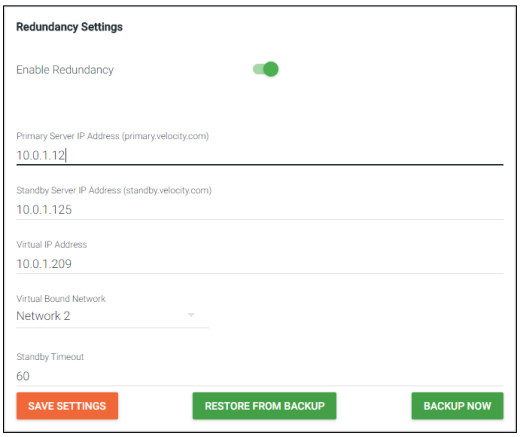


NOTE: Both gateways must be connected to the network using the same Ethernet port on the units. If the primary gateway is connected to Ethernet port 1 then the backup gateway must also be connected to the network using Ethernet port 1.

Standby Timeout - Set the time in seconds before the secondary gateway takes control after the primary gateway has gone offline. It is recommended not to set the standby timer lower than 20 seconds.

NOTE: The backup gateway must have gone through the initial setup process and be set to a static IP before redundancy is set up.

Once both units have been set up and connected correctly, redundancy can be set up.



1. Select the redundancy slider. It will turn green when enabled.

NOTE: Redundancy settings are only made on the primary gateway.

2. Type in the primary gateway's IP address.

NOTE: Both gateways must be set to a static IP before redundancy is set up, to avoid any future issues.

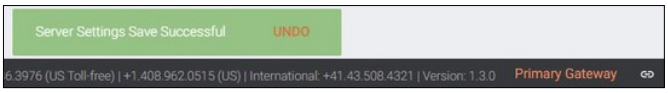
3. Type in the secondary gateway's IP address.

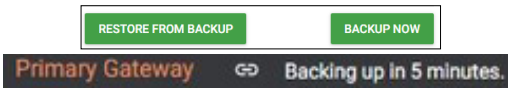
4. Type in a Virtual IP address.

   e.g. If the primary IP is 10.0.1.12 and the secondary IP is 10.0.1.125, the virtual IP should be 10.0.1.XXX (such as 10.0.1.209).

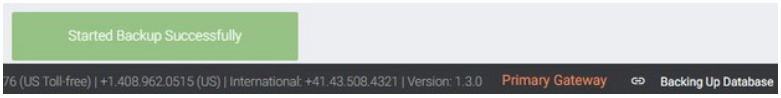
NOTE: The Virtual IP address must be an unused IP address. It cannot share an IP with any other devices on the network.

5. Set the virtual bound network to mirror the port used to connect both gateways to the control network. If the units are connected to the network on Ethernet port 2, then select Network 2 from the drop down menu.
6. Set the time, in seconds, for how long after connection is lost from the primary unit before the secondary unit takes over.
7. Press the Save Settings button. A green successful message will appear at the bottom of the page when redundancy has been set up. The title Primary Gateway will also appear in the server information at the bottom of the page.





The primary gateway will back up to the secondary unit every 5 minutes (this is not the same as the server back ups). The database back up may also be started manually by pressing the **BACKUP NOW** button at the bottom of the redundancy options, and set both gateways to the current configuration.

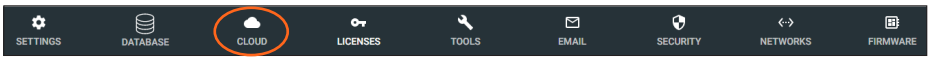


As the primary gateway is backed up, it will display the Backing Up Database message. Once a database has been successfully backed up, the backup gateway will show that it is in standby mode. The backup gateway will remain in backup mode until a time in which the primary gateway has been offline for the set timeout amount. Once the backup gateway is active, it will remain that way until the primary gateway is online again.

NOTE: If any changes have been made while the primary gateway was offline, select the Restore From Backup button to import the changes from the backup gateway.

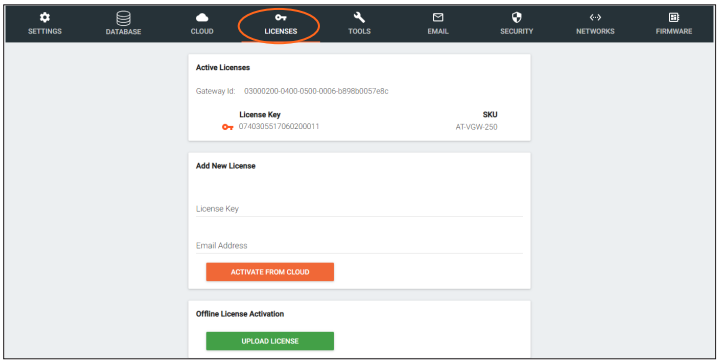
Cloud

Refer to Cloud section.



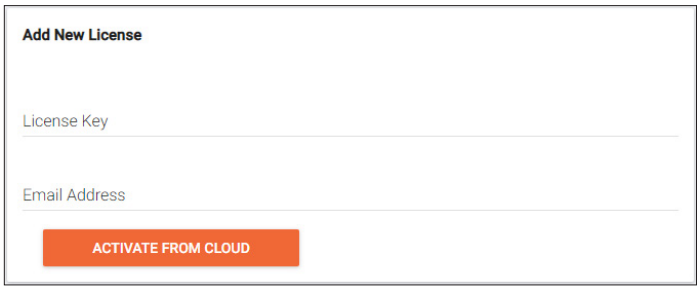
Licenses

1. Select **Licenses** from the top navigation inside of the **Server Settings**.



The license page displays any currently associated licenses and provides a way to load new BYOD to the user's gateway or to activate a VSG license for Velocity Soft Gateways (AT-VSG-250, AT-VSG-2500, etc). More licenses can be activated here, to expand the amount of new control devices.

NOTE: License keys and license download links are provided by email at the time of purchase. If an email cannot be found in the inbox, check the spam or junk folder.

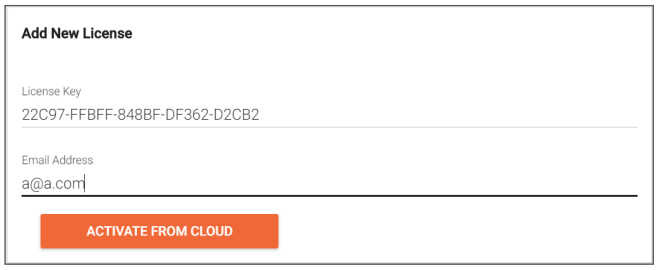


If the gateway is connected to the internet, a new license can be activated with the license key and an email address.

a. Type in the License Key received by email at the time of purchase.

b. Type in the email address associated with the license key (the email where the license was received).

c. Press the **Activate From Cloud** button. The new license will activate and appear in the Active License field.

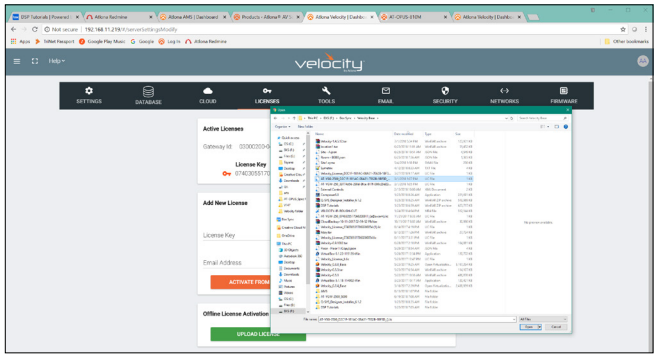


If the gateway is offline, the license file will need to be loaded to the gateway manually.

a. On a PC connected to the internet, download the license using the link received by email at the time of purchase.

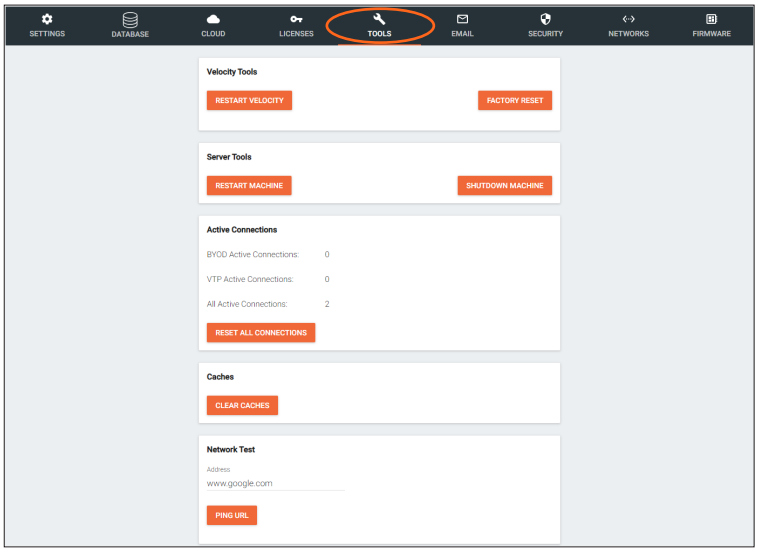
b. Select the **Upload License** button to search the local PC for the license file.

c. Select the license file and press the **Open** button. The new license will appear in the Active License section.



Tools

1. Select **Tools** from the top navigation inside of the **Server Settings**.



The tools page allows for the Velocity software, Gateway, or web browser Velocity files to be reset.

Restart Velocity - Restarts the Velocity software without restarting the hardware

Factory Reset - Resets Velocity back to factory settings, removing all sites and settings. Network settings will remain the same.

Restart Machine - Reboots the gateway.

Shutdown Machine - Shuts down the gateway until it is power cycled.

Active Connections - Will display how many control touch pads and browser windows are connected to Velocity at the time.

Reset all connections - This will disconnect all logged in touch pads & browser windows and refresh their connections after 3 seconds.

Clear Cache - This will clear all internal cached files for all equipment. Use this if equipment remotes are not populating correctly after changes have been made.

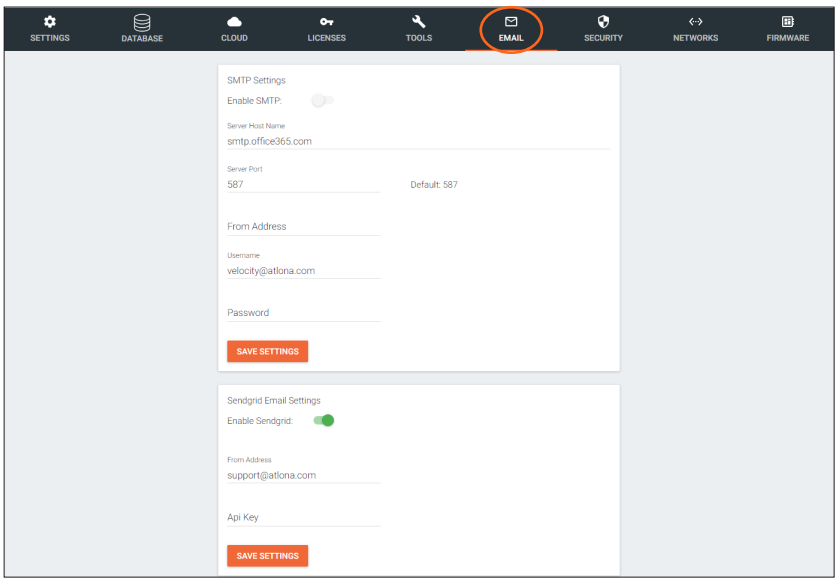
Network Test - Test the gateway's connection to the internet by pressing PING URL. By default the URL is www.google.com, but can be changed if needed. A green OK message will appear below the ping button if the connection is ok.

NOTE: Turning off the gateway will shut down Velocity and control will not be possible until the unit is restarted.

Email

Velocity by default will send error notifications from Atlona's default .

1. Select **Email** from the top navigation inside of the **Server Settings**.

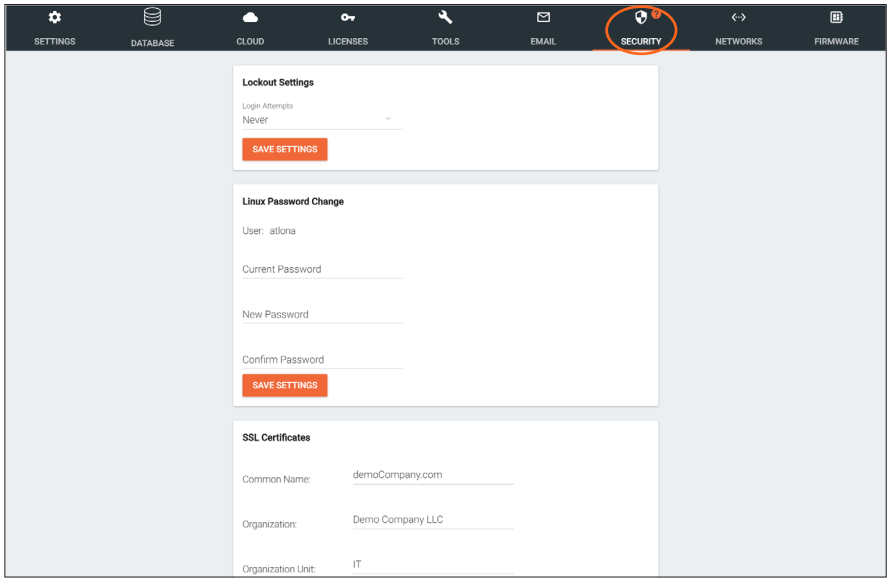


2. Fill in the company's email and/or Sendgrid settings.

This information will be provided by the company's email host. If the IT admin is not setting up Velocity, check with them for the correct settings.

Security

1. Select **Security** from the top navigation inside of the **Server Settings**.
2. Set the limit for how many login attempts a user has before the system is locked to those credentials.



For enhanced security, Velocity Gateway's operating system password should be updated.

Default User: atlona
Default Password: atlona

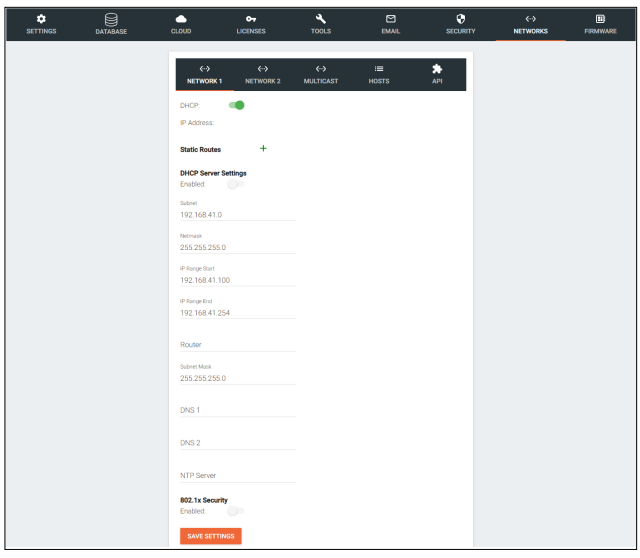
3. Type in the new password twice to confirm and press save.

NOTE: This is for the Velocity Gateway operating system password update, NOT for Velocity login. Velocity login password may be changed under users.

- **SSL** - Contact Velocity Product Management for further information.

Networks

1. Select **Networks** from the top navigation inside of the **Server Settings**.

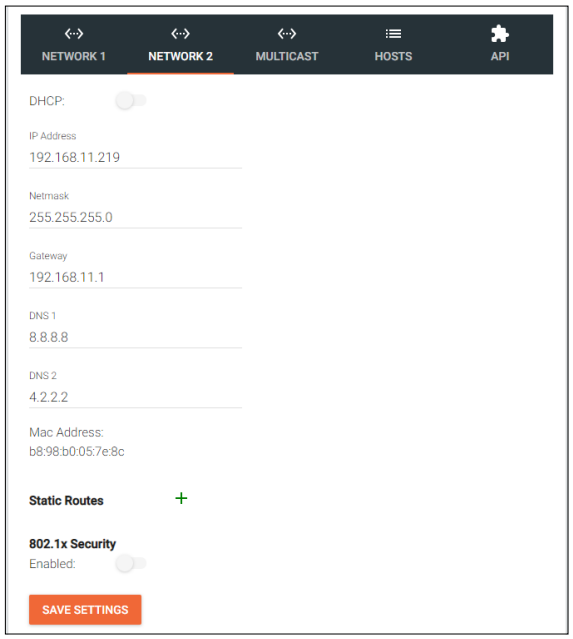


Network 1 corresponds with Ethernet Port 1 of the AT-VGW-250 and can be set between static IP, DHCP, and DHCP server. If set as a DHCP server, a range of IP addresses must be set so it can assign IP addresses for anything else connected to the network.

- **802.1x Security** - Enable or disable this by selecting the slider. Enabling will allow the Velocity Gateway to be authenticated and authorized when connected to a network using 802.1x access control.

NOTE: By default, Ethernet Port 1 is set to Static IP (192.168.41.68) and Ethernet Port 2 is set to DHCP.

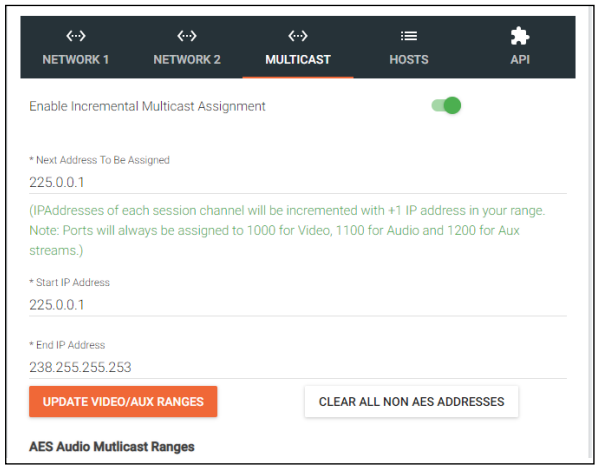
2. Select **Network 2** from the network box.



Network 2 corresponds with Ethernet Port 2 of the AT-VGW-250 and can be set between static IP and DHCP.

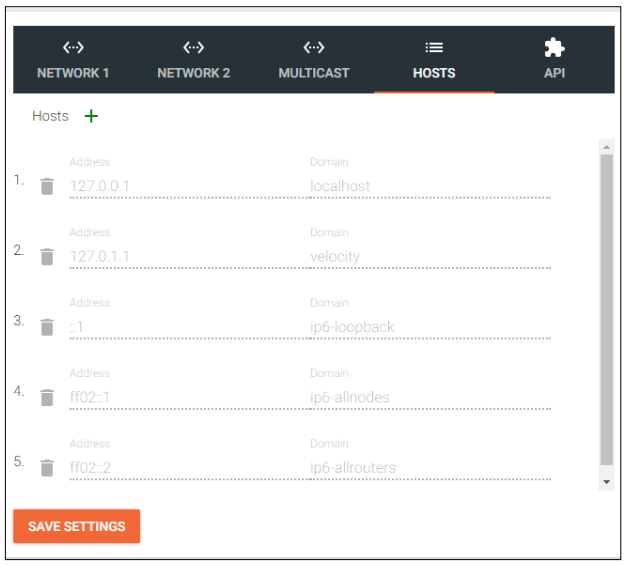
- **802.1x Security** - Enable or disable this by selecting the slider. Enabling will allow the Velocity Gateway to be authenticated and authorized when connected to a network using 802.1x access control.

3. Select **MULTICAST** from the network box.



Multicast is used for OmniStream set up and discovery.

4. Select **HOSTS** from the network box.



Hosts provide a simple way to assign a name to any Velocity controlled device on the network. Simply enter the controlled device IP address and write a host name to assign to it.

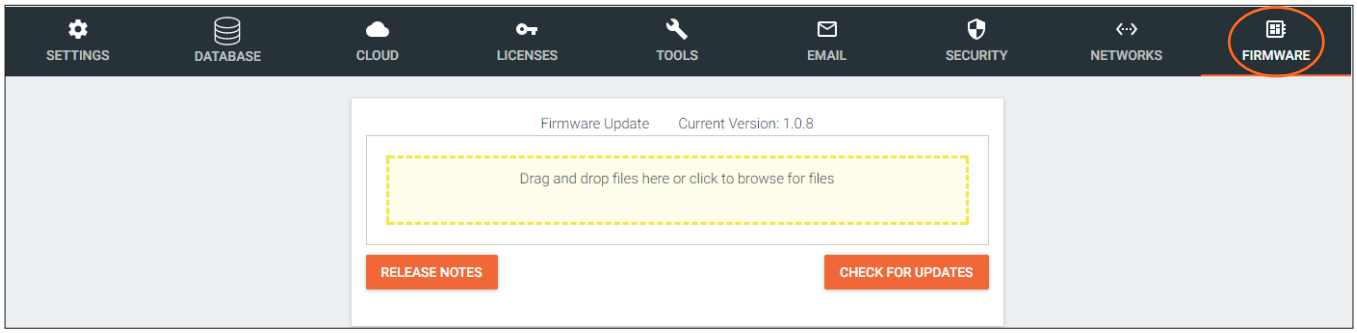
5. Select **API** from the network box.

API is used for integrating Velocity with a pre existing control system. Select the enabled slider and type in the port to activate API integration.

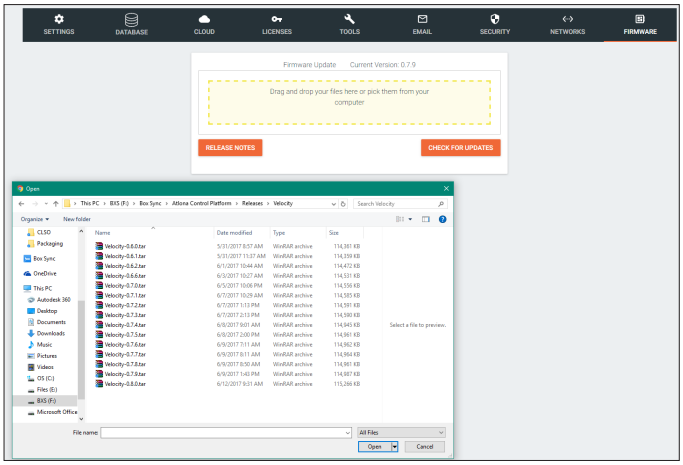
NOTE: Once changes have been made, restart Velocity using the Restart Velocity button in the Tools tab.

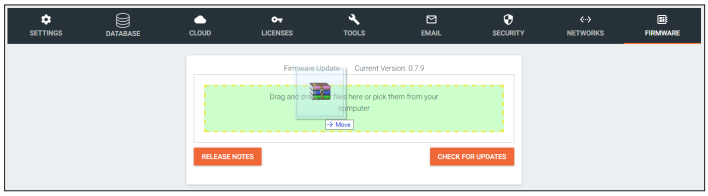
Firmware

1. Select **Firmware** from the top navigation inside of the **Server Settings**.



2. Click on the field to browse the local computer for the firmware file, or drag and drop the firmware into the field.

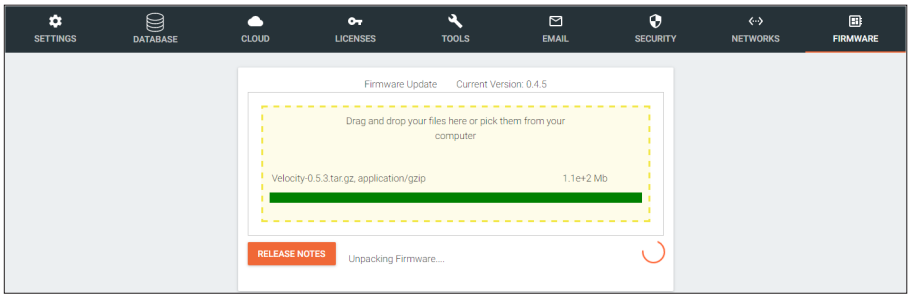




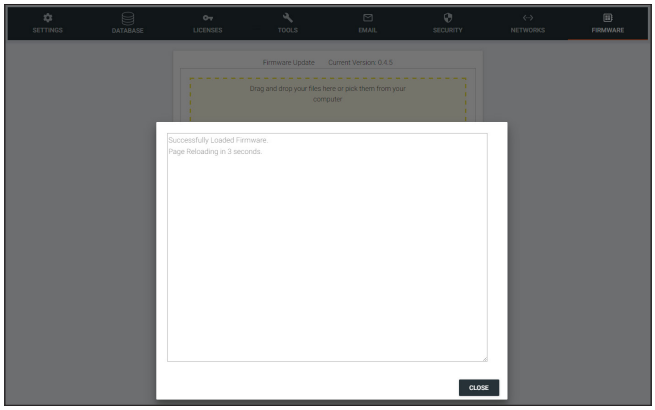
NOTE: Velocity update files will be tar.gz file extensions. These are compressed files and should not be extracted before upload.

NOTE: When downloading the firmware file on a MAC, ensure that the file is not being auto-extracted. The option to turn off auto-extraction will be found within the browser settings.

Firmware upgrading will start automatically.



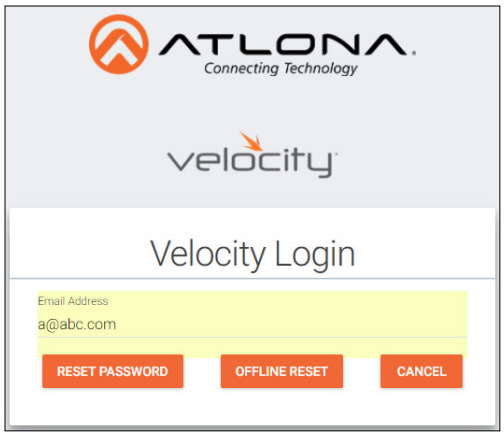
When the firmware upgrade is successfully completed, a pop up window will appear. It will close a few seconds later and will redirect the page to **Settings**.

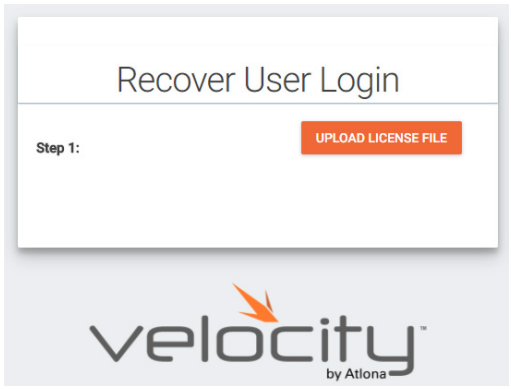


Reset Password

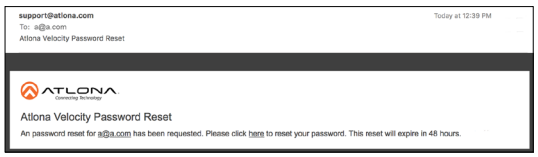
If the login password is ever forgotten, it can be reset on the login page. The password reset may only be done once Email has been set up in System Settings.

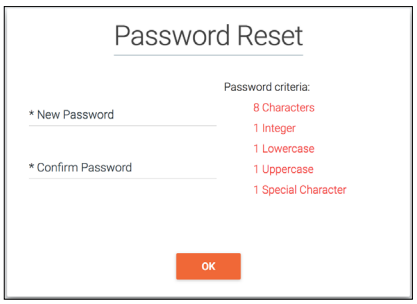
1. Select the **Forgot Password** link found under the LOGIN button.

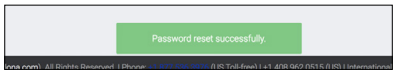




2. If Email has been set up in System Settings, enter the user email address and press **RESET PASSWORD**.
   a. If Email has not been set up, select **OFFLINE RESET**. The user email and the gateway license will be need to reset offline. Follow the Recover User Login steps.



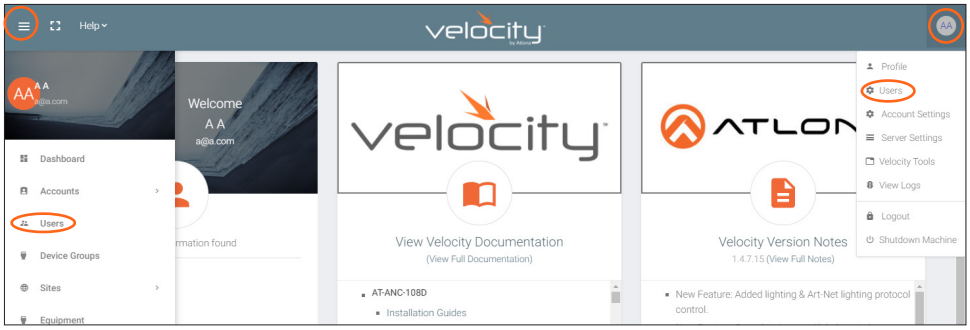




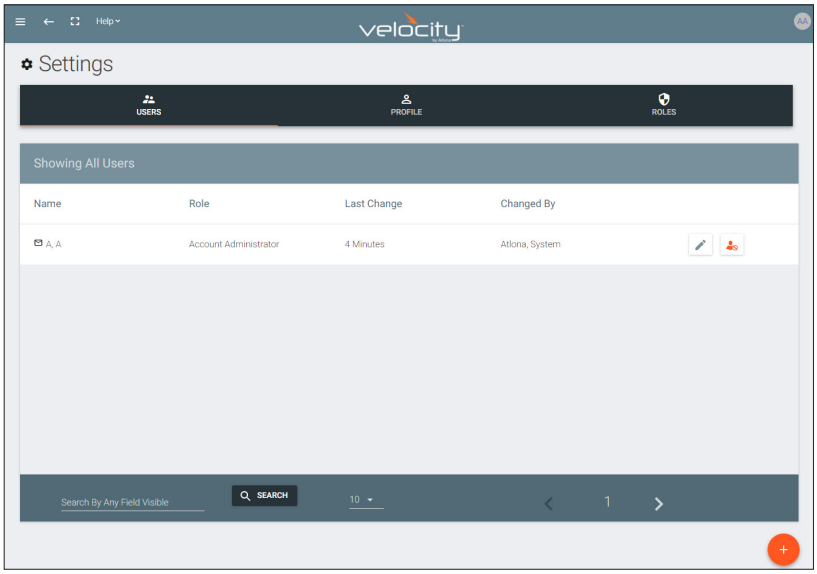
1. Once the email is received (be sure to check junk email), select the **here** link. A window will open into the default web browser of the device.
2. Enter the new password, being sure to meet the password criteria.
3. Select the **OK** button. Velocity will open and a green Password reset successfully message will appear at the bottom.

User Settings

1. Select the ≡ button from the top left corner or the circle in the top right corner and select **Users**.



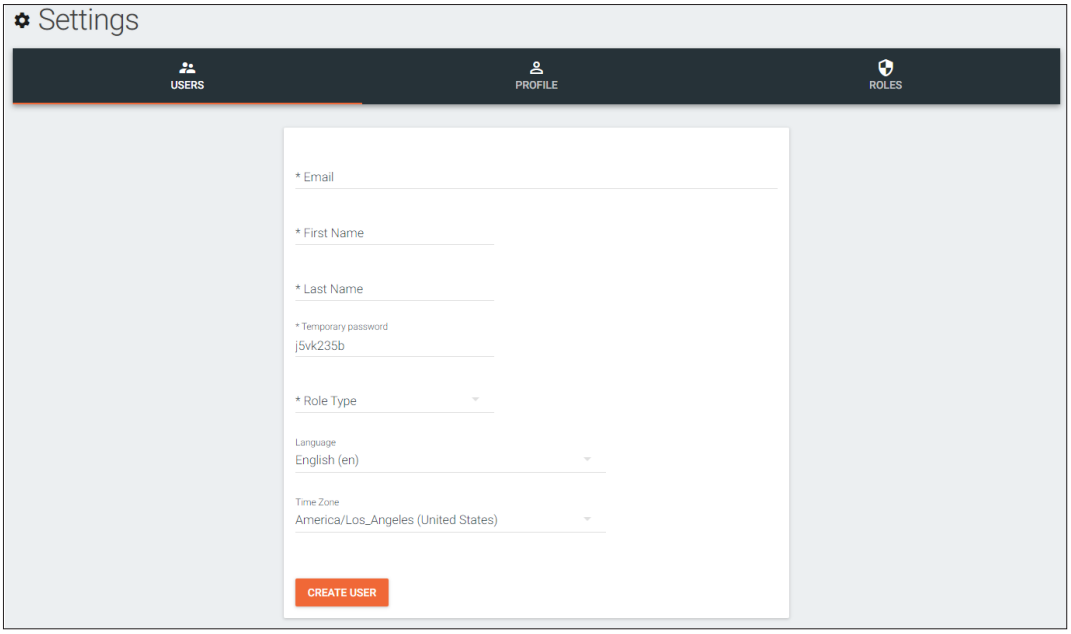
A new page will open.



Adding Users

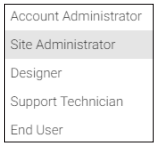
1. Select the **+** button to add a new user.

A new page will open.



2. Fill in all the user information fields.

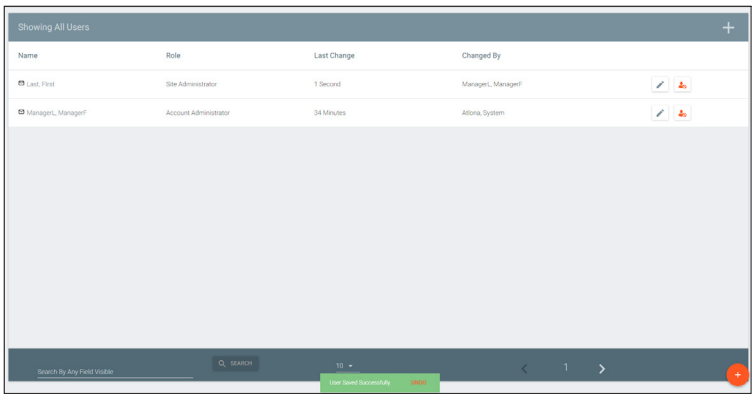
- **Email** - Used for log in purposes and email password resets.
- **First & Last Name** - Velocity will provide a customized home page for a user using their credentials.
- **Temporary Password** - Use either the auto generated password or create a new one for the user to change upon first log in.
- **Role Type** - There are 5 roles to select from: Account Administrator, Site Administrator, Designer, Support Technician, and End User. To view the permissions of each role, select **Roles** within the top navigation or view them starting on page 22.



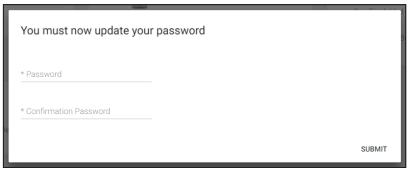
- **Language** - Select the user's language preference. Default will be English.
- **Time Zone** - Select the time zone the user will be logging in from.

3. Press the **Create User** button.

If successful, Velocity will redirect to the Users page and a green successful message will appear at the bottom of the page.

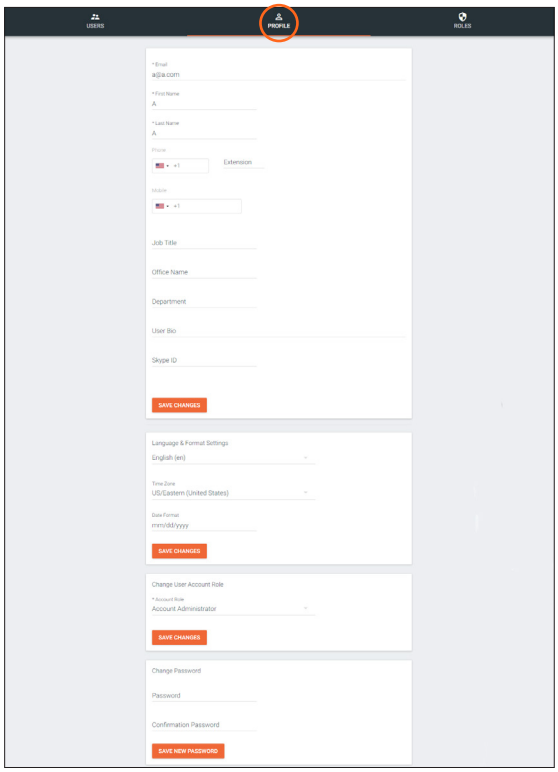


Upon login, all new users will be prompted to update their password.



Profile

1. Select **Profile** from the top navigation.

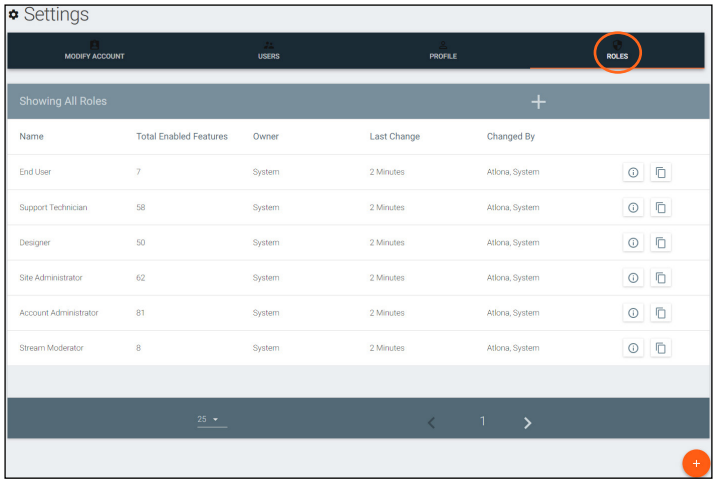


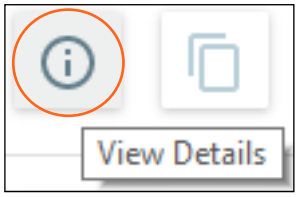
2. Fill in the user information that was not created in the previous screen, such as: Job Title, Office Name, Department, User Bio, and Skype ID.

NOTE: The profile information that can be changed will vary based on user permission level.

Roles and Permissions

1. Select **Roles** from the top navigation.





There are six default roles: End User, Support Technician, Designer, Site Administrator, Account Administrator, and Stream Moderator. The permissions can be seen by pressing the **View Details** button or using the tables below.

Account Related

User Level	Add	View	Modify	Delete	Export	Invite	Access	Resend
End User								
Support Tech								
Designer								
Site Admin								
Account Admin	X	X	X				X	
Stream Mod								

User Related

User Level	Add	View	Modify	Change	Revoke
End User					
Support Tech					
Designer					
Site Admin	X	X	X	X	X
Account Admin	X	X	X	X	X
Stream Mod					

Site Related

User Level	View	Add	Modify	Delete	Export
End User	X				
Support Tech	X	X	X	X	
Designer	X				
Site Admin	X	X	X	X	X
Account Admin	X	X	X	X	X
Stream Mod	X				

Building Related

User Level	Add	Modify	Delete	Copy
End User				
Support Tech	X	X	X	X
Designer				
Site Admin	X	X	X	X
Account Admin	X	X	X	X
Stream Mod				

Floor Related

User Level	Add	Modify	Delete	Copy	Move
End User					
Support Tech	X	X	X	X	X
Designer	X	X	X	X	X
Site Admin	X	X	X	X	X
Account Admin	X	X	X	X	X
Stream Mod					

Room Related

User Level	Add	Modify	Delete	Copy
End User				
Support Tech	X	X	X	X
Designer	X	X	X	X
Site Admin	X	X	X	X
Account Admin	X	X	X	X
Stream Mod				

Technology Related

User Level	Add	View	Modify	Delete	Control	Ping	Status
End User							
Support Tech	X	X	X	X	X	X	X
Designer	X	X	X	X	X	X	X
Site Admin							
Account Admin	X	X	X	X	X	X	X
Stream Mod							

Server Setting Related

User Level	Modify
End User	
Support Tech	
Designer	
Site Admin	
Account Admin	X
Stream Mod	

Maintenance Related

User Level	Modify
End User	
Support Tech	
Designer	
Site Admin	
Account Admin	X
Stream Mod	

Role Related

User Level	View	Add	Modify	Delete	Copy
End User					
Support Tech					
Designer					
Site Admin	X	X	X	X	X
Account Admin	X	X	X	X	X
Stream Mod					

Control Related

User Level	Access	View
End User		
Support Tech	X	X
Designer	X	X
Site Admin		X
Account Admin	X	X
Stream Mod		

Equipment Related

User Level	View	Add	Modify	Delete	Export	Copy
End User						
Support Tech	X	X	X	X	X	X
Designer	X	X	X	X	X	X
Site Admin	X	X	X	X	X	X
Account Admin	X	X	X	X	X	X
Stream Mod						

Reference Image Related

User Level	View	Add	Modify	Delete	Export	Copy
End User						
Support Tech	X	X	X	X	X	X
Designer	X	X	X	X	X	X
Site Admin	X	X	X	X	X	X
Account Admin	X	X	X	X	X	X
Stream Mod						

Device Related

User Level	View	Add	Modify	Delete
End User				
Support Tech	X	X	X	X
Designer	X	X	X	X
Site Admin	X	X	X	X
Account Admin	X	X	X	X
Stream Mod				

Virtual Matrix Related

User Level	View	Modify
End User		
Support Tech	X	X
Designer	X	X
Site Admin	X	X
Account Admin	X	X
Stream Mod		

Video Wall Related

User Level	View
End User	
Support Tech	X
Designer	X
Site Admin	X
Account Admin	X
Stream Mod	

DeviceGroup Related

User Level	View	Add	Modify	Delete	Copy
End User					
Support Tech	X	X	X	X	X
Designer	X	X	X	X	X
Site Admin	X	X	X	X	X
Account Admin	X	X	X	X	X
Stream Mod					

Moderation Related

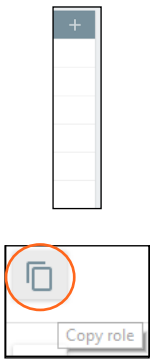
User Level	View
End User	
Support Tech	X
Designer	X
Site Admin	X
Account Admin	X
Stream Mod	X

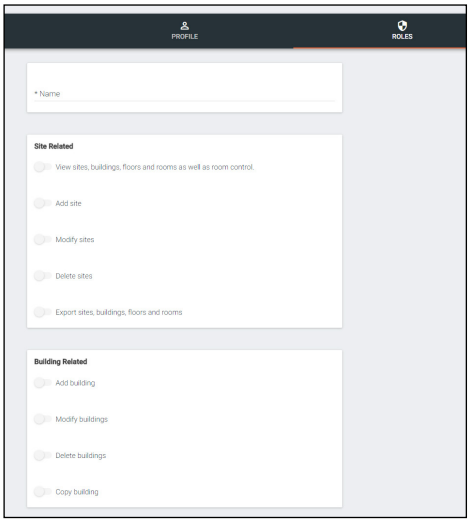
CustomNetwork Related

User Level	View	Add	Modify	Delete	Export	Copy
End User	X	X	X	X	X	X
Support Tech	X	X	X	X	X	X
Designer	X	X	X	X	X	X
Site Admin	X	X	X	X	X	X
Account Admin	X	X	X	X	X	X
Stream Mod	X	X	X	X	X	X

If the default roles do not provide the right permission levels, new roles can be added.

1. Select the **+** button to add a new role. The top **+** button may be used. The current role can also be copied using the **Copy role** button, then edited.





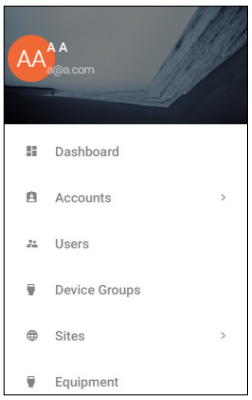
2. Name the role, to make easy to identify later.
3. Press the slider for each permission to grant the current role.
3. Press the **Create Role** button to save all the settings.

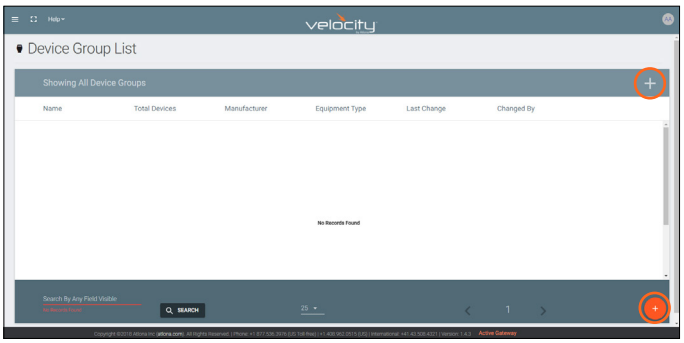
Device Groups

Velocity has the ability to group like devices together. Use the device groups to simultaneously control a set of devices, such as turning on all Sony TVs at a site.

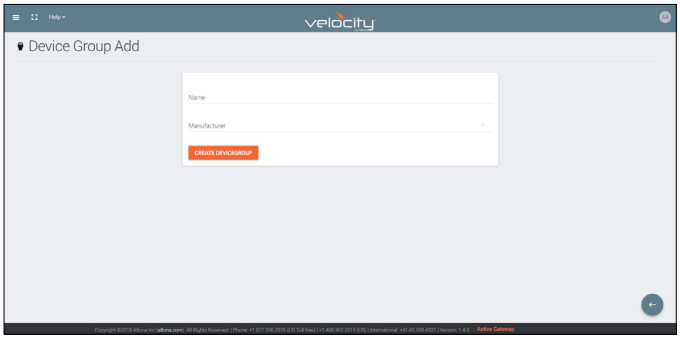
NOTE: Rooms and devices must be set up before starting to create device groups.

1. Select the ≡ button from the top left corner and select **Device Groups**.
2. Select the add button on the right side of the screen. A new screen will open.





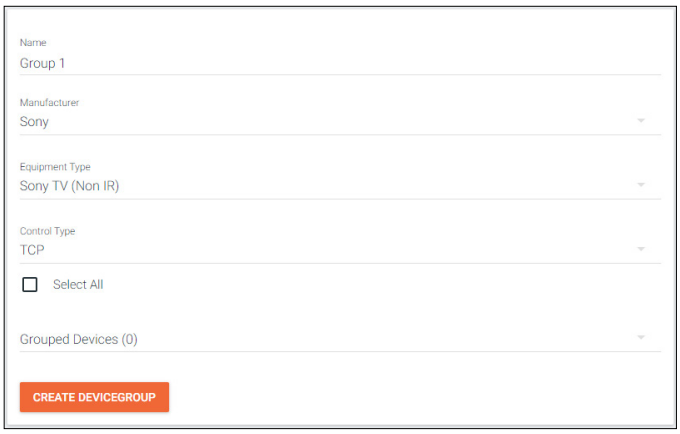
3. Type in a group name that will provide an easy hint to what the group controls. **e.g.** Sony TVs
4. Select the manufacturer of the controlled devices. A new option will appear below the drop down menu once selected.

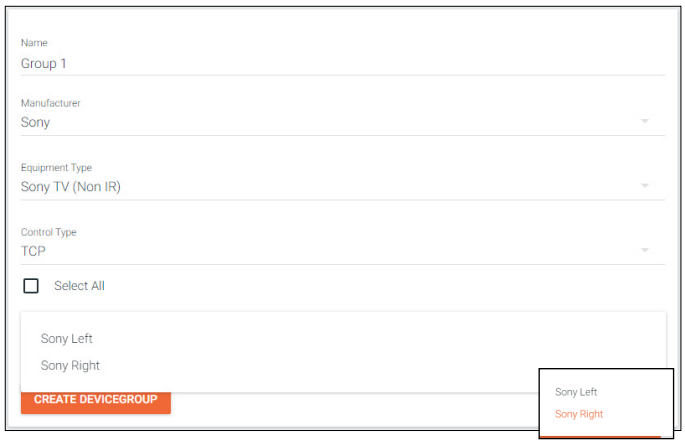


5. Select the equipment type from the drop down menu. New options will appear below the equipment type.

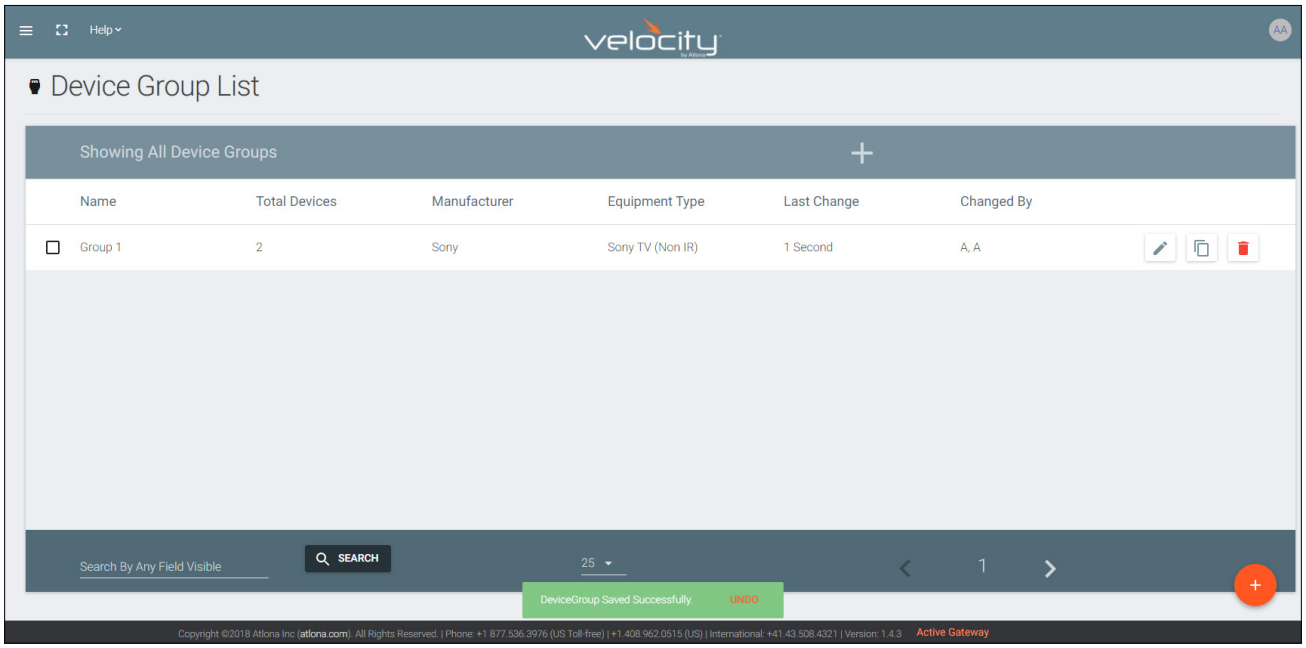
NOTE: Only the same equipment type will be grouped. If two different Sony TV types are on the list, only one may be selected and controlled.

6. Select the control type for the device commands to be sent as.
7. Choose the **Select All** check box or select individual devices from the drop down menu to be controlled.



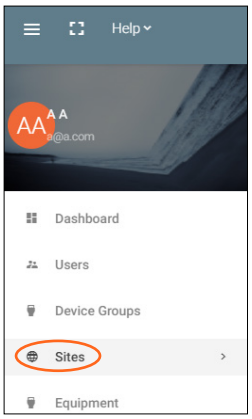


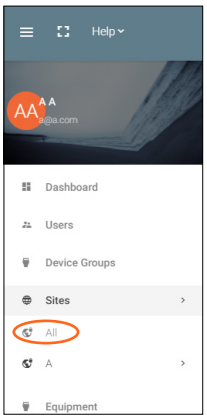
5. Press the **CREATE DEVICEGROUP** button to save. The screen will return to the main Device Group page and display a green successful message at the bottom.



Sites

1. Select the ≡ button from the top left corner and select **Sites**.



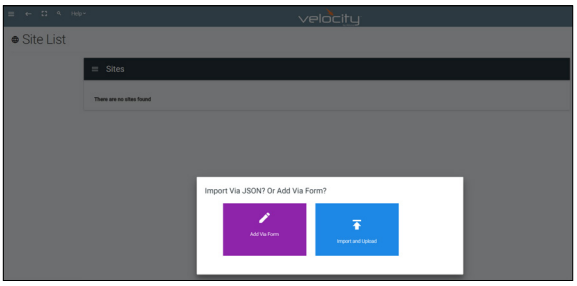


2. Select **All** from the options that becomes available. A new window will appear.

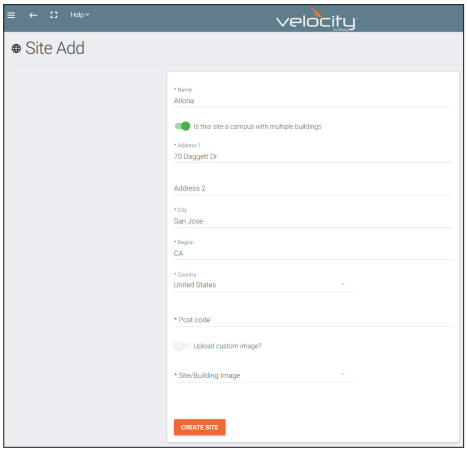
Add

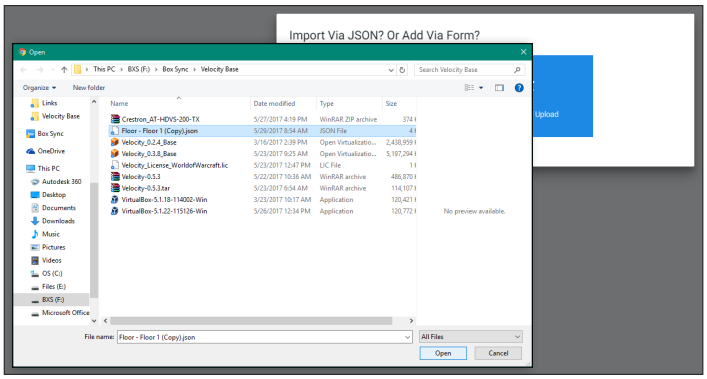
1. Press the **orange + button** in the bottom right hand corner to add a site. A popup window will appear.

NOTE: Only one site can be added per gateway.

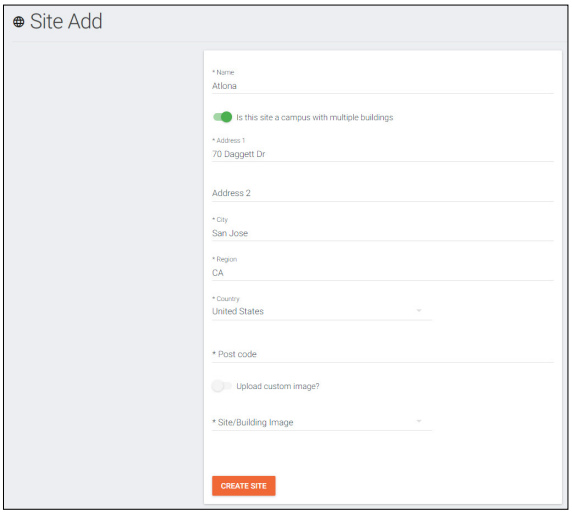


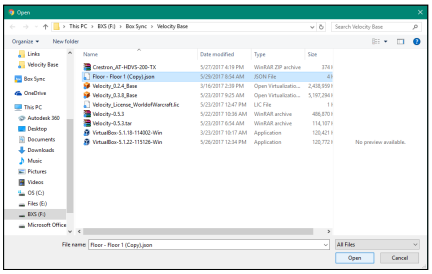
2. Select the purple **Add via Form** button for new sites and the blue **Import and Upload** button if loading a site based off a previously saved site. A new window will appear or a browse folder will open.





3. Select the site off the local computer and press open, or fill in the **Site Add** form.

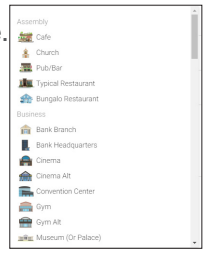




- **Name** - Usually the company name, use to identify the site Velocity will be located.
- **Multiple Building** slider - Select this to start the site with two buildings instead of one.
- **Address 1** & **2**, **City**, **Region**, **Country**, **Post code** - Used to help determine the exact location of the site, to help when troubleshooting or if there is more than one site with the same name.
- **Upload custom image** slider - Select this option to add a custom image for the site.

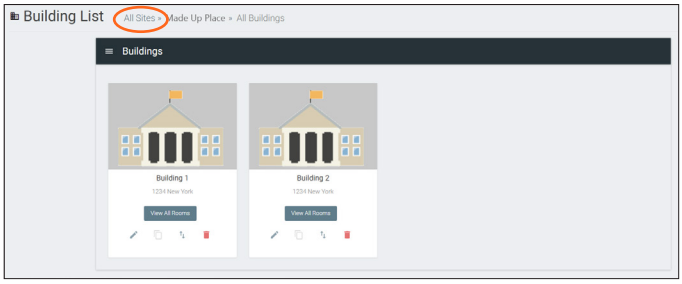
NOTE: Custom images must be .PNG, .JPG, .JPEG, or .BMP file types to display.

- **Site/Building image** drop down menu - Select a Velocity site image.

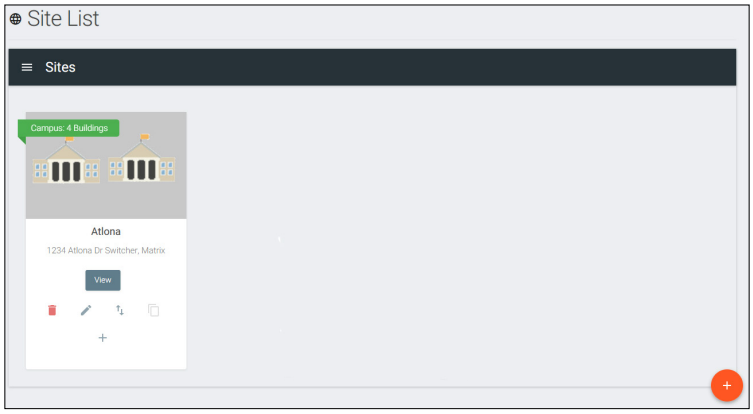


4. Press the **Create Site** button.

A new page will open.

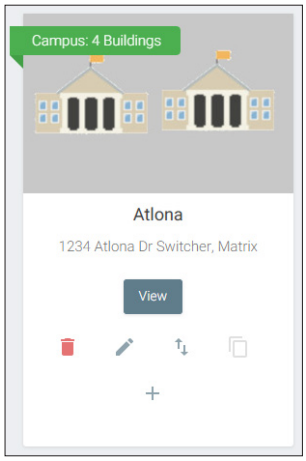


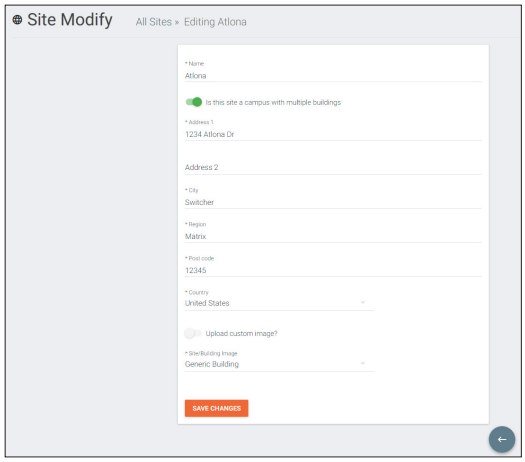
To return to the sites page, press **All Sites** within the top navigation.



Edit

1. Press the **Edit Site** (pencil) button to update a site's information. A new window will open.

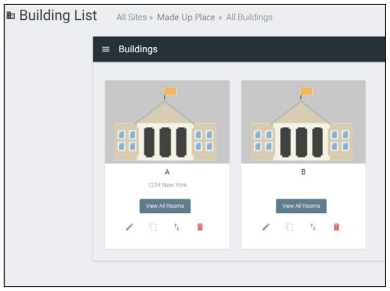


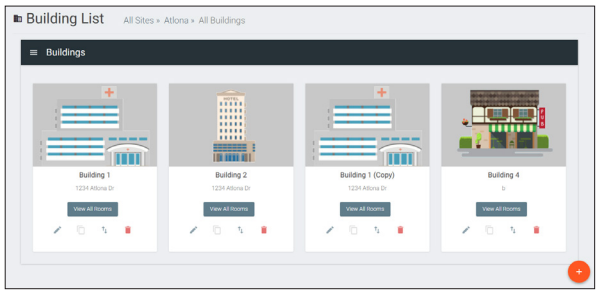


The options on the **Site Modify** window will be the same as the **Add Site** window. The requirements will be the same. Once changed, press the **SAVE CHANGES** button.

Buildings

Once a site is created, it will go straight to the buildings page. If multiple buildings was selected, then two buildings will display.

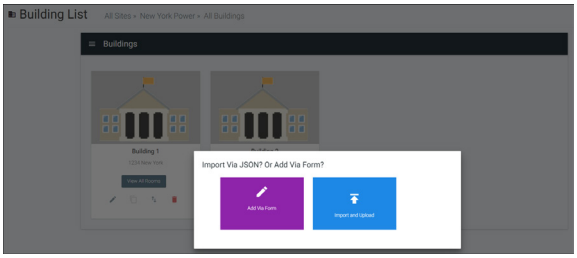




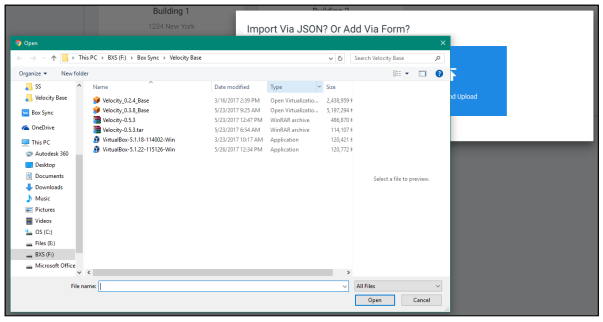
Using the **+** button or the navigation below the **View All Rooms** button, buildings can be added, edited, and deleted from this screen.

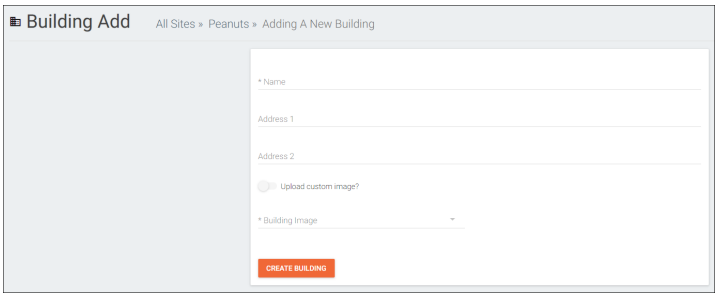
Add

Each site will start with at least one building. If more are needed, they can be added using the **+** button at the bottom of the page.



1. Select the purple **Add via Form** button for new buildings and the blue **Import and Upload** button if loading a building based off a previously saved building. A new window will appear or a browse folder will open.

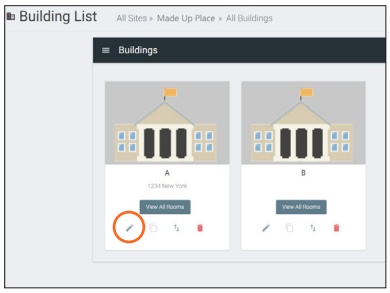


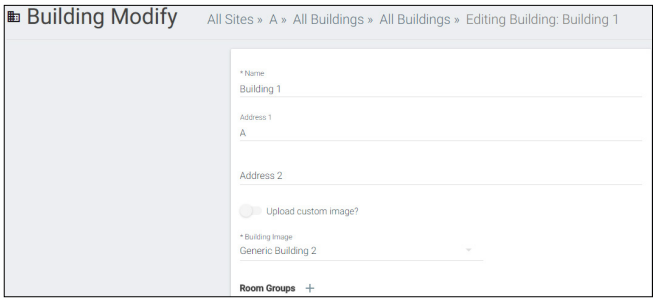


2. Select the building off the local computer and press open, or fill in the **Building Add** form.
   - **Name** - Usually the building name or suite number, use to identify different buildings.
   - **Address 1** & **2** - Used to help determine the exact location of the building, to help when troubleshooting.
   - **Upload custom image** slider - Select this option to add a custom image for the building.
   - **Building image** drop down menu - Select a Velocity site image.
3. Press the **Create Building** button.

Edit

1. Press the **Edit site** (pencil) button to update a site's information. A new window will open.





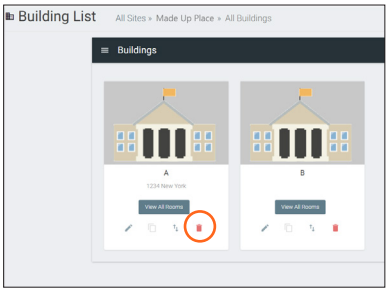
The options on the **Building Modify** window will be the same as the **Add Building** window, with the exception of **Room Groups**. The requirements will be the same. Once changed, press the **SAVE CHANGES** button.

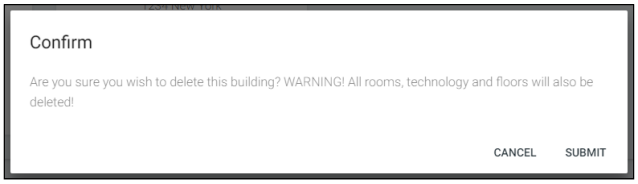
Room Groups - This will provide a way to link rooms that will be used together or linked.

1. Name the room groups so that they will be easy to remember.
2. Press the **SAVE CHANGES** button.
3. Set the room group in each individual room's settings.

Delete

1. Press the **Delete building** (trash can) button to delete a building. A popup confirmation window will appear.

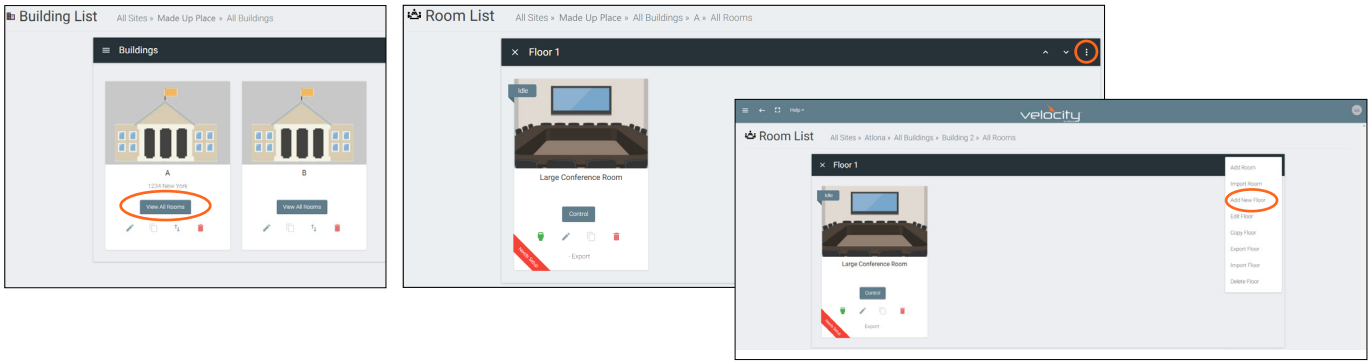




2. Press the **SUBMIT** to delete the building.

Floors

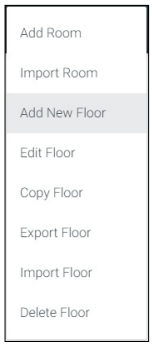
Once a building is created, the **View All Rooms** button can be pressed to go directly to the room and floors areas. One floor and one room will automatically be generated based on the type of building selected during creation.



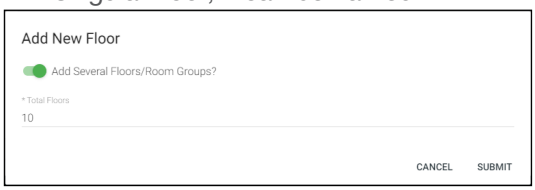
Add

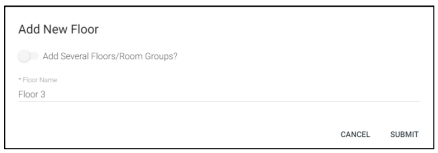
Each building will start with at least one floor. If more are needed, they can be added using the **:** button at the top right of the floor header.

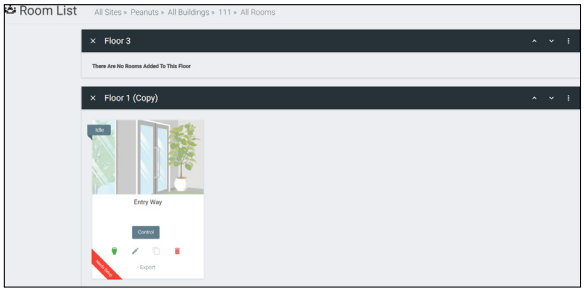
1. Select **Add New Floor** from the drop down list.



- **Add Several Floors** - When enabled, the number of floors added at once is unlimited, but will slow the server if too many are added.
- **Floor Name** - When adding a singular floor, it can be named.



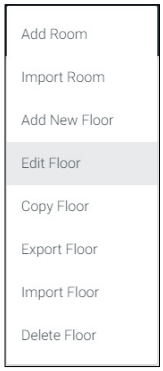




Edit

Each building will start with at least one floor. Once a room is added, the name can be changed through the edit function.

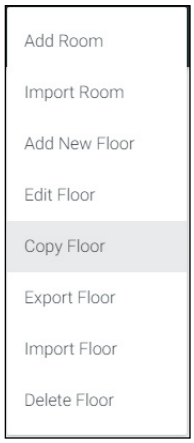
1. Select **Edit Floor** from the drop down list.

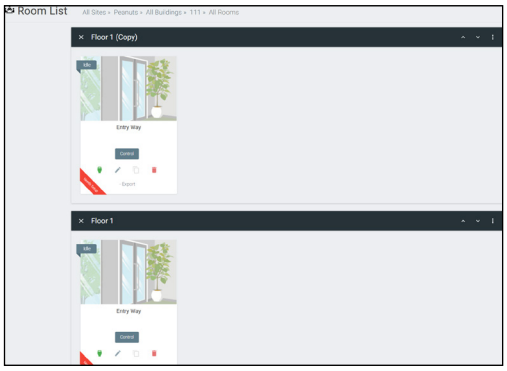


2. Type in a new name for the floor.

Copy

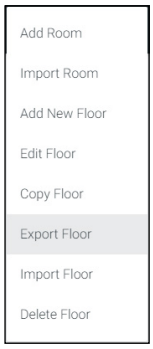
1. Select **Copy Floor** from the drop down list. The floor will duplicate.

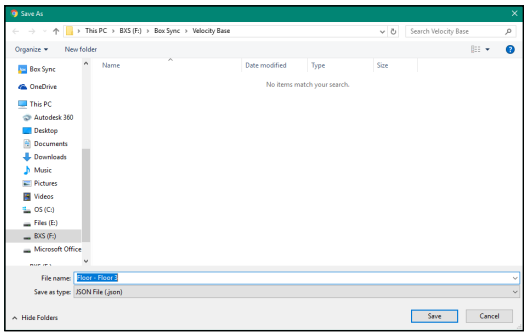




Export

1. Select **Export Floor** from the drop down list. A new window will open.

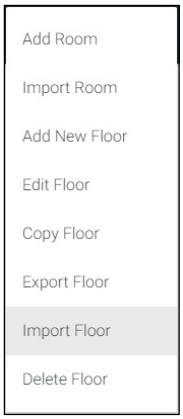


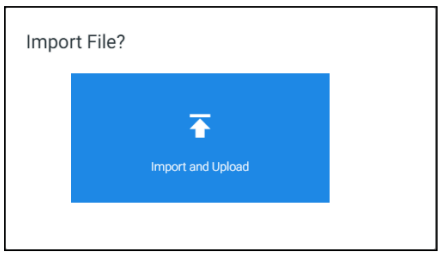


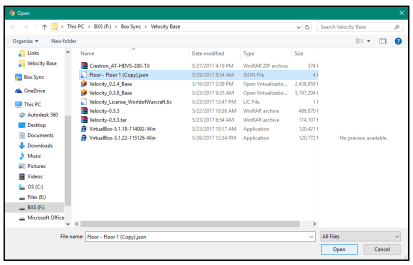
2. Save the file to an easy to remember area (**e.g.** desktop).

Import

1. Select **Import Floor** from the drop down list. A pop-up window will appear.



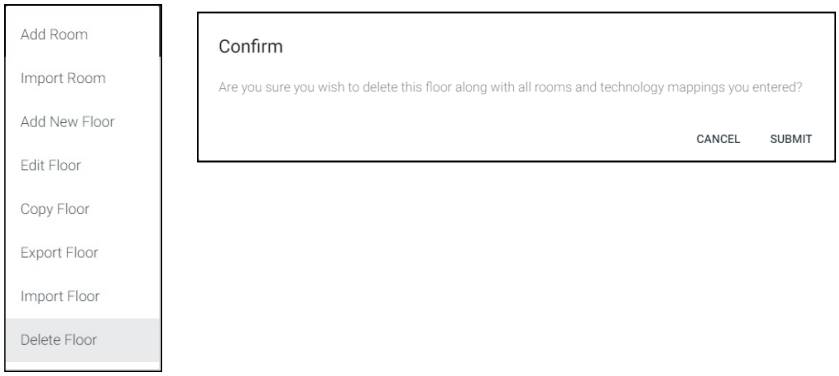




2. Select **Import and Upload**. A new window will open.
3. Select the file and press **Open**.

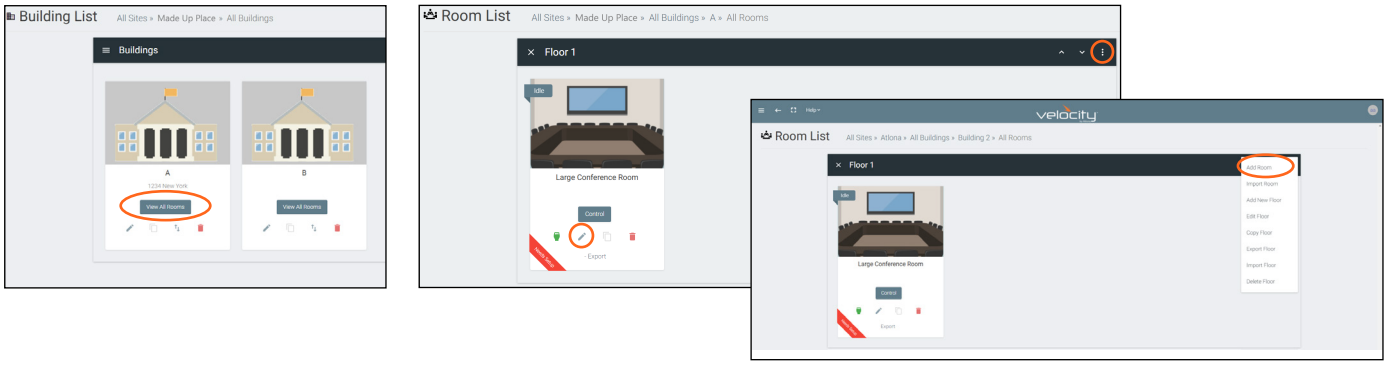
Delete

1. Select **Delete Floor** from the drop down list. A pop-up window will appear to confirm deletion.



Rooms

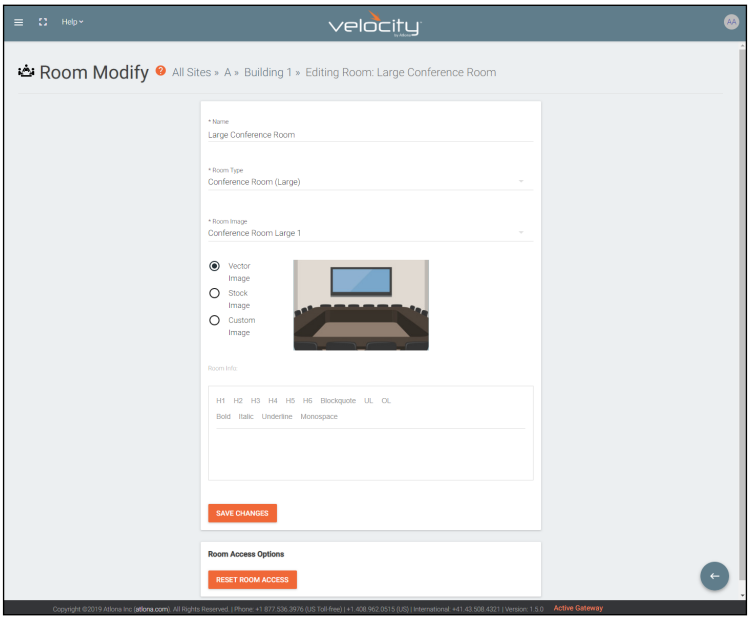
Once a building is created, the **View All Rooms** button can be pressed to go directly to the room and floors areas. One room will automatically be generated based on the type of building selected during creation.



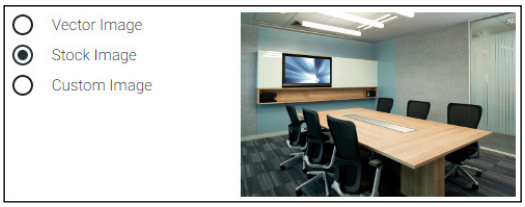
The room can be used, edited, or deleted based on preference.

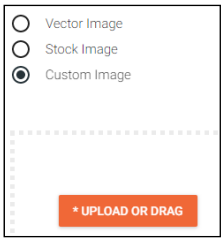
1. Press **Edit** (pencil) or **Add Room** from the drop down in the right corner. A new window will open.

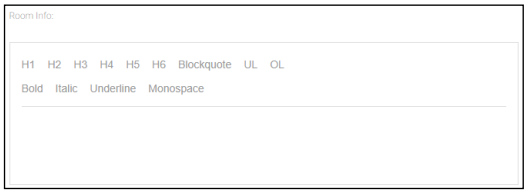
Edit or **Add Room** will open the same Room Modify screen.



2. Fill in all the base information
   - **Name** - Usually the room number or name.
   - **Room Type** drop down menu- Select a room type within the list that best represents the room.
   - **Room image** drop down menu - Select between images to represent the room. There are three image types: vector, stock, and custom image.
   - **Room Info** - Provide extra information about the room.

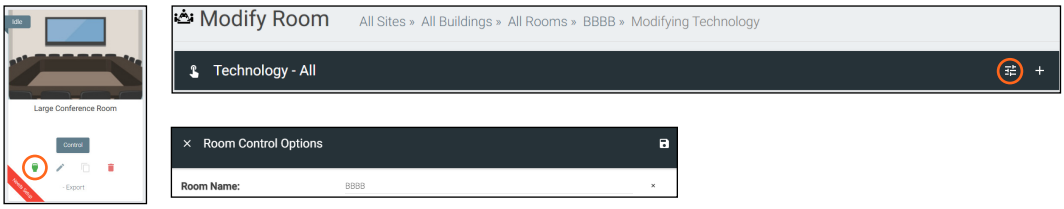




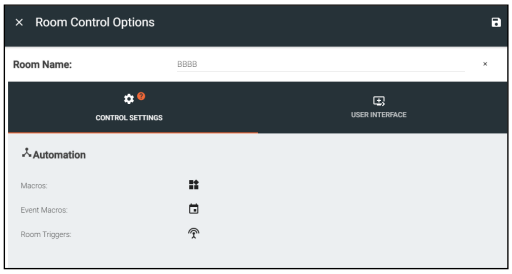


- **Reset Room Access** - Removes all synced control panels from the room. The removed panels will have to be resynchronized to be able to control the room.

Once the basic information the room's control and UI changes can be adjusted from within the room technology page by selecting the button.



Control Settings



AUTOMATION

- **Macros** - Program a command or group of commands, that shows as a button within the page control screen. See Macros.
- **Event Macros** - Program a command or group of commands, that will be triggered by a room event or at a set time. See Event Macros.
- **Room Triggers** - Programs a command or group of commands that will occur on a trigger event. See Room Triggers.

AUDIO and DIALER SETTINGS

- **Master Audio Device** - Select the room's main audio control device. Only devices that have been added to the room are available from the drop down menu.
- **Volume Ramp Interval (ms)** - Select the amount of time (milliseconds) between a volume command being repeated when the button is held down.
- **Dialpad Device** - Select the dialpad device from the drop down menu. Only devices that have been added to the room are available.
- **Dialpad Line Number** - Set the line number the VoIP device will run on.

NOTE: Dialpad options will be used with DSPs and Codecs for making calls.

- **Video Conference Device** - Select the video conference device from the drop down menu. Only devices that have been added to the room are available.
- **Enable Audio Follow Video** - S.
- **Enable Independent Audio Switching** - S.

CONTROL PAGE SETTINGS

- **Room Group** - Select a room group to assign the room to. If no room groups have been added, select the plus button and it will redirect to the building modify page to allow room groups to be added. This allows for multiple room control screens to be accessed from a single control panel.

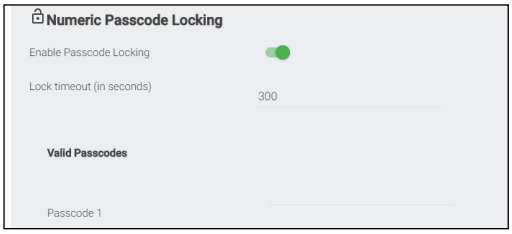
ROOM ON/ROOM OFF

- **Room On Delay Timer** - Set the amount of time between when the room commands are sent and the control screens can be accessed. This allows for device warm up periods to complete before more commands are sent.
- **Room Off Delay Timer** - Set the amount of delay between when the Room Off commands are being sent and when the home screen can be accessed. This allows for a cool down period for all devices (such as a projector) before the Room On command can be sent.
- **Room On & Off Command Interval** - Set the delay time between commands within the Room On and Room Off macros.
- **Excluded On/Off Devices** - Select devices that will not be turned on/off when the **Start Room**, **Room Off**, and **Room On** buttons are selected.

CONTROL PAGE LAYOUT

- **Enable Split Room** - Select this slider to allow or disallow split rooms. View Split Rooms section for more information.
- **Enable Switching on Source Drag** - When disabled, the source can be switched by clicking on the source icon or dragging and dropping the source on the display icon. When enabled, clicking a source will not switch sources and only dragging and dropping the source icon onto the display icon will switching. Enable when using the remote control when not wanting to make a source change.

  NOTE: This is used with single monitor control screens.
- **Enable Light Button Toggle** - Select this slider to display or hide the light button on the control screen.

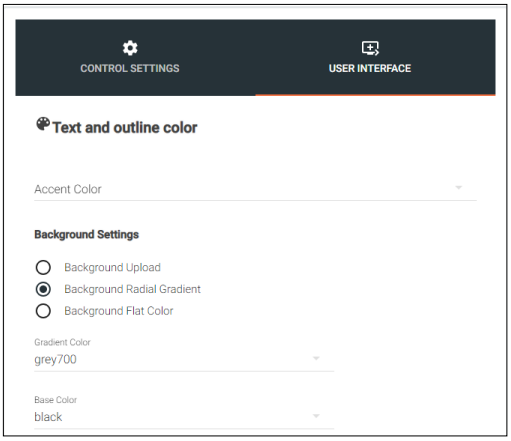


- **Enable Passcode Locking** - Select this slider to enable control screen locking. New options will appear when selected. This will lock the control screen and require a passcode to unlock.
- **Lock Timeout (In seconds)** - Sets the amount of time between the last control panel use and when the lock screen appears.
- **Valid Passcodes** - Enter in the passcodes to be used to unlock the control panel. Multiple passcodes can be set per room if multiple users will be using the same control page (as with split rooms).

NOTE: If the passcode is left blank, press the green arrow button on the lock screen to unlock the room.

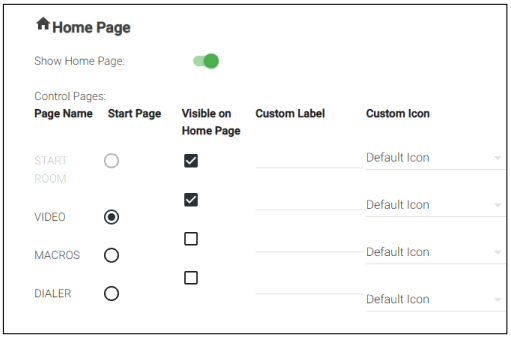
- **APPLY CHANGES** (found at top of menu)- Select this button to update the page will all the selected settings.

User Interface



TEXT and OUTLINE COLOR

- **Accent Color** - Changes the outline color of the devices within the control screen.
- **Background** - Change the background of the control screen between an image, a gradient, or a flat color. Default is a grey gradient screen.
- **Gradient Color** - Select a color for the center of the gradient.
- **Base Color** - Select the color of the outside of the gradient.



HOME PAGE

- **Show Home Page** - Select whether the control page will start on the home page or on the device control page.
- **Control Pages** - Sets what displays on the home and control pages

Start Page

- Selects which page opens after the start room button is selected.

Visible on Home Page

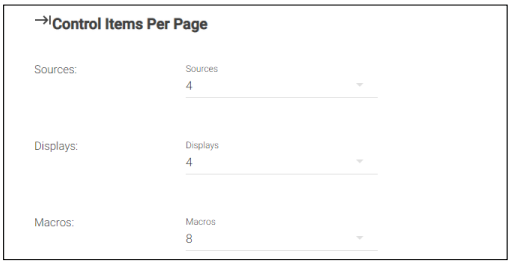
- Select which direct page selections are available from the home page.

Custom Label

- Set a custom label for each button to display on the control/home pages.

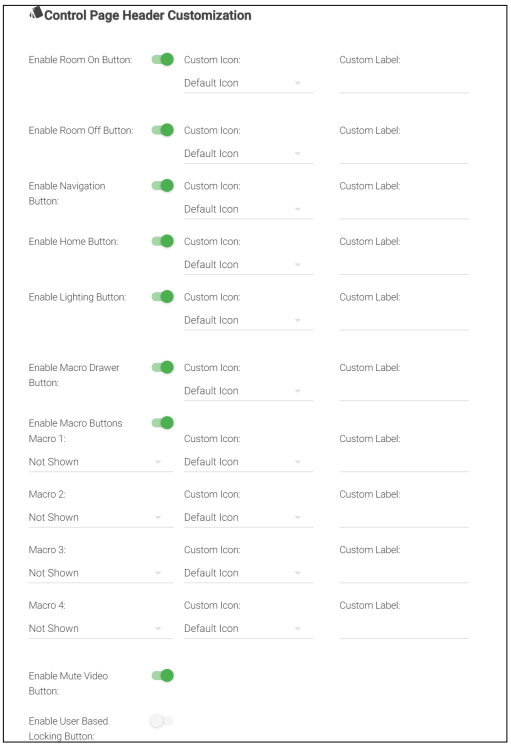
Icons

- Icons can be selected for the buttons in the drop down menu. If no icons fit the need, a custom one can be uploaded and selected from the Custom Icon drop down menu.



CONTROL ITEMS PER PAGE

- **Sources** - Select the max amount of sources to display per control page. Increasing the amount of sources displayed will make the icons smaller on the control screen.
- **Displays** - Select the max amount of displays to show per control page. Increasing the amount of displays shown will make the icons smaller on the control screen.
- **Macros** - Select the max amount of macro buttons to display per control page. Increasing the amount of Macros displayed will make the icons smaller on the control screen.



CONTROL PAGE HEADER CUSTOMIZATION

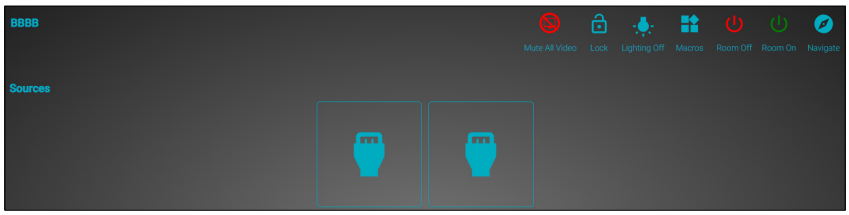
Enable or disable the control buttons to show the selected button in the room control screen header.

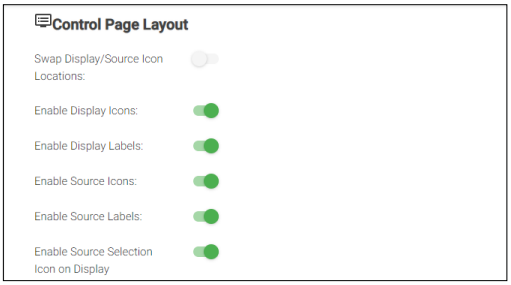
Custom Label

- Set a custom label for each button to display on the control/home pages.

Icons

- Icons can be selected for the buttons in the drop down menu. If no icons fit the need, a custom one can be uploaded and selected from the Custom Icon drop down menu.



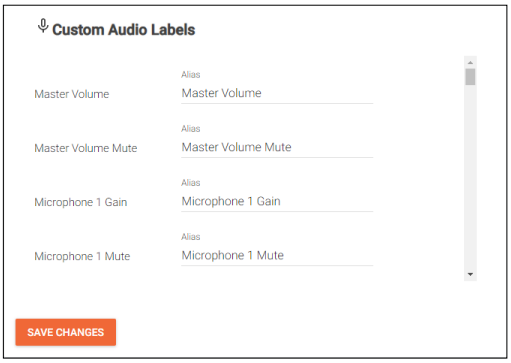


CONTROL PAGE LAYOUT

- **Swap Display/Source Icon Locations** - Use this slider to adjust whether displays will be on bottom (default) or top (enabled slider) of the room control page.
- **Enable Icons/Labels** - Use the sliders to select whether source/display icons or labels will show on the room control page.

CUSTOM UI SELECTION

- **Custom Web URL** - Use this drop down to link the current page to a custom made control page from within the Velocity Tools. View the Customized Control UI Setup Guide for set up instructions, downloadable from atlona.com



CUSTOM AUDIO LABELS

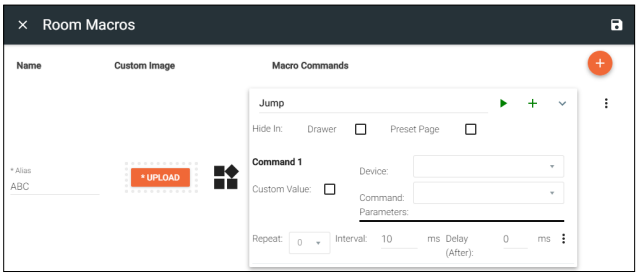
Use this section to customize labels of any volume slider currently selected for this room.

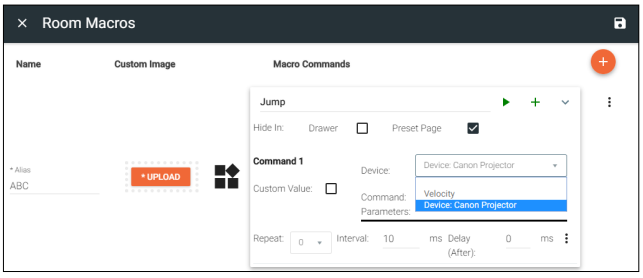
Macros

Once Macros has been selected within the Edit Room page, a new screen will become available.

1. Press the **+** (add macro) button from the top right corner. A new selection will appear in the screen.
2. Name the Macro by typing the Alias into the New Macro field under *Alias. This will be the name that appears in the control screen next to the macro.

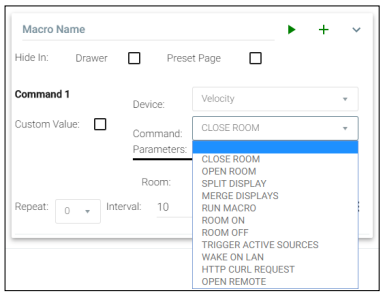
3. Once named, press the + button to open the command options and set up the macro command.
   - ***Upload** - Select this button to upload a custom icon from the local PC, a new window will pop up. Custom icons must be .PNG, .JPG, .JPEG, or .BMP file types to display.
   - **Macro Name** - The name of the macro will be used in Velocity to identify command on the back end. This command, once saved, can be pulled up in other macros if needed.
   - **Hide In** - Select the checkbox next to the location names to hide the macro from view in the macro drawer or preset page.
   - **Device** - Select the device that will be controlled with the macro. Only devices already added to the room will be displayed in the device drop down menu.





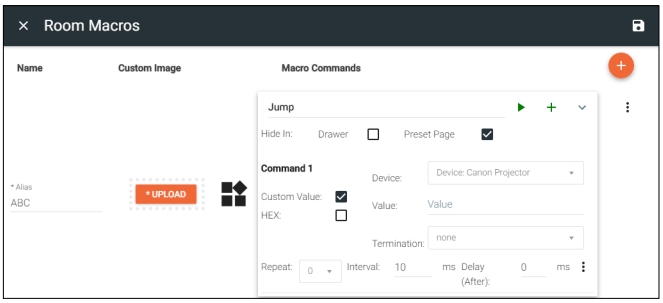
   - **Command** - Select the command from the drop down list available for the device. Device commands are based off the device driver within Velocity.

NOTE: Velocity has built in commands that can be used for control and each command will have extra parameters that will appear below the command once selected.



- ◊ Close Room - Used with divisible rooms to split the current room into two independent rooms.
- ◊ Open Room - Used with divisible rooms to take the currently split room and merge them into one room.
- ◊ Split Display - Activates dual source display on a split screen display.
- ◊ Merge Displays - Switches split screen display from dual source displaying to show only a single source.
- ◊ Run Macro - Will run previously created macros when activated.
- ◊ Room On - Triggered, this will send all the room on commands to the selected room and set any control screen or touch-pad to the home page.
- ◊ Room Off - This will send all room off commands and set the control screens or touch-pads to the home page when triggered.
- ◊ Trigger Active Sources - When used, any event macro using active sources within the selected room will be triggered.
- ◊ Wake On LAN - Velocity will trigger the device at the specified MAC address using the Wake On LAN “magic packets”.

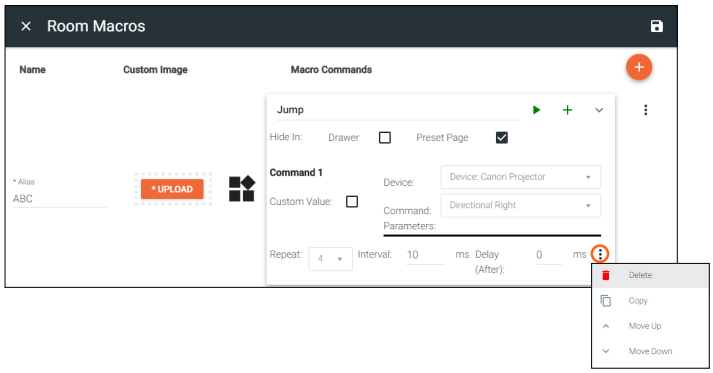
- HTTP cURL Request - Triggers the cURL command entered into parameters.
- Open Remote - Using this macro will open the remote drawer of the specified display on the control screen in the specified room.

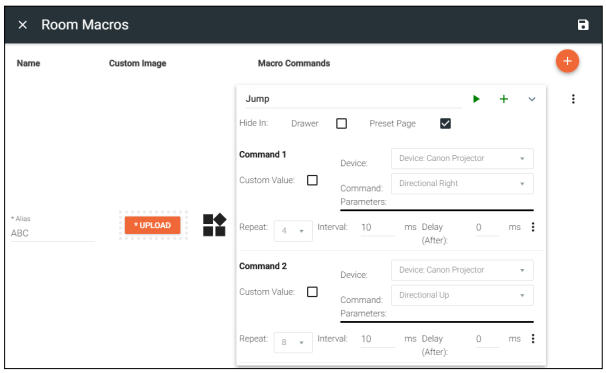


- **Custom Value** - Select the check box to open up additional options and to add a new command for the selected device within the room. The custom command is available in this current room only.
  - HEX - Select if the command will be written in HEX rather than ASCII.
  - Termination - Select the command termination from the drop down: CR, CRLF, LF, or none.
  - Value - Type out the command exactly as the device's manual/API writes it.
- **Repeat** - Select how many times the command is sent out when the macro is selected within room control.
- **Interval** - Set the amount of milliseconds between when the command is first sent and then repeated.
- **Delay** - Set the amount of time delay between the current command and the next command being sent.

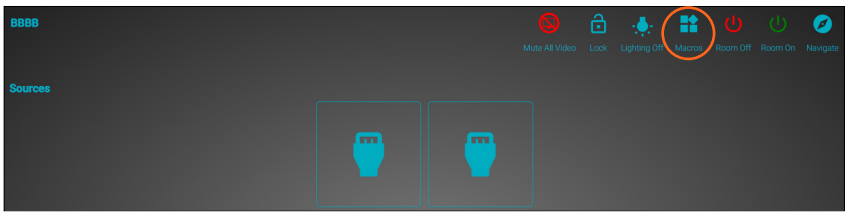
Each macro can be programmed to send multiple commands, use the plus button next to the command name to add a second command to the macro.

- ⋮ - use this option to delete, copy, or move the commands up or down. This allows for the commands to be sent in the correct order needed, entered easily with similar commands, or removed when no longer needed.

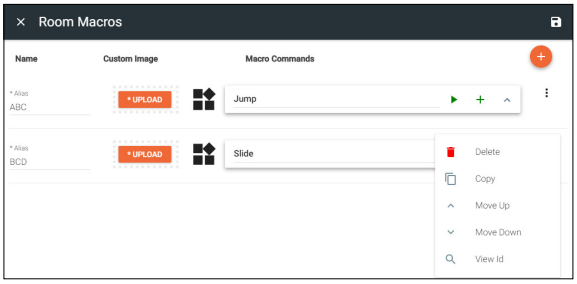




NOTE: Make sure to use the save button in the top right corner of the screen after each macro is created. This will make the macro available in the room and the command available for other macros.



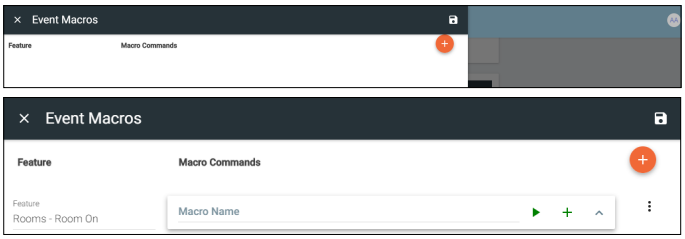
4. Use the orange + button to add as many macros as needed.

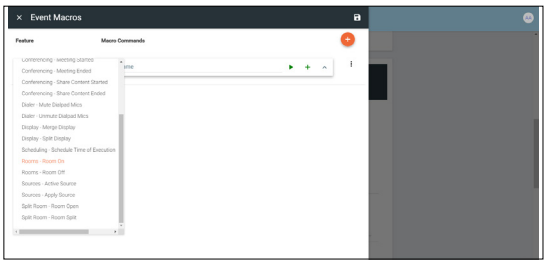


Use the ⋮ selection after each macro to delete, copy, or move the macros up or down. This allows for the macros to be displayed in the macro drawer in the order they will be used or removed when no longer needed.

Event Macros

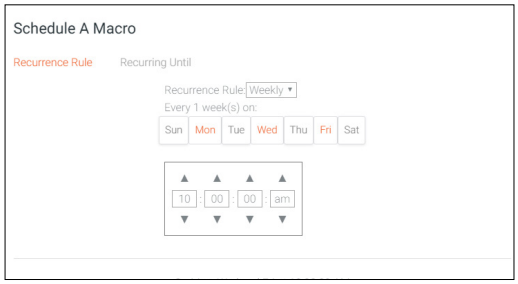
Once Event Macros has been selected within the Edit Room page, a new screen will become available. Event Macros are triggered when a particular room, device, or scheduled event occurs.





1. Press the **+** (add macro) button from the top right corner. A new selection will appear in the screen.
2. Select the **Feature** (event type **e.g.** Room On) drop down to select what event will trigger the macro.

- **Audio - Unmute Audio** - Un-muting audio in the control screen will trigger this macro.
- **Audio - Mute Audio** - Muting audio in the control screen will trigger this macro.
- **Audio - Volume Up** - This macro will trigger anytime a Volume Up command is received.
- **Audio - Volume down** - This macro will trigger anytime a Volume Down command is received.
- **Conferencing - Decline Call** - Declining a call while using a DSP or ZoomRoom will trigger this event.
- **Conferencing - Incoming Call** - When receiving a call, while using a DSP or ZoomRoom, this event will trigger.
- **Conferencing - Meeting Started** - Starting a meeting while using a DSP or ZoomRoom will trigger this macro.
- **Conferencing - Meeting Ended** - This event will trigger when a meeting is ended while using a DSP or ZoomRoom.
- **Conferencing - Share Content Started** - Starting a content share while using a DSP or ZoomRoom will trigger this macro event.
- **Conferencing - Share Content Ended** - To trigger this macro event, end sharing content while using a DSP or ZoomRoom.
- **Dialer - Mute Dialpad Mics** - Muting the dialpad while using a DSP will trigger this event.
- **Dialer - Unmute Dialpad Mics** - Trigger this macro by unmuting the dialpad while using a DSP.
- **Display - Merge Display** - When a single source is set to display on a split screen display, this macro will be triggered. When this event is selected within the menu, the display will need to be selected in the drop down menu that appears below it.
- **Display - Split Display** - When dual source is activated on a split screen display, this macro will be triggered. When this event is selected within the menu, the display will need to be selected in the drop down menu that appears below it.
- **Scheduling - Schedule Time of Execution** - A scheduled event allows the option to create an event that happens at a certain time that can be daily or weekly. Select Scheduled Event and a new pop up will appear.

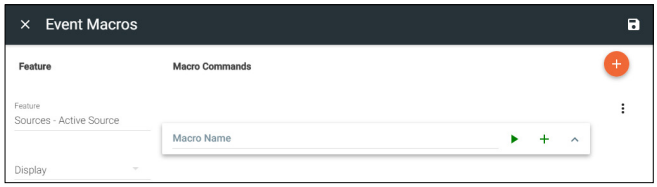


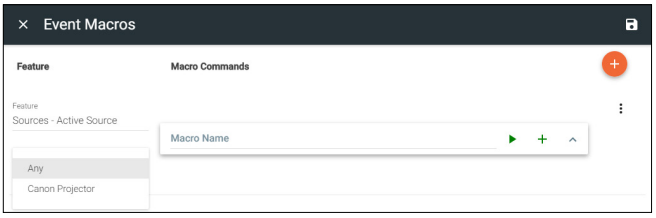
- ◊ Recurrence Rule - Select between Daily or Weekly.
- ◊ Day of week (weekly only) - Select the days of the week for the weekly event to be added.
- ◊ Time - Set the time of day this event happens.
- ◊ Recurring Until - Select this to set an end date on the calendar in which to end the scheduled event.

- **Room - Room On** - Use the start room or room on button to trigger this macro.
- **Room - Room Off** - This macro will trigger when the room off button is pressed in the control screen.

- **Sources - Active Source** - This will trigger when the Trigger Active Sources command (found in macros) is run. When this feature is selected, a new field will open below it.

  - Use the Display drop down menu to select if the event macro will trigger with all displays or a specific one.

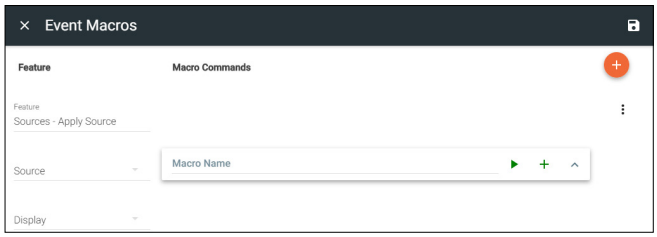


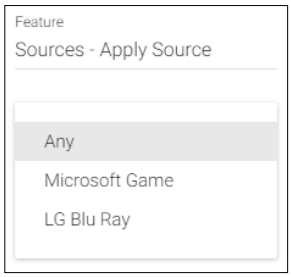


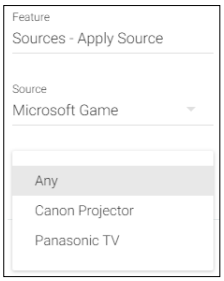
- **Sources - Apply Source** - Trigger this macro when the selected source becomes active on the selected display (or any display if all is selected). When this feature is selected, two new fields will open below it.

  - Use the Source drop down menu to select which source must be applied to trigger the event.

  - Use the Display drop down menu to select if the event macro will trigger with all displays or a specific one.

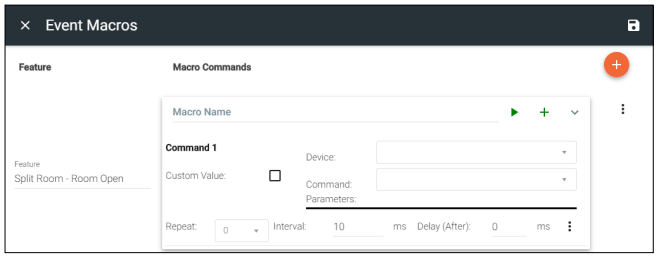


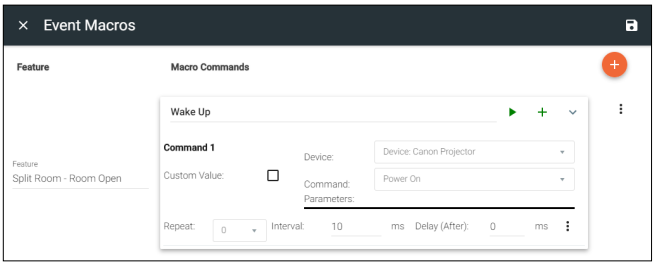




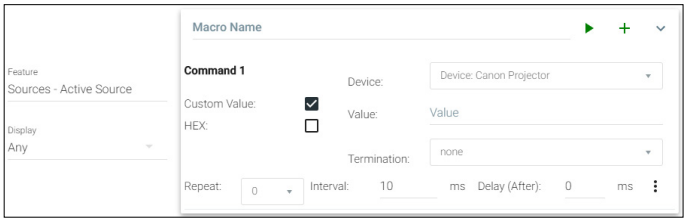
- **Split Room - Room Open / Split Room - Room Split** - View the Split Rooms section to learn more.

3. Press the + button on Macro Name to open the command options and set up the macro command.





- **Macro Name** - The name of the macro will be used in Velocity to identify command on the back end. This command, once saved, can be pulled up in other macros if needed.
- **Device** - Select the device that will be controlled with the macro. Only devices already added to the room will be displayed in the device drop down menu.
- **Command** - Select the command from the drop down list available for the device. Device commands are based off the device driver within Velocity. Velocity has built in commands that can be used for control.



- **Custom Value** - Select the check box to open up additional options and to add a new command for the selected device within the room. The custom command is available in this current room only.

  HEX - Select if the command will be written in HEX rather than ASCII.

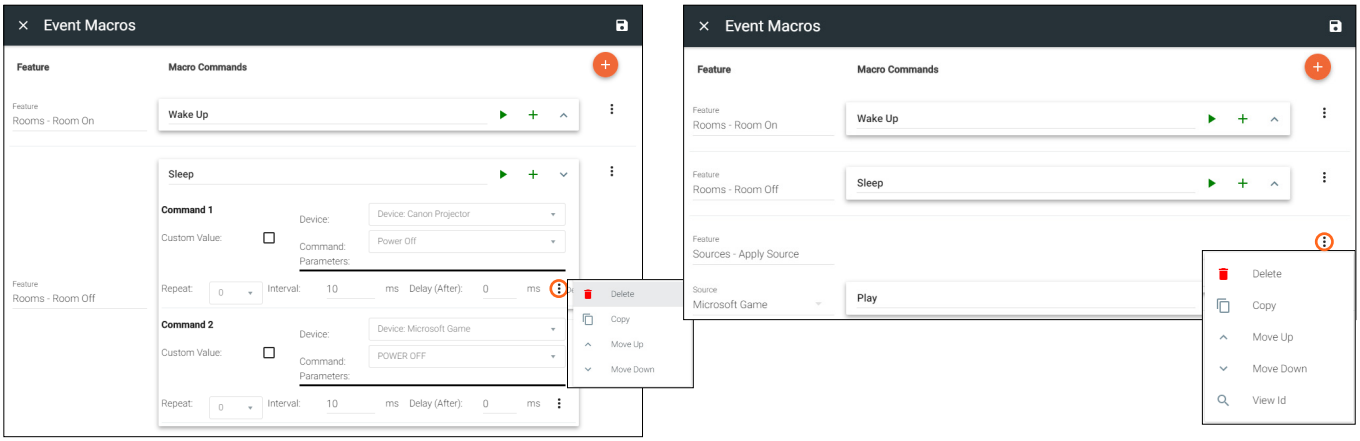
  Termination - Select the command termination from the drop down: CR, CRLF, LF, or none.

  Value - Type out the command exactly as the device's manual/API writes it.

- **Repeat** - Select how many times the command is sent out when the macro is selected within room control.
- **Interval** - Set the amount of milliseconds between when the command is first sent and then repeated.
- **Delay** - Set the amount of time delay between the current command and the next command being sent.

Each macro can be programmed to send multiple commands, use the plus button next to the command name to add a second command to the macro.

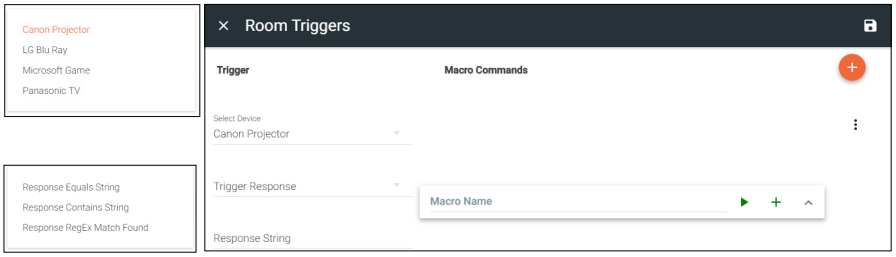
- ⋮ - use this option to delete, copy, or move the commands up or down. This allows for the commands to be sent in the correct order needed, entered easily with similar commands, or removed when no longer needed.



Room Triggers

Once Room Triggers has been selected within the Edit/Add Room page or room control options within the edit technology page, a new screen will become available.

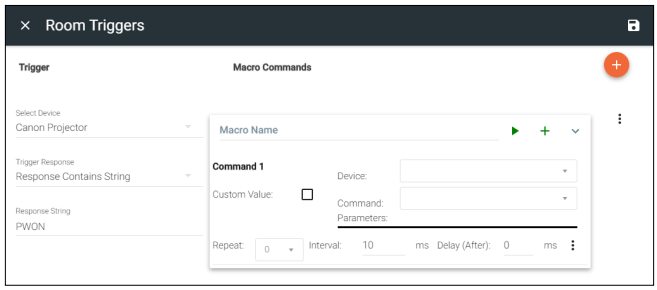
1. Press the **+** (add macro) button from the top right corner. A new selection will appear in the screen.
2. Select the control device (e.g. Velocity Command Converter) from the **Select Device** drop down menu. New options will appear below the device.

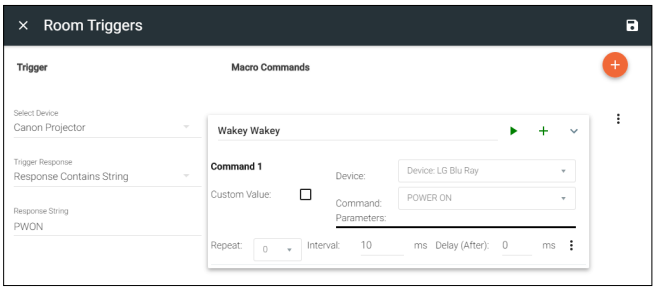


- **Trigger Response** - Select whether the device macro command will be triggered by an exact response string, a response containing the string, or a regular expression through TCP feedback responses.
  - ◊ Response Equals String - When Velocity receives the **exact** Response String entered, this command will trigger. Commands are case sensitive. **e.g.** If the response string is PWON and Velocity receives pwON as the feedback, nothing will trigger. If Velocity receives PWON, then the macro commands will trigger.
  - ◊ Response Contains String - When Velocity receives a feedback that contains the Response String entered, this command will trigger. Commands are case sensitive. **e.g.** If the response string is PWON and Velocity receives PWSTA as the feedback, nothing will trigger. If Velocity receives PWSTA PWON as feedback, the event macro will trigger.
  - ◊ Response RegEx Match Found - When feedback that contains the parameters specified in the RegEx search is received, this event will trigger. **e.g.** The response string in the RegEx search pattern is a(b|c) and Velocity detects bc nothing will happen, but if it receives ab it will trigger the created macro because the RegEx search pattern is looking for either ab or ac.
- **Response String** - Type in the response string that will be received to trigger the commands.

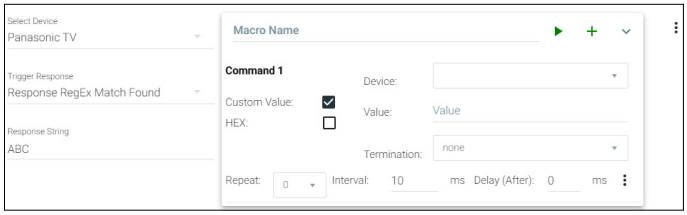
- **Select Setting *AT-VCC-RELAY only*** - Select the sensor that will trigger the macro.
- **Value *AT-VCC-RELAY only*** - Set the value of the sensor that triggers the command macros.

3. Once the trigger settings have been selected, press the edit button on the Macro Commands field.





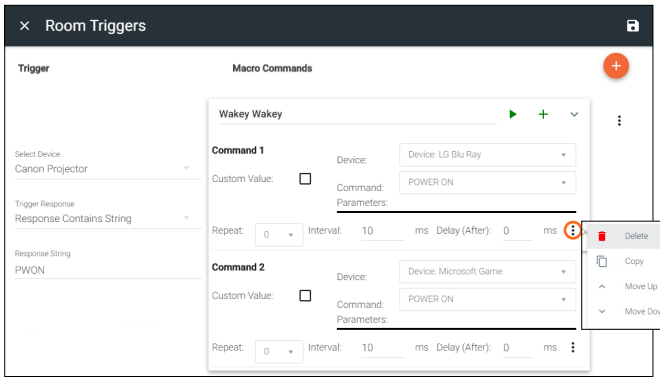
- **Macro Name** - The name of the macro will be used in Velocity to identify command on the back end. This command, once saved, can be pulled up in other macros if needed.
- **Device** - Select the device that will be controlled with the macro. Only devices already added to the room will be displayed in the device drop down menu.
- **Command** - Select the command from the drop down list available for the device. Device commands are based off the device driver within Velocity. Velocity has built in commands that can be used for control.
- **Custom Value** - Select the check box to open up additional options and to add a new command for the selected device within the room. The custom command is available in this current room only.
  - HEX - Select if the command will be written in HEX rather than ASCII.
  - Termination - Select the command termination from the drop down: CR, CRLF, LF, or none.
  - Value - Type out the command exactly as the device's manual/API writes it.

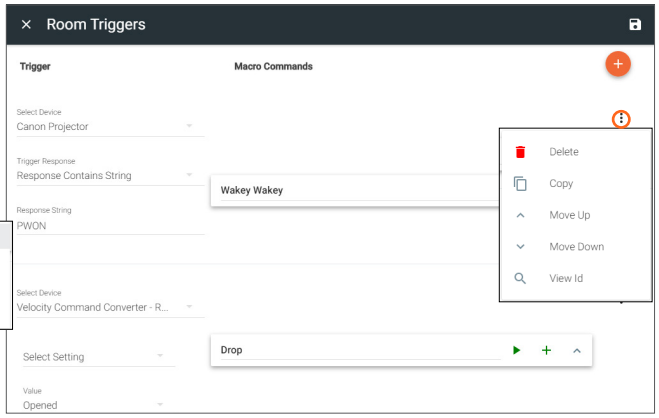


- **Repeat** - Select how many times the command is sent out when the macro is selected within room control.
- **Interval** - Set the amount of milliseconds between when the command is first sent and then repeated.
- **Delay** - Set the amount of time delay between the current command and the next command being sent.

Each macro can be programmed to send multiple commands, use the plus button next to the command name to add a second command to the macro.

- ⋮ - use this option to delete, copy, or move the commands up or down. This allows for the commands to be sent in the correct order needed, entered easily with similar commands, or removed when no longer needed.

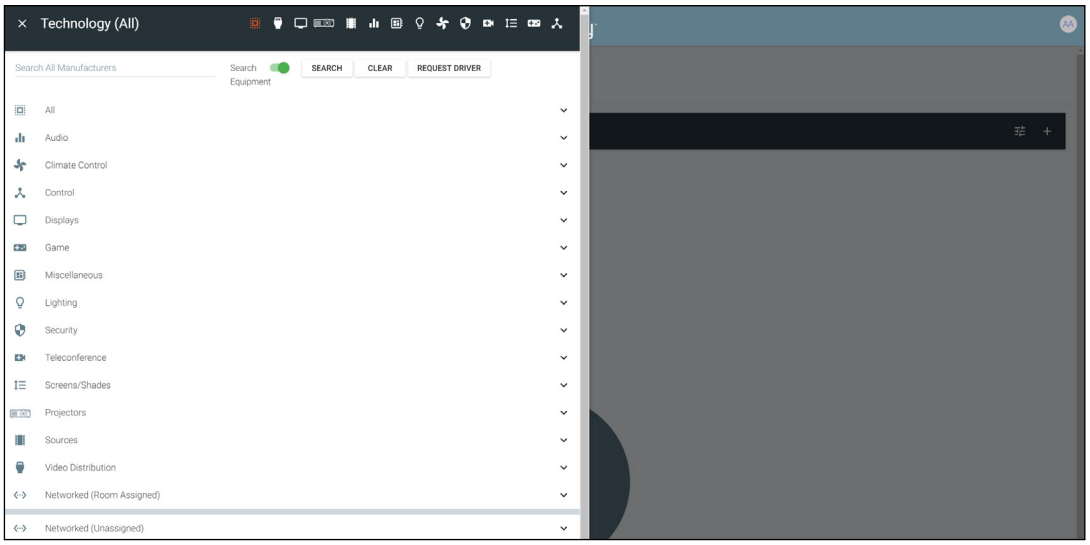




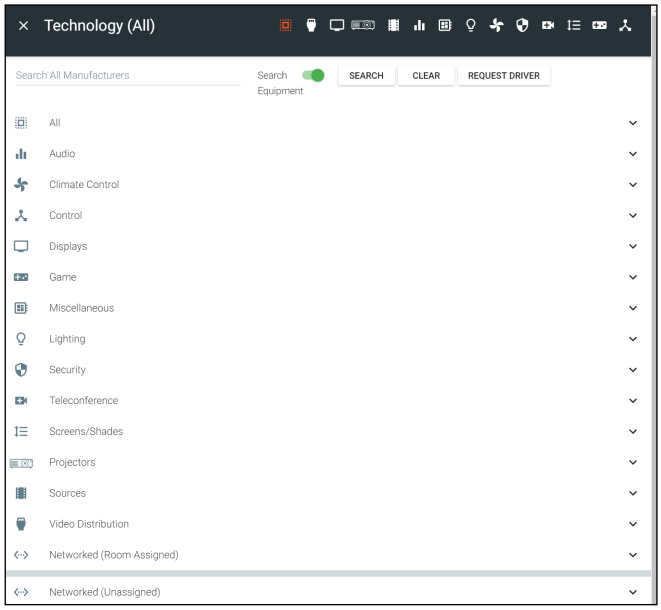
Adding Technology

The room created will not be considered set up until at least 1 source and 1 display have been added and linked.

New technology can be added using either the large + in the center of the window or the + on the top right. Once pressed, a new menu will appear on the page.



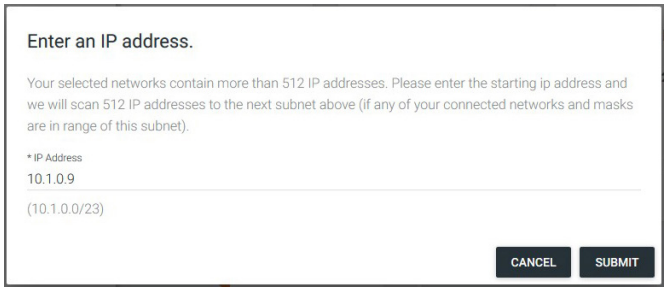
The easiest way to set up a room is to add all devices first and then link them, as links will not appear as options for drop down menus until they have been added to a room.



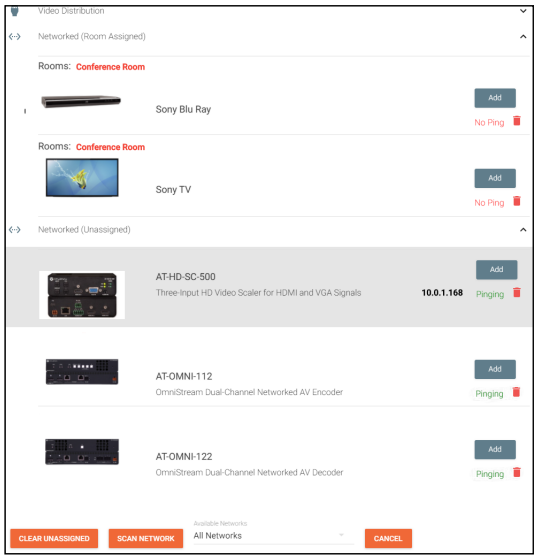
Velocity has a built in scan feature that makes adding Atlona products to a room quick and easy.

1. Press the **Scan Network** button.

   For networks where the subnet range is greater than 512, a pop up will appear. Type in a starting IP for Velocity to scan (e.g. 10.0.1.1). This will scan the starting IP and the next 511 IP addresses on the subnet.



NOTE: If there are any OmniStream devices on the network, they will auto populate into the Network (Unassigned) field, as they are found using mDNS discovery with no extra scanning needed.



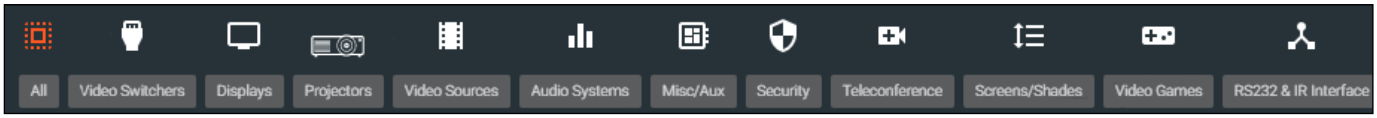
All Atlona devices on the network will be placed into the Networked (Unassigned) menu selection.

2. Press the **Add** button on all devices that belong to the current room. A device added message will appear on the bottom of the screen.

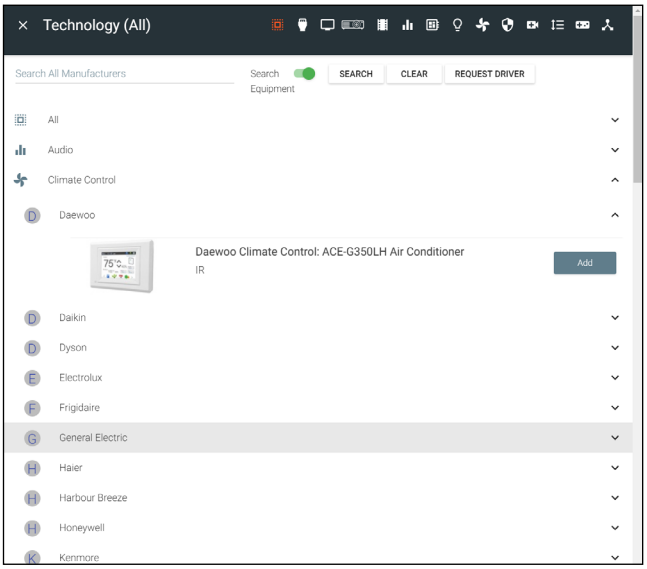
Once all Atlona devices are added to the room, the sources and displays will need to be added.

3. Select between the top navigation or sections in the default menu (menu will always start on **All**) to search for sources, displays, and other types of equipment that will be in the room.

Each button along the top menu corresponds with the sections of the **All** menu.



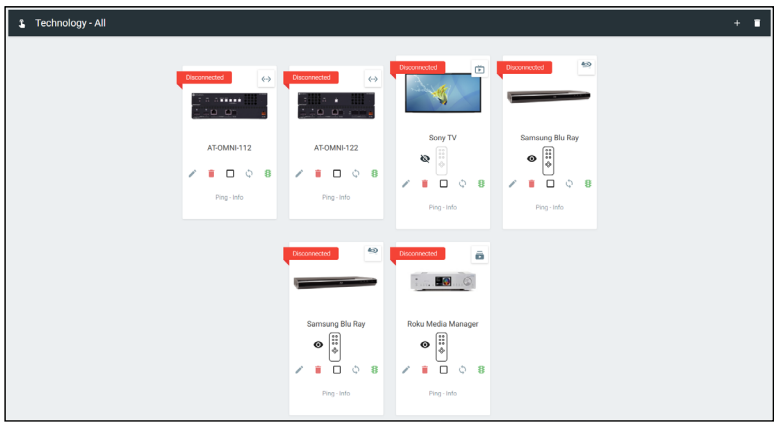
4. Find the device you are looking for in the menu or by using the search field.



5. Select **Add** on the device (recommended) to add the device to the room. A Room Device Saved Successfully message will appear in green at the bottom of the screen. If more devices are needed, complete adding those.

6. When finished adding all devices, press the X in the top left corner next to Equipment Catalog to go to the main screen.

NOTE: If a device is not found in the directory, use the **REQUEST DRIVER** button in the top right to go to atlona.com's control driver request form. This is only available if the PC connected to Velocity is online and will take over the current window.

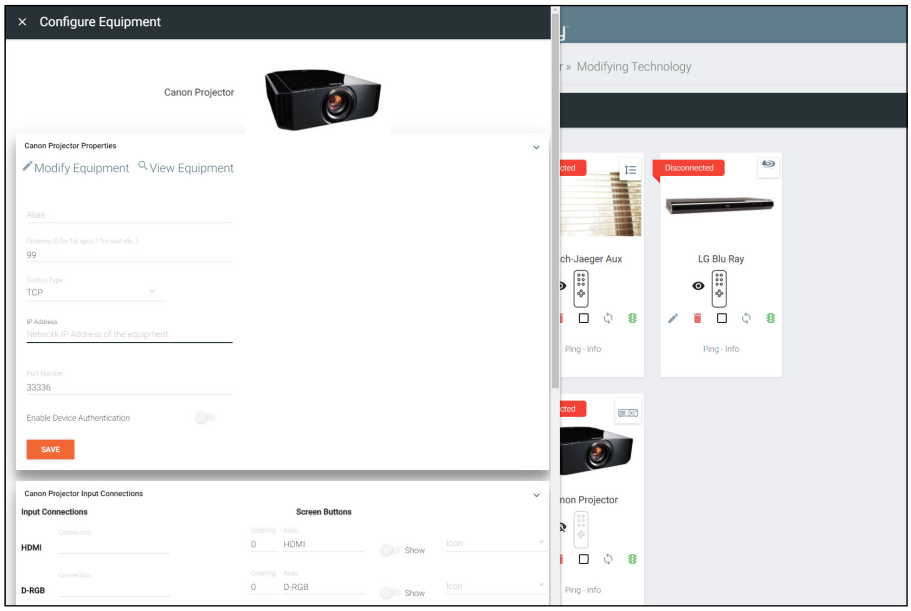


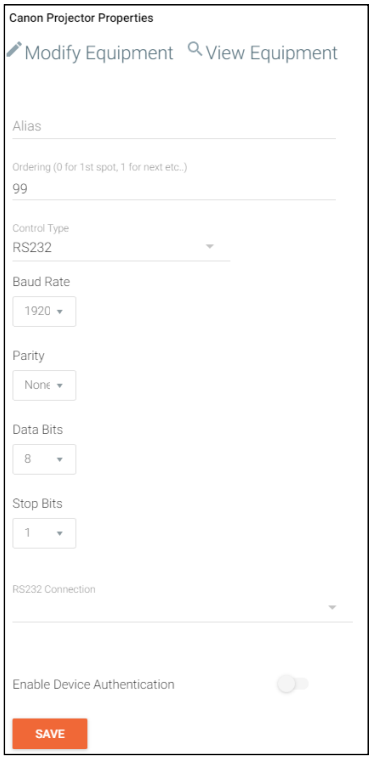
Once all devices have been added to the room, they can be linked to each other.

7. Press **Edit** on any of the devices in the room. A menu will appear on the left side of the window.

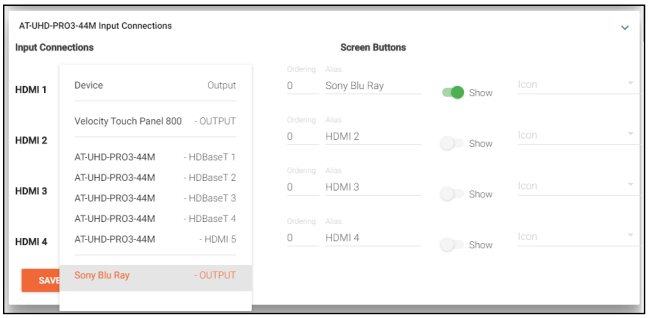
NOTE: It is recommended to edit switchers first, as adding inputs and outputs to a switcher will link them automatically for those devices.

8. Select the control type of the device.
   - If TCP, then enter the IP of the device and port number
   - If RS-232, then enter the baud rate and type of connection.





9. Select the routing information for the device (if it is not already linked).



- **Show** - Select the slider to toggle if the input device will display on the control device or not. Input devices that are not controlled, such as an Extender, can still be shown in the control window.
    a. Create an **Alias** for the device (such as a product SKU or type)
    b. Select the **Show** slider.
    c. Choose an **Icon** or upload a custom icon.
    d. Press the **SAVE** button.

Once all devices are set up and linked, the room is ready to be controlled.

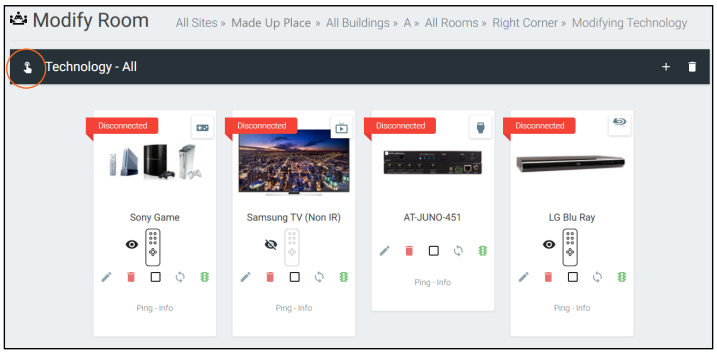
NOTE: Atlona device settings must be changed through the device webGUI or AMS. See device user manual for instructions for login and device settings (such as network settings).

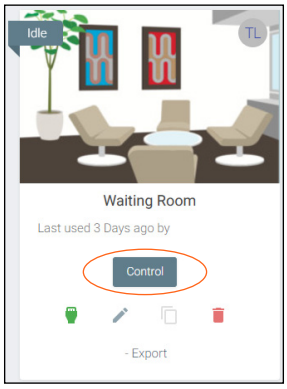
Control

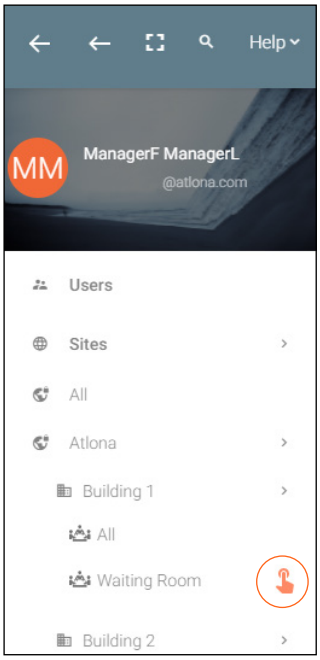
Once a room has been set up, it can be controlled through either a web browser or a control device such as the Velocity Touch Pad (**e.g.** AT-VTP-800-BL).

NOTE: Instructions on syncing the Velocity Touch Pads can be found within the unit's Installation Guide.

There are three places within the web browser to open the control screen:

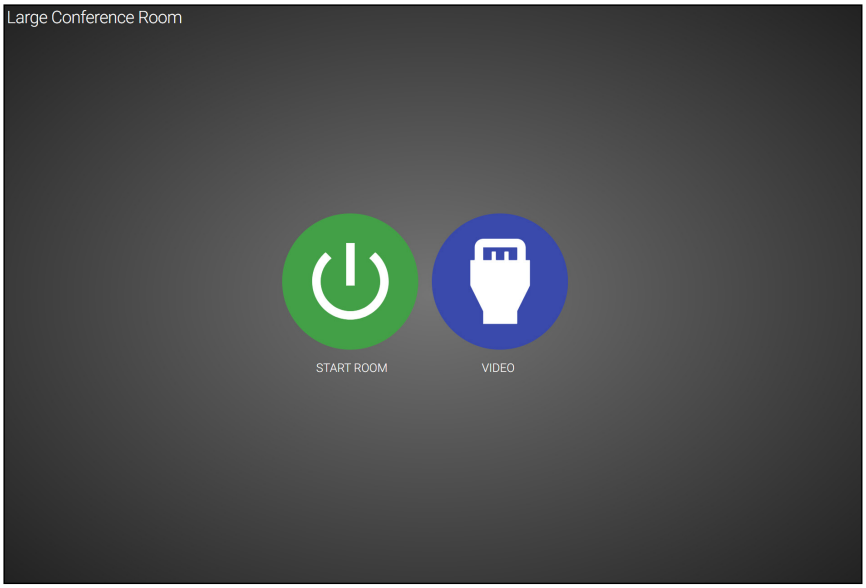






1. Within the add technology page, after all devices have been set up and linked, press the button on the top left bar.
2. Within the room list page, press the **Control** button located in the room box.
3. From the home page, select the = button. Once open, press Sites, site name, building name, and then select the button next to the room name to open the control page.

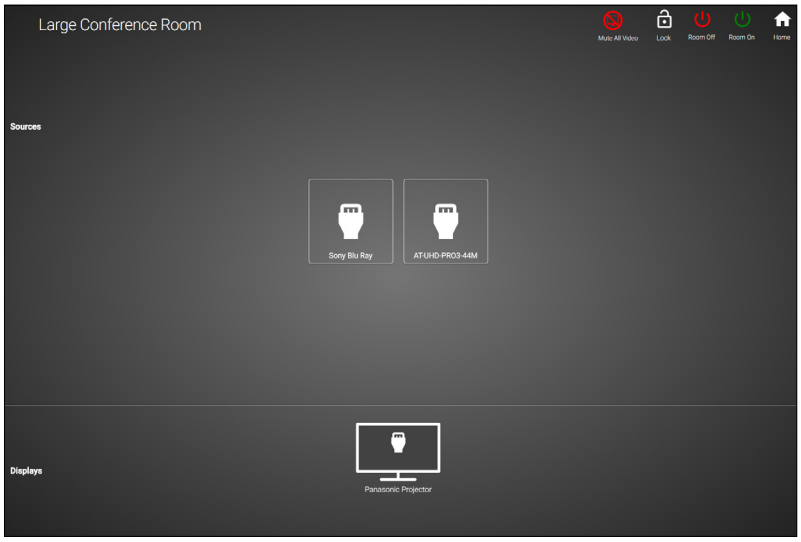
A new window will open.



The icons showing on the control screen will appear the same across web browser and control touch pads.

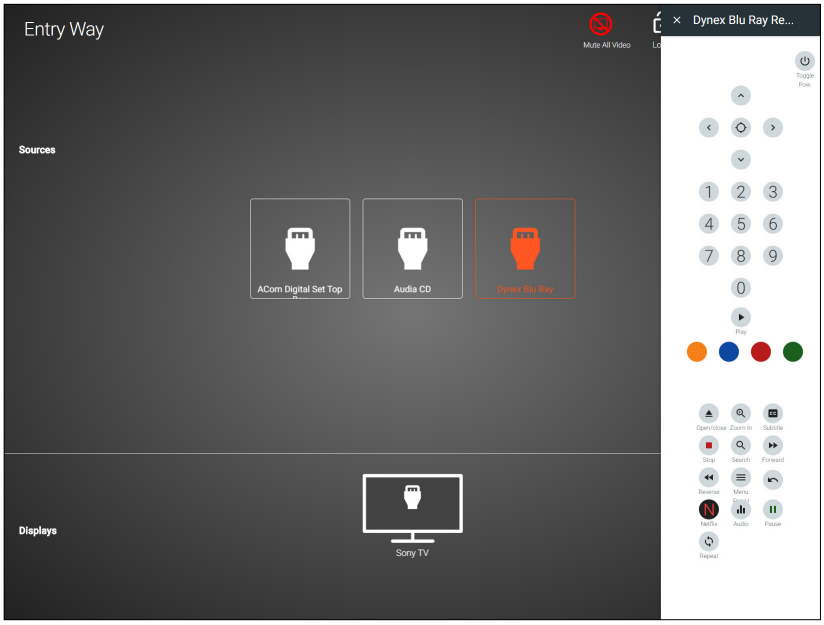
1. Press the **START ROOM** button to send on commands to all the devices in the room (excluding any that were excluded during room set up) or press the **VIDEO** button to open the room and control all the devices manually.

A new window will open.



On this screen, devices can be controlled by selecting (web browser) or touching (touch pads) the icons.

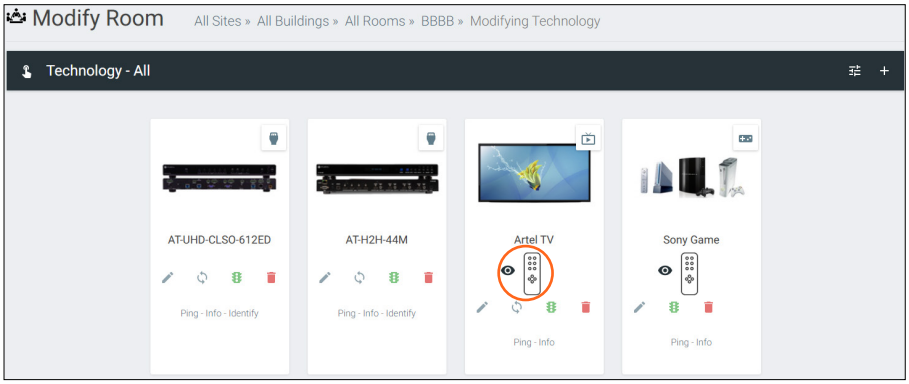
1. Click on the device to open the control field and switch inputs to that source.



Within this screen, all devices can be controlled and routed.

Remote

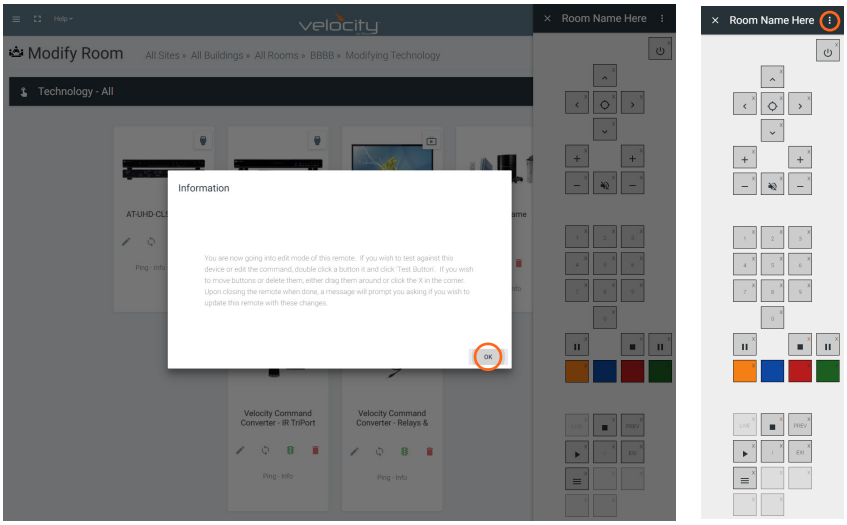
The control remote for each product may be adjusted, either in the equipment manager or within the technology page.



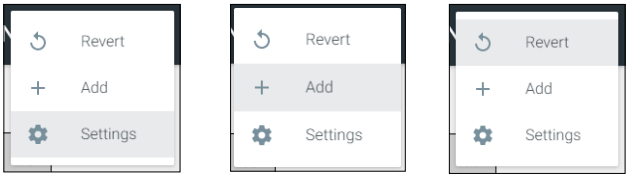
1. Select the remote icon. A pop up will appear.

   a. If the eye icon next to the remote has a slash and the remote is grey, press the eye (view) icon to show the remote. A remote can only be edited if it is set to show.

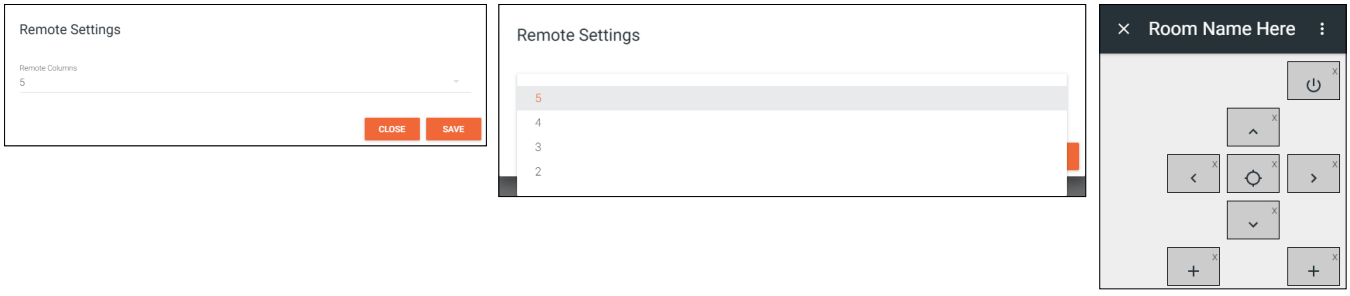
2. Select the OK button on the Information window to make the remote available for editing.



3. Press the ⋮ button in the corner to adjust remote button sizes (settings), add buttons, or revert the remote back to original settings.

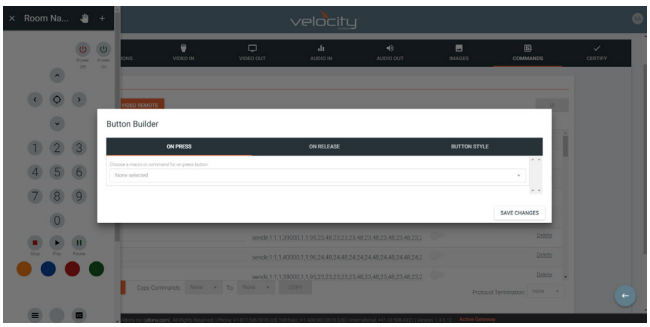


   a. Select **Settings** to adjust the size of the remote buttons. A pop up will open.



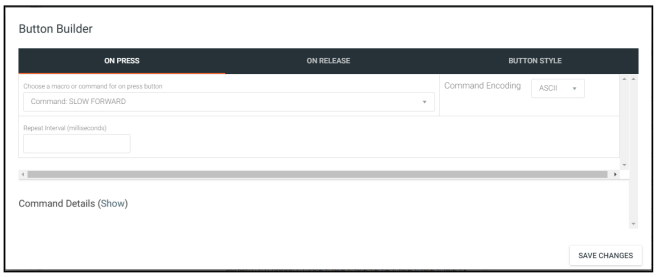
   1. Select the number of columns from the drop down menu and press the SAVE button. The remote will update with the correct amount of columns, making the buttons bigger as it does.

   b. Select Add to create new buttons that are not part of the original remote. A new pop up window will appear.



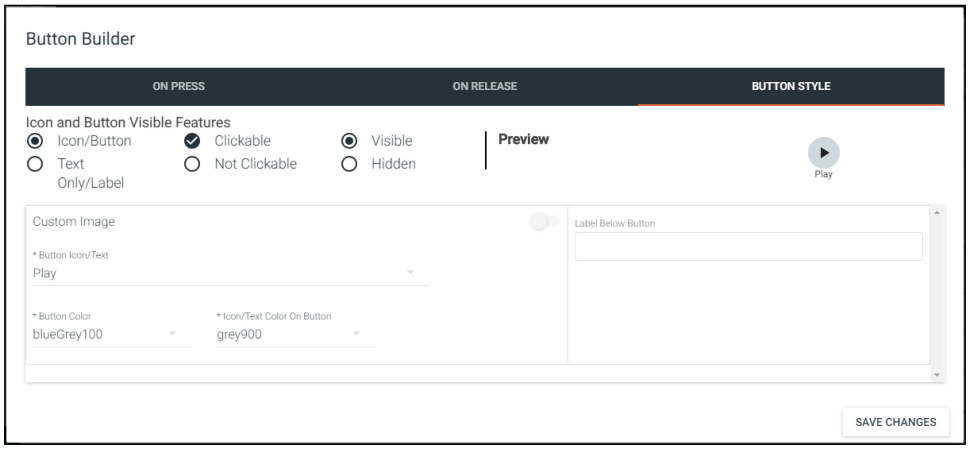
NOTE: This is the same screen that will be seen for editing a current button. To edit a button already on the remote, double click the button to open the Button Builder window.

1. Select a command or macro from the drop down menu. If editing a current button, the command will already be selected.

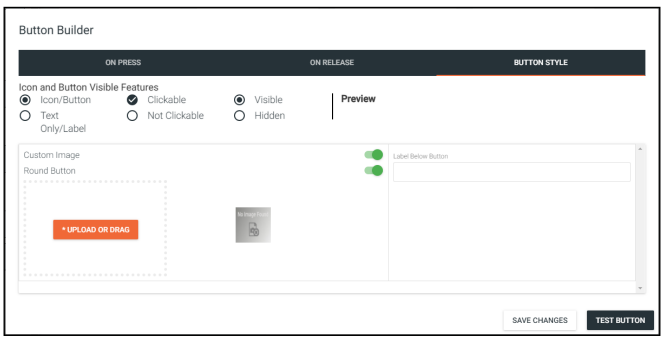


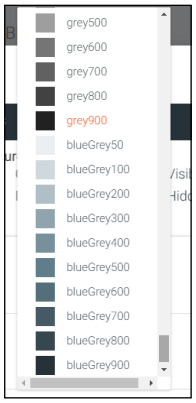
2. Select between ASCII and HEX for the Command Encoding type.
3. *Optional* If the command needs repeating (such as volume up), type the time in milliseconds in the the Repeat Interval field.
4. *Optional* Select the **ON RELEASE** tab for commands that require a follow up command. **e.g.** Pan tilt stop for any on press commands for pan tilt. The selected command will send once the button is released.

5. Select the **BUTTON STYLE** tab to provide a custom look for the button.

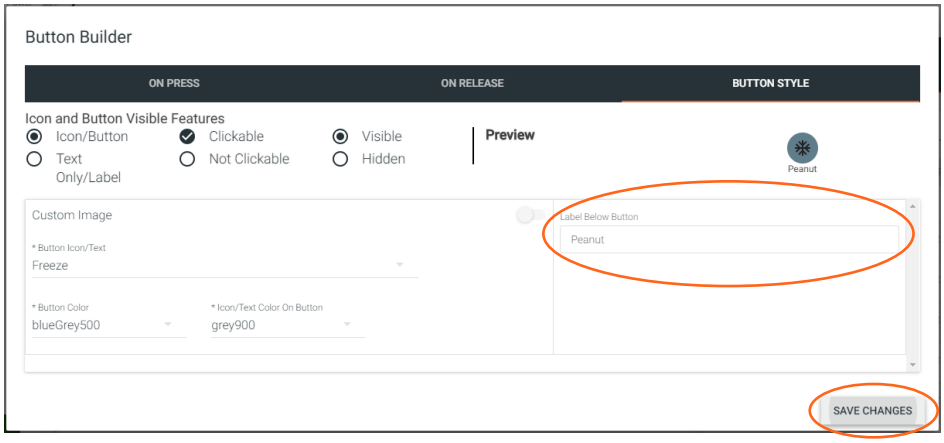


6. Select the Icon and Button Visible Features. Once customization options are chosen, the button will preview to the right, if Visible is selected.
7. *Optional* Select the custom image slider to import a custom button background. Drag and drop the image into the upload or drag box or press the upload or drag button to browse the local computer for the custom button background.

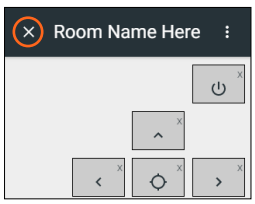


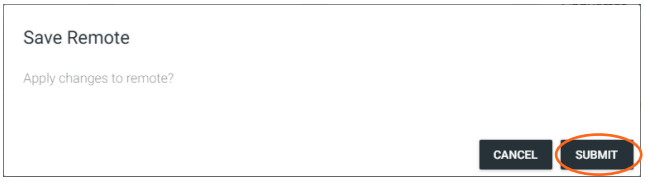


8. Select from the button icon text drop down menu. The menu will have generic text and icons to choose from. Select other to provide custom text for the button.
9. Select the colors of the button and text.
10. *Optional* Type text into the Label Below Button field.



8. Once all selections are made, press the save changes button. The button builder will close and the remote preview will update.



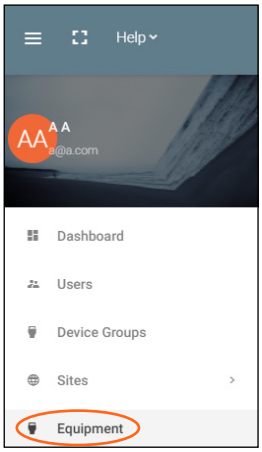


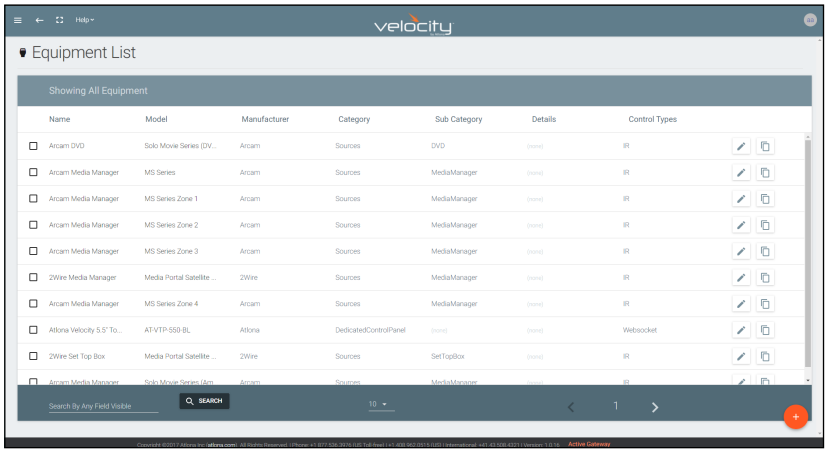
9. Once all button changes are made, press the X (close) button on the top left corner of the remote preview. A new pop up window will appear.
10. Press submit to save all the changes and push them to the control page.

Equipment

Velocity has provided a database of equipment that can be added to and customized.

1. Press the ≡ button on the top right of the screen.



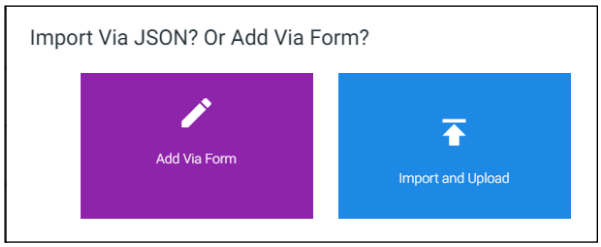


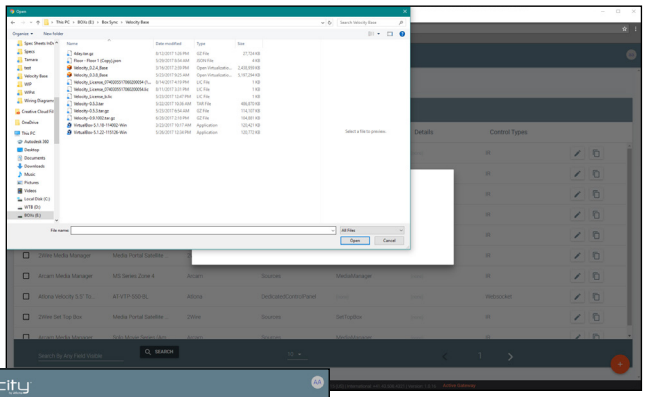
2. Select **Equipment** from the options that becomes available. A new window will appear.

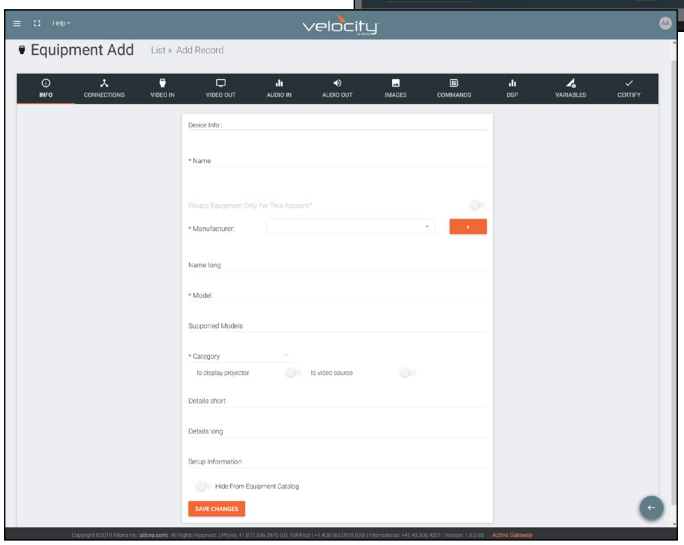
Add

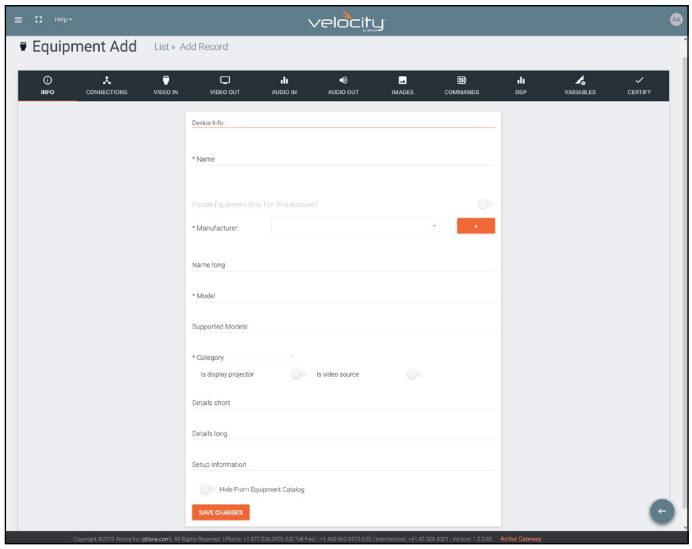
If there is a device not in the database, new equipment can be added.

1. Press the + button on the bottom right of the screen. A pop-up will appear.
2. Select the purple **Add via Form** button for creating a new device and the blue **Import and Upload** button if creating a device based off a previously created device. A new window will appear or a browse folder will open.
3. Select the device off the local computer and press open, or fill in the device add form.



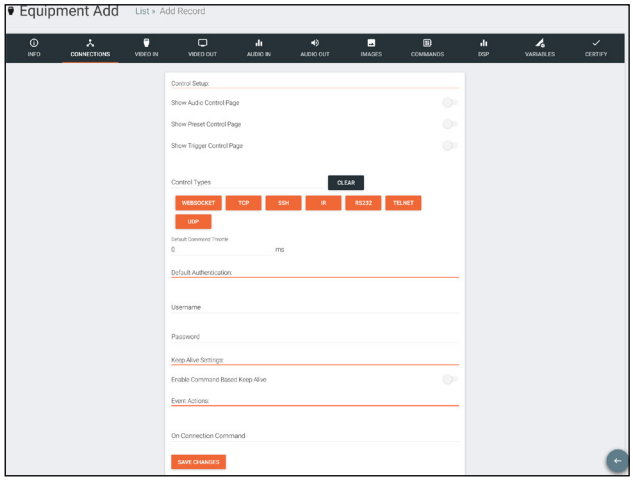






a. INFO Tab

Name - Provide a name for the device.
Manufacturer - Add the manufacturer.
Name long - Provide extra information for a device.
Model - Provide the model name or number for the device.
Category - Choose the category that best fits the device, from a list of device types.
Device slider
Is display / projector - Select this slider if the device is a display or projector
Is video source - Select this slider if the device is a video source
Details short - Type in extra device information (optional).
Details long - Type in extra device information (optional).
Setup Information - Provide details for set up and installation (optional).



b. CONNECTIONS Tab

Show Audio Control Page - Select the slider to show audio control options within the room control.
Show Preset Control Page - Select the slider to show preset control options within the room control.
Show Trigger Control Page - Select the slider to show trigger control options within the room control.
Control Types - Select all the types of control the device accepts.

NOTE: As control options are added, extra device setting fields will appear.

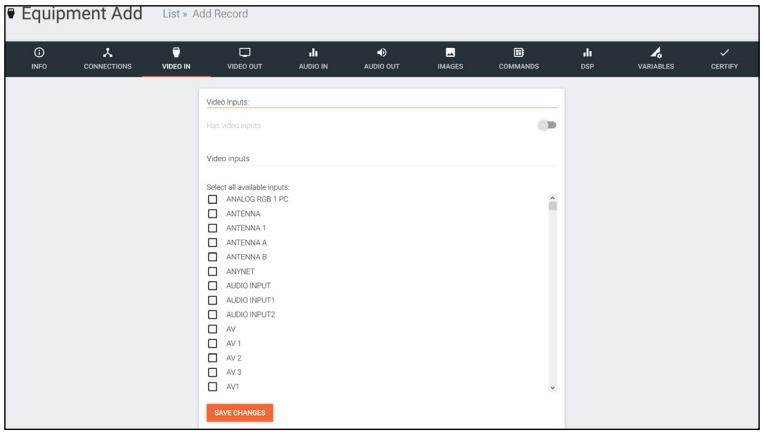
Authentication - Provide the username and password for the control options.
Enable Command Based Keep Alive - Use the slider to enable/disable Velocity to keep the device's TCP port active. New options will appear when enabled.

Keep Alive Command - Provide the command to keep the device connection alive. The command will be found in the device's manual.

NOTE: To enter a carriage return as the keep alive command, **\x0D** must be entered.

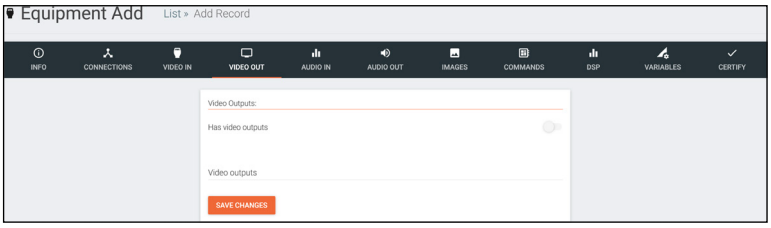
NOTE: To enter a HEX command, **\x** must be entered before the command or it will not pass.

Interval To Send (In Seconds) - Set the amount of time between each time the Keep Alive Command is sent. Set from 0 to 360 seconds.



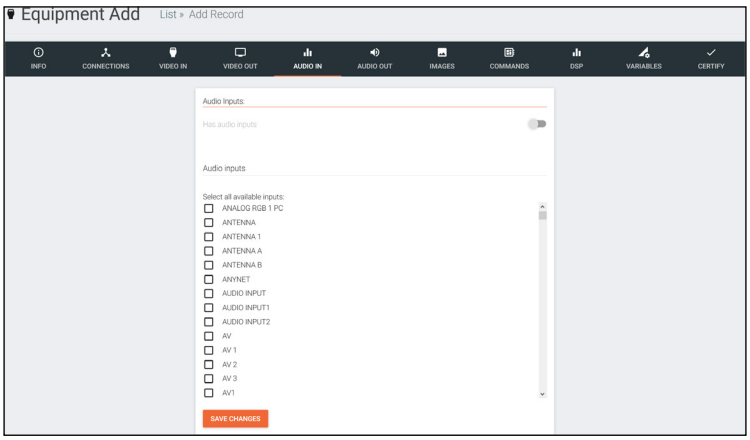
c. VIDEO IN Tab

Video inputs - This slider auto adjusts when inputs are selected.
Select all available inputs - Select the checkbox of all input types that the device has.



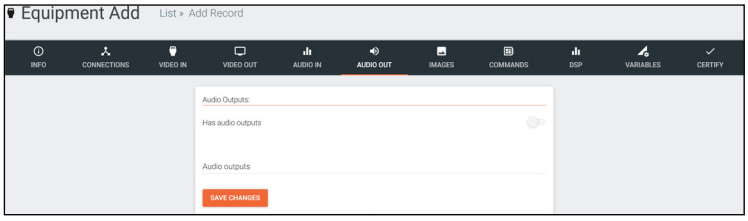
d. VIDEO OUT Tab

Has video outputs - Select this slider if the device has video outputs.
Video outputs - Type in all types of output ports the device has, separate each type with a comma
e.g. HDMI, HDBaseT, DisplayPort



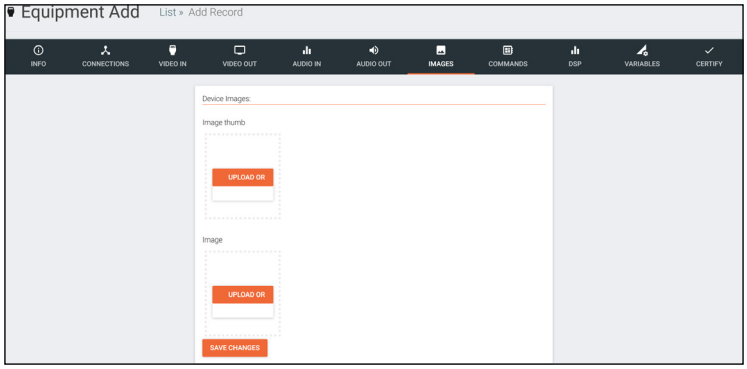
e. AUDIO IN Tab

Has audio inputs - This slider auto adjusts when inputs are selected.
Select all available inputs - Select the checkbox of all input types that the device has.



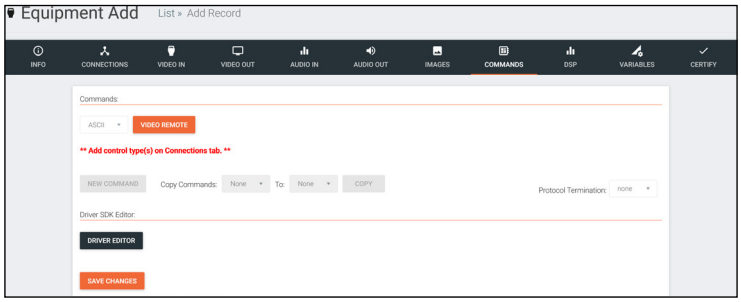
f. AUDIO OUT Tab

Has audio outputs - Select this slider if the device has audio outputs.
Audio outputs - Type in all types of output ports the device has, separate each type with a comma
e.g. L / R, S/PDIF, MIC / LINE OUT



g. IMAGES Tab

Thumbnail - Upload a custom thumbnail that represents the device to show on the control screen.
Image - Upload a custom image to show on the add technology page.



h. COMMANDS Tab

NOTE: Commands cannot be added unless control types have been selected on the **Connections** tab.
Command Types - Select between control command formats: ASCII and Hex.
Video Remote - Press this button to open the control remote. The control remote will be the same one that appears on the room control page.
Command Information

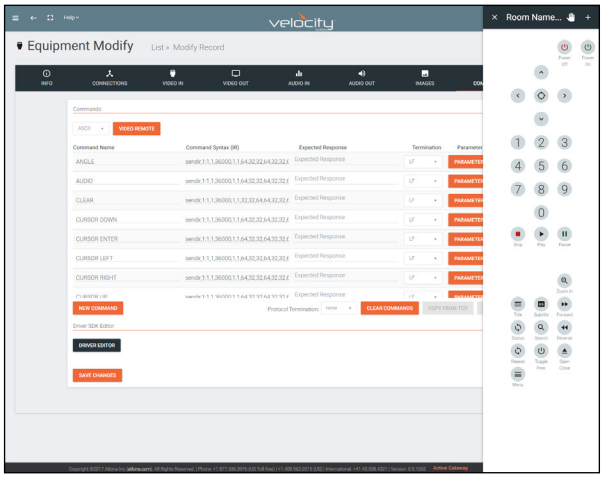
Command Name - Provide a name for the command that explains what the command does in a quick word or phrase.
Command Syntax - Type in the command sequence (found in the device's manual).
Expected Response - Type in the command feedback (found in the device's manual).
Termination - Select the command termination: LF (line feed), CR (carriage return), CRLF (carriage return and line feed), None.
Parameters - Opens a pop-up window that displays the current parameters of the command.
Delete - Removes a command that is not needed.

NOTE: Parameters require the characters: %v to be added to see any parameters.

New command - Pressing this button will create a new command line to be filled in.
Protocol Termination - Drop down selection that applies the same termination to all commands: CR, LF, CRLF, or none.

Clear Commands - Press this button to remove all the current commands from the page.
Copy from TCP - Copies the command from TCP/IP over to RS-232.
Copy from RS - Copies the command from RS-232 over to TCP/IP.
Driver Editor - This button opens a new window to allow for programming a control driver.

NOTE: This driver editor is for those with programming experience.



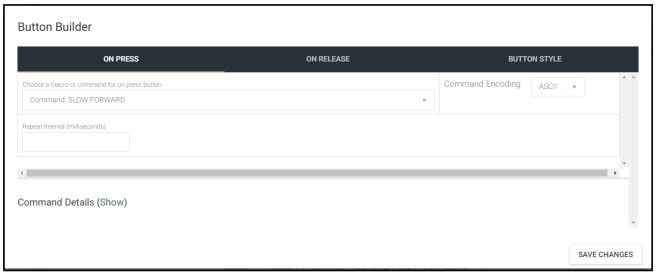
Remote Control

The command remote control provides an interface for the room control page. Each button represents a command and can be altered or moved.

1. Select a button to open the button builder. The button builder will pop-up.

NOTE: The button builder will auto select the command of the chosen button, but any command can be selected from the drop down menu.

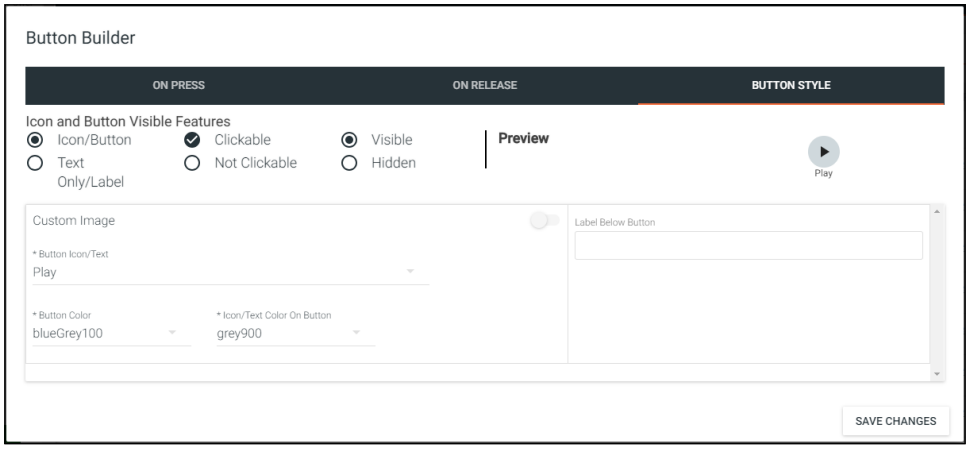
2. Select a command or macro from the drop down menu. If editing a current button, the command will already be selected.



3. Select between ASCII and HEX for the Command Encoding type.
4. *Optional* If the command needs repeating (such as volume up), type the time in milliseconds in the Repeat Interval field.

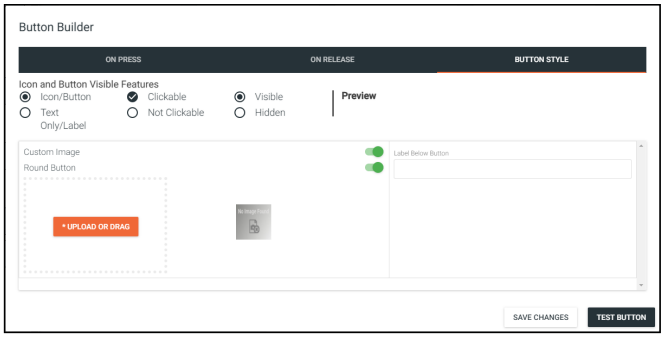
5. *Optional* Select the **ON RELEASE** tab for commands that require a follow up command. **e.g.** Pan tilt stop for any on press commands for pan tilt. The selected command will send once the button is released.

6. Select the **BUTTON STYLE** tab to provide a custom look for the button.



7. Select the Icon and Button Visible Features. Once customization options are chosen, the button will preview to the right, if Visible is selected.

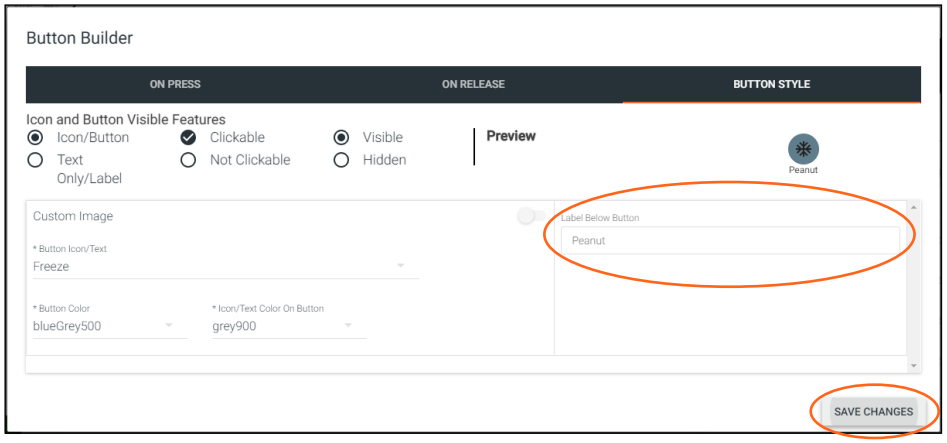
8. *Optional* Select the custom image slider to import a custom button background. Drag and drop the image into the upload or drag box or press the upload or drag button to browse the local computer for the custom button background.



9. Select from the button icon text drop down menu. The menu will have generic text and icons to choose from. Select other to provide custom text for the button.

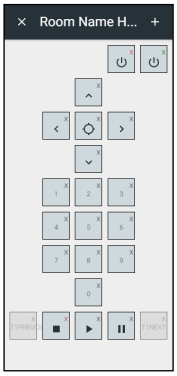
10. Select the colors of the button and text.

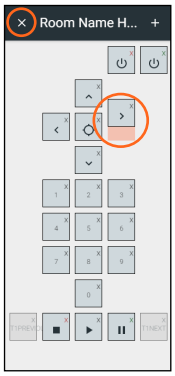
11. *Optional* Type text into the Label Below Button field.

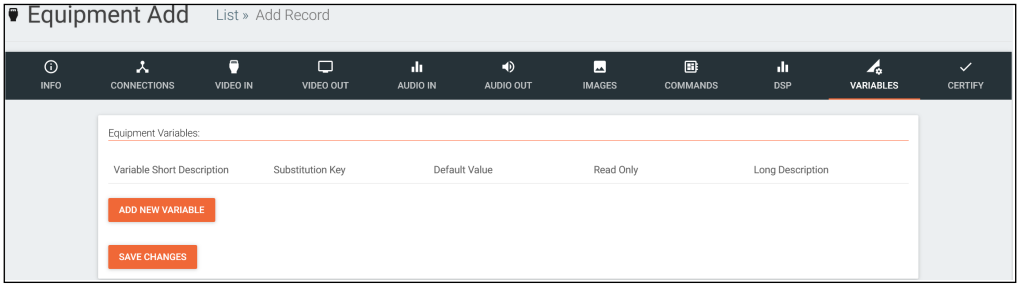


12. Once all selections are made, press the save changes button. The button builder will close and the remote preview will update.

13. Drag and drop icons where wanted. Once complete, press the done (x at the top right of the remote) button.

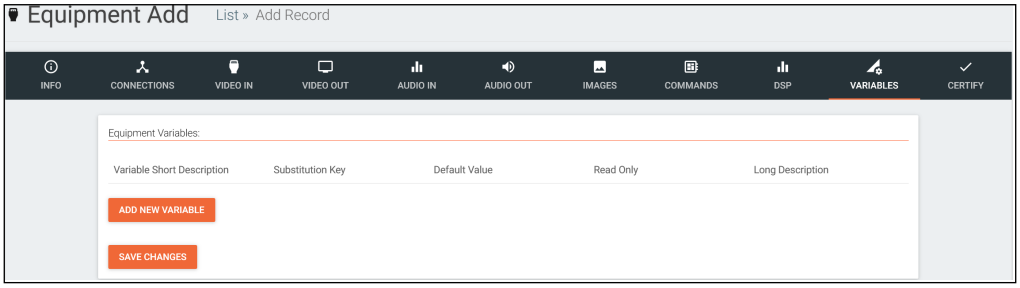






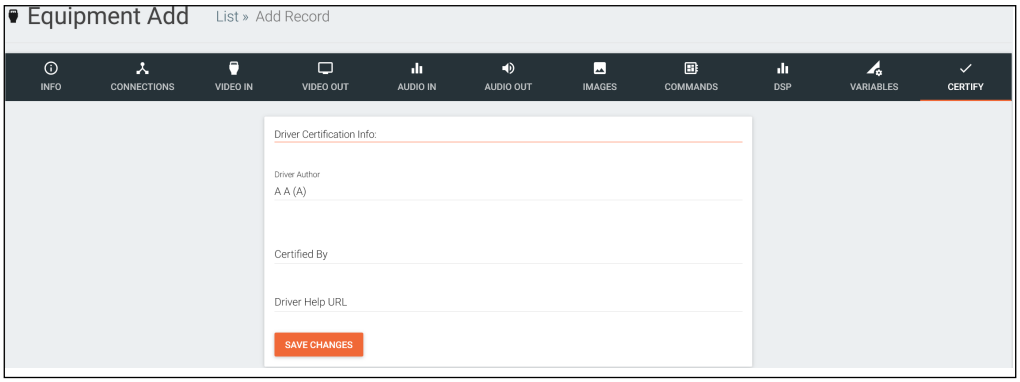
i. DSP Tab

See DSP section.



j. VARIABLES Tab

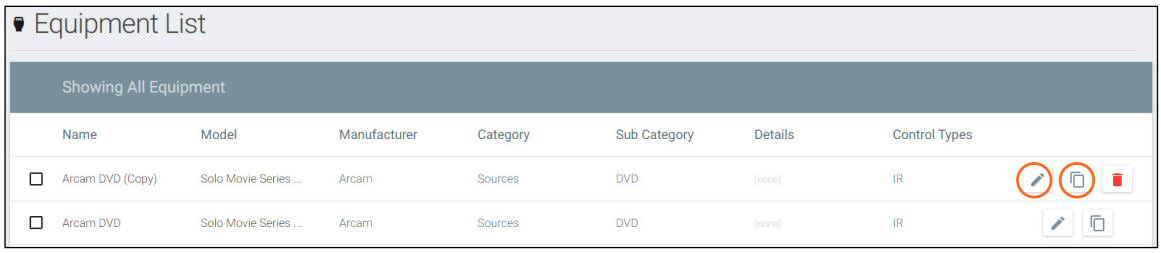
See Variables section.



k. CERTIFY Tab

Driver Author - Displays the name of the user that created the device and the site it was created on.
Driver is Certified - Select this slider to verify the device driver has been tested and works.
Certified By - Type in the name of the person that tested and verified the driver.
Driver Help URL - If a help document was created for the device driver, place the link here.

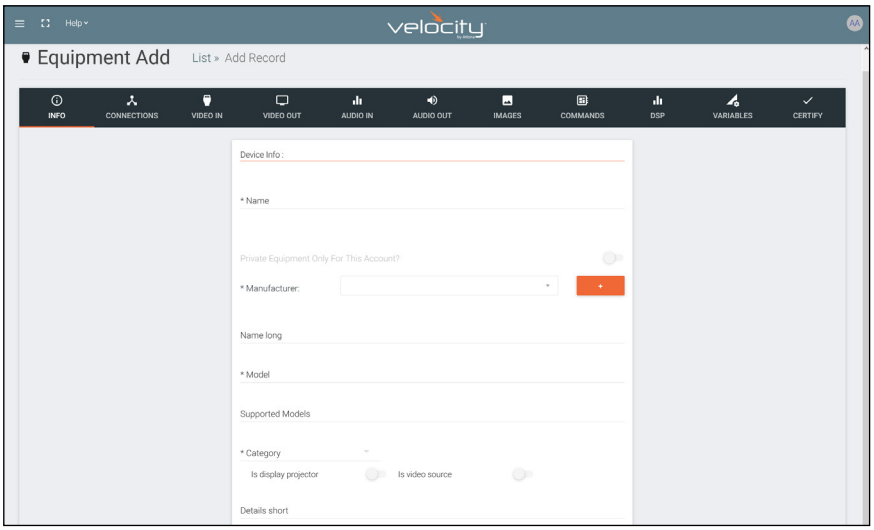
Edit



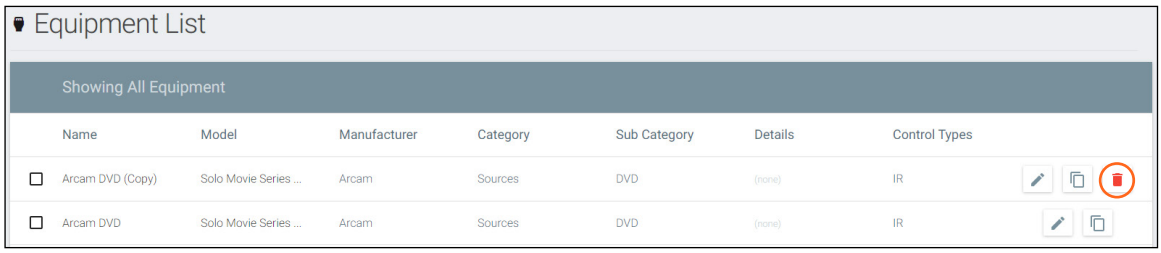
If a device is in the system but does not have everything exactly as need, it can be copied and edited.

NOTE: Devices in the Equipment List that were added by Atlona, must be copied before being edited. Atlona added devices cannot be altered.

1. Press the edit or copy (if an Atlona device needs to be edited) button next to the device control type. The device page will open. The device edit page and device add page use the same options.
2. Once all changes are made, press the save button.



Delete



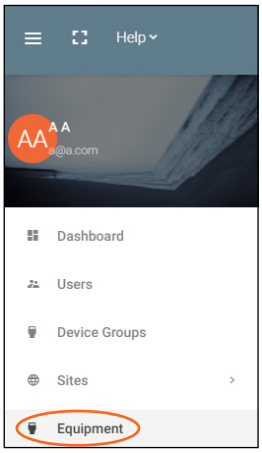
If a user created device is no longer needed, it can be deleted from the database.

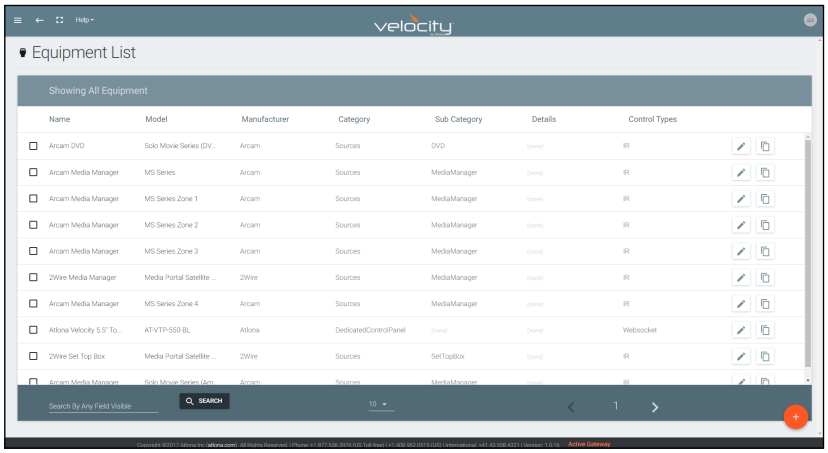
1. Find the device and press the red trash can next to the device.
2. Press the SUBMIT button to confirm the deletion.

Custom Switcher

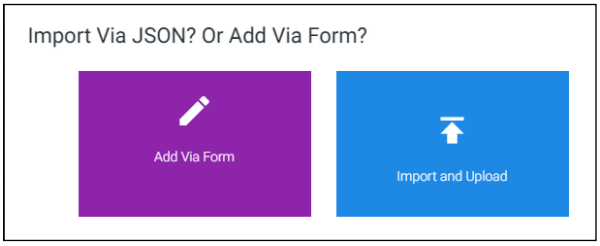
Velocity has the ability to create many types of equipment. Custom matrix switchers can easily be created through the equipment list.

1. Press the ≡ button on the top right of the screen.

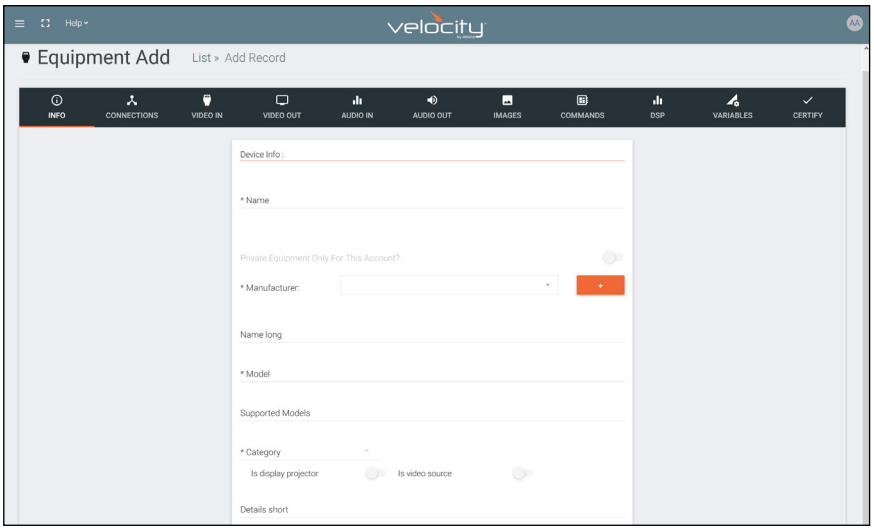




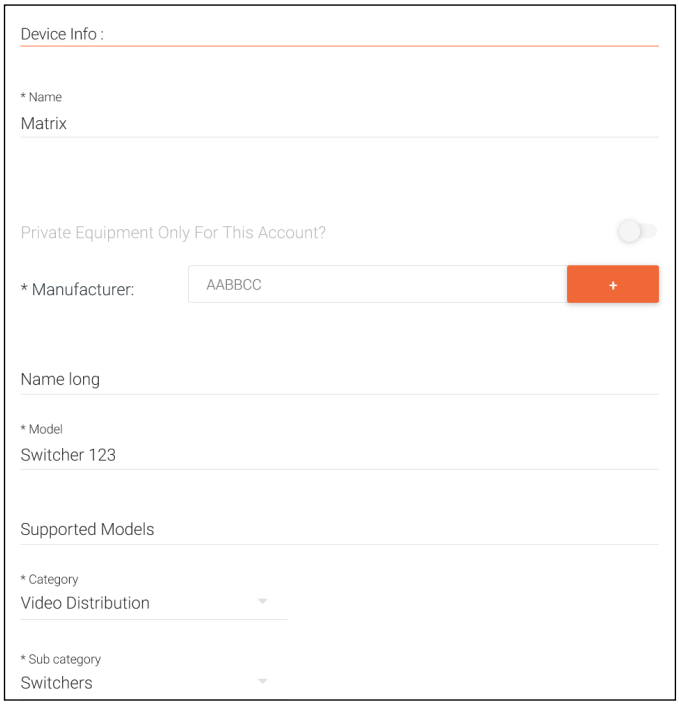
2. Select **Equipment** from the options that becomes available. A new window will appear.



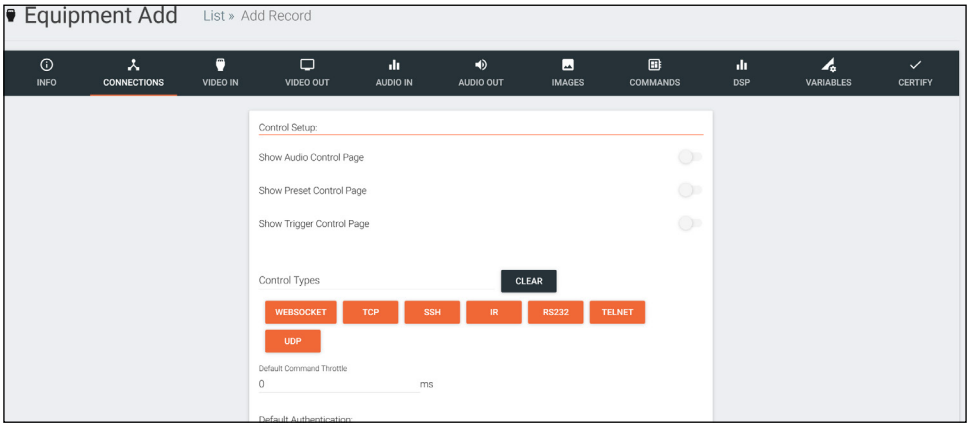
3. Press the + button on the bottom right of the screen. A pop-up will appear.
4. Select the purple **Add via Form** button to create a new device. A new screen will open.



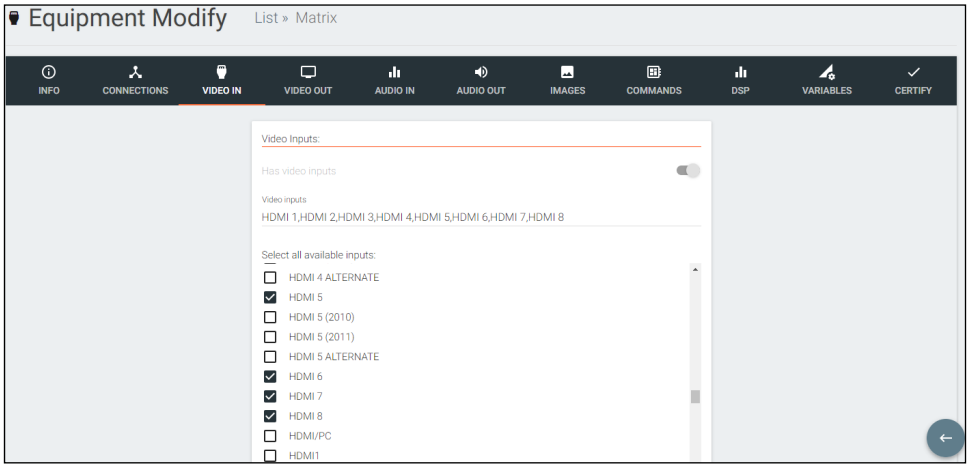
5. Provide a name for the device.
6. Select a manufacturer from the drop down list or press the orange + button to add a new manufacturer.
7. Enter the model number for the device.
8. Select **Video Distribution** from the category drop down menu. A new sub category drop down menu will appear.
9. Select either IP switchers or switchers from the menu.



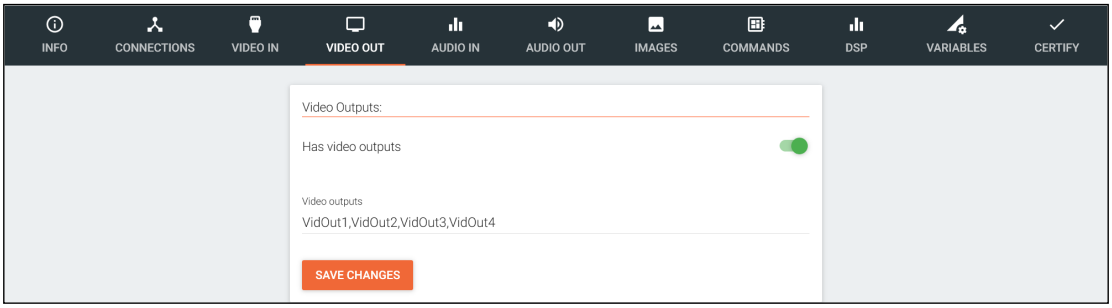
10. Select **CONNECTIONS** from the top navigation.
11. Fill in the control information of the device.



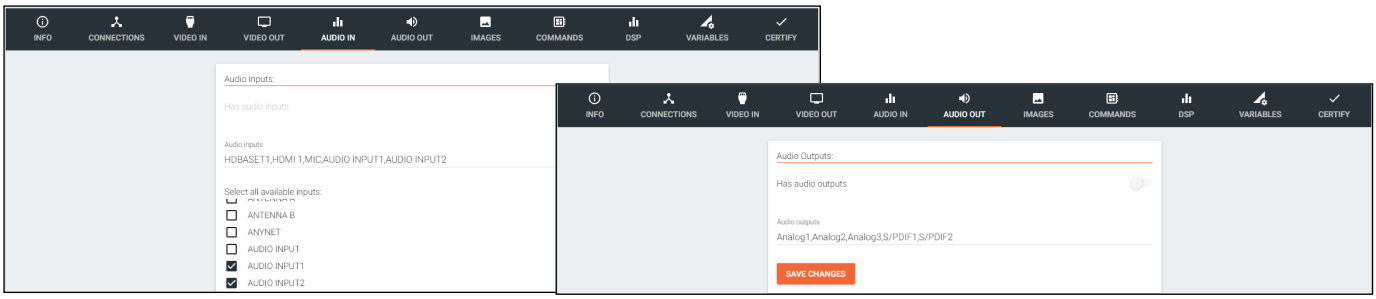
12. Select **VIDEO IN** from the top navigation.
13. Select all the check boxes that correspond with the switcher input ports.



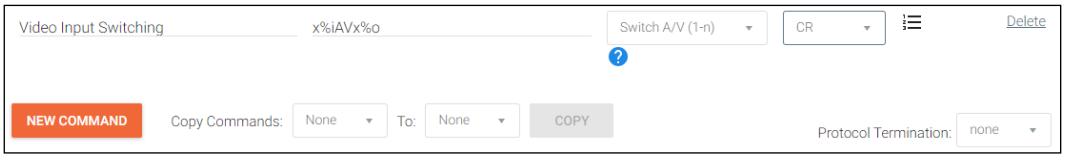
14. Select **VIDEO OUT** from the top navigation.
15. Type in all the output ports, separating each with a comma.



16. Repeat steps 12 to 14 for **AUDIO IN** and **AUDIO OUT** if there is audio switching on the switcher.



17. Select **Commands** from the top navigation.
18. The basic input commands for the switcher will already be listed. Type in the corresponding commands found within the device manual.
19. Add in new commands as needed.
    a. For automatic matrix input/output switching, a variable command can be used.
        1. With variables, if the command is x1AVx2 the variable will be x%iAVx%o to signify inputs (i) and outputs (o). Variables for audio will be the same. e.g. If the command is x1Ax2, the variable will be x%iAx%o.
        2. Once the variable is created, select the input type from the drop down. e.g. Switch A/V (1-n) for audio and video input/output matrix switching.
        3. *Optional* Delete the input commands. If the automatic switching functionality is being used, the individual input commands are not needed.



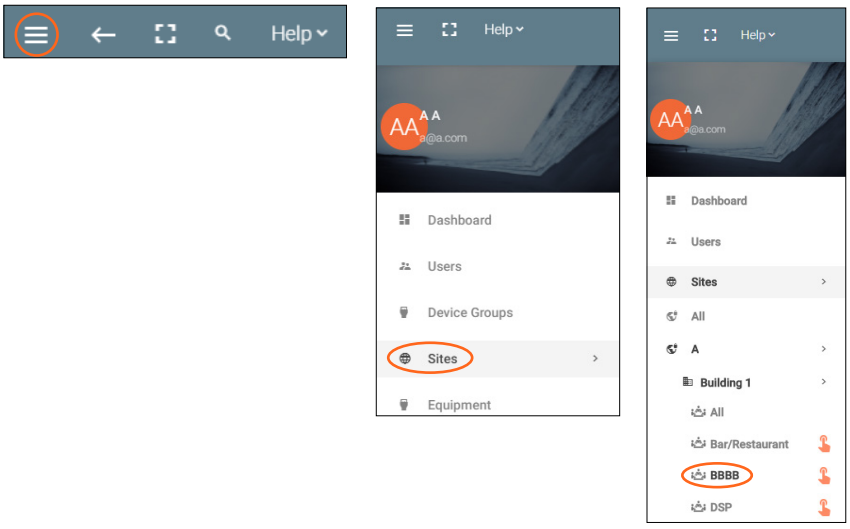
NOTE: 1-n is for matrix switchers with the command for input/output switching starting at 1. 0-n is for matrix switchers with the command for input/output switching starting at 0.

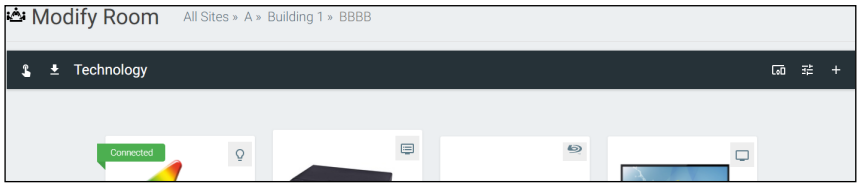
NOTE: To have independent audio or video switching, a variable command will need to be created for each. Use the Switch Audio (1-n)/(0-n) or Switch Video (1-n)/(0-n) variables.

20. Save the switcher.

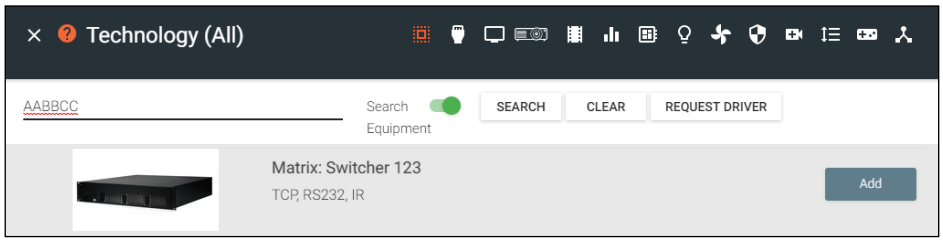
Once the switcher has been saved, it can be added to a room and configured for access.

1. Select the ≡ button from the top left corner and select **Sites**.
2. Select the **room** the switcher will be added to. The modify room screen will open.

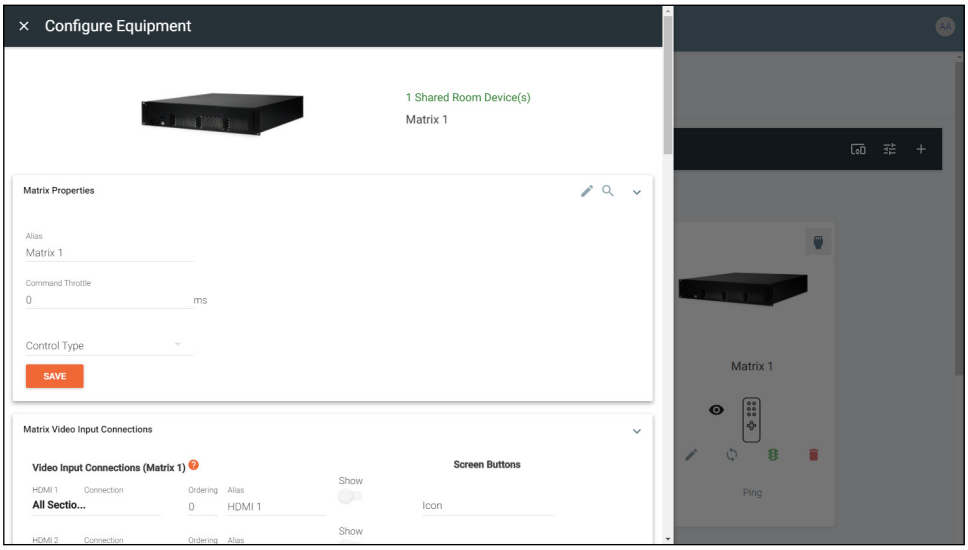




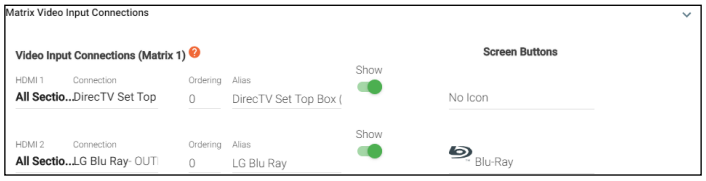
3. Press the **+** button to open the Technology menu.
4. Search the device name or manufacturer to pull up the created switcher.
5. Press the **Add** button.



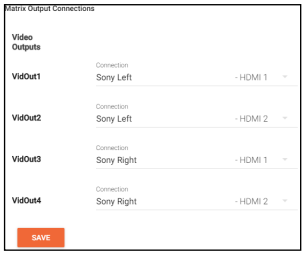
6. Select **EDIT** on the switcher.



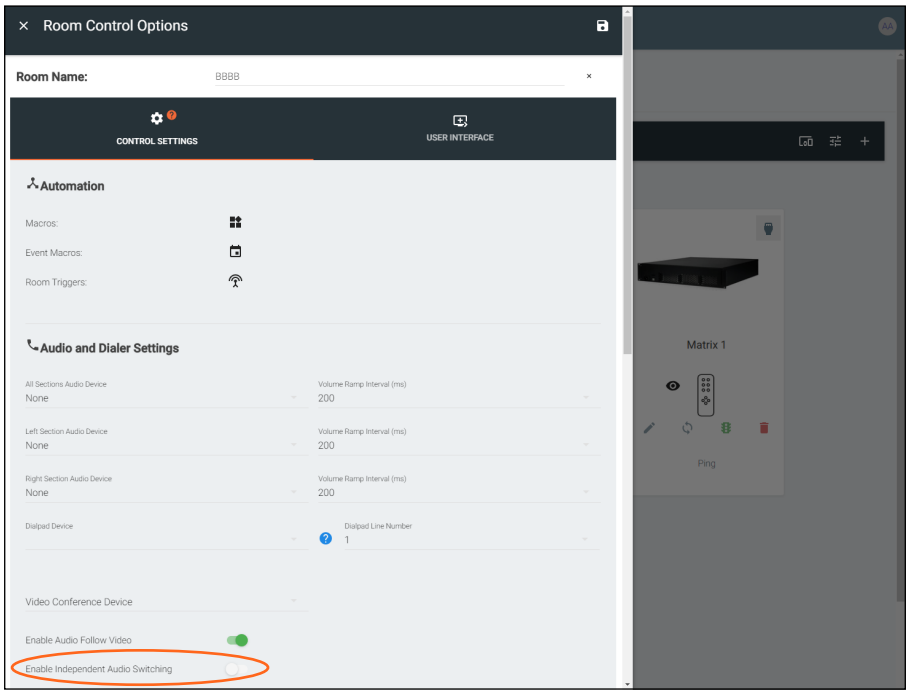
7. Select the control type and enter the relevant information. **e.g.** For TCP control, enter the IP address.
8. Select the inputs and input options. If you would like to see the input, select the Show slider and select an icon.



9. Select the output devices and audio devices (if applicable).



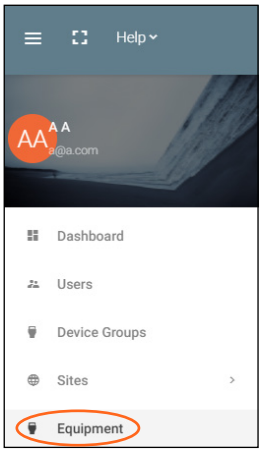
If the switcher has independent audio switching, that option will need to be selected within the room options menu.

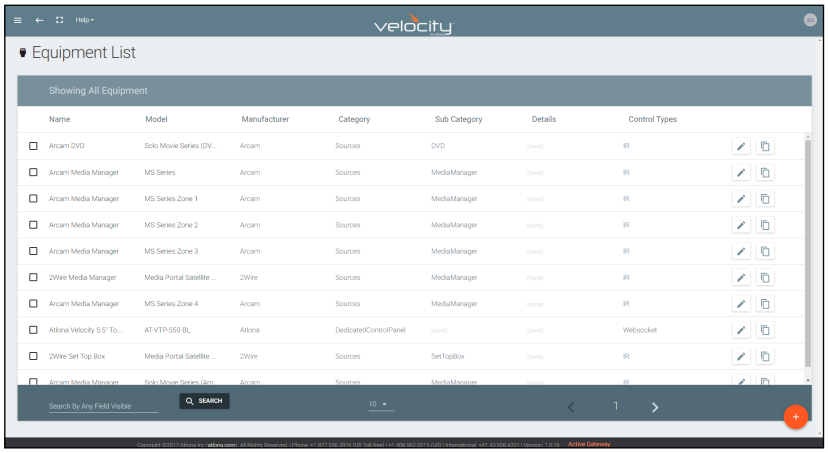


DSP

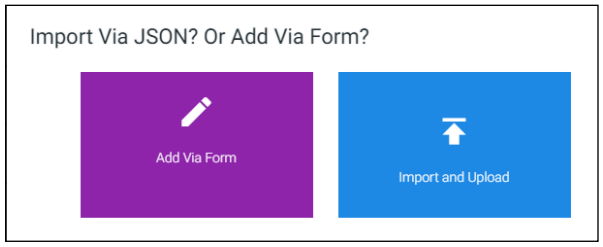
Velocity has provided a simple way to create a custom one-way DSP driver.

1. Press the ≡ button on the top right of the screen.

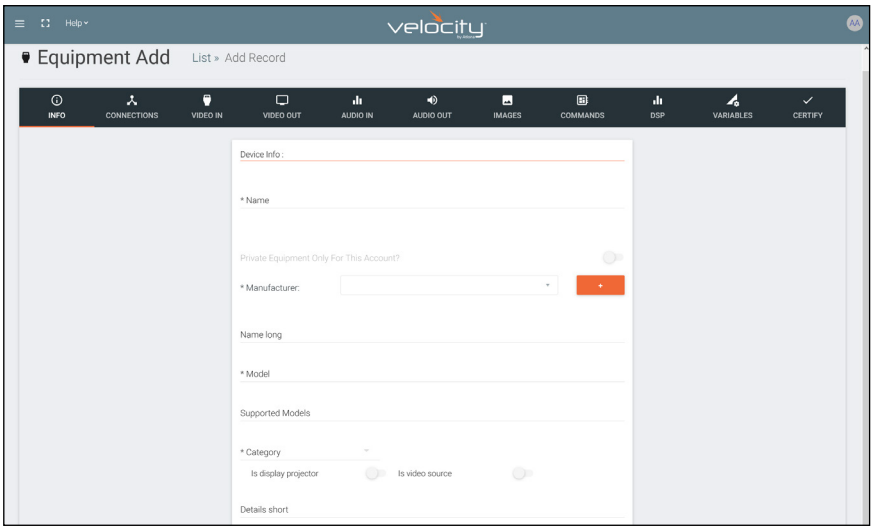




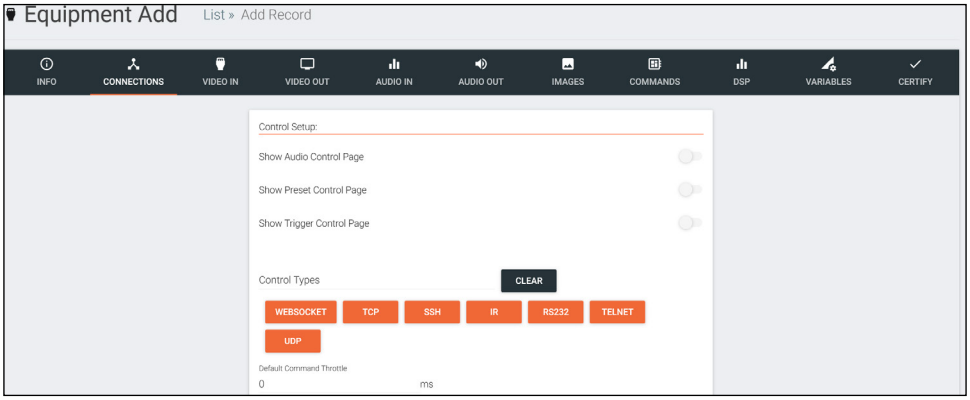
2. Select **Equipment** from the options that becomes available. A new window will appear.



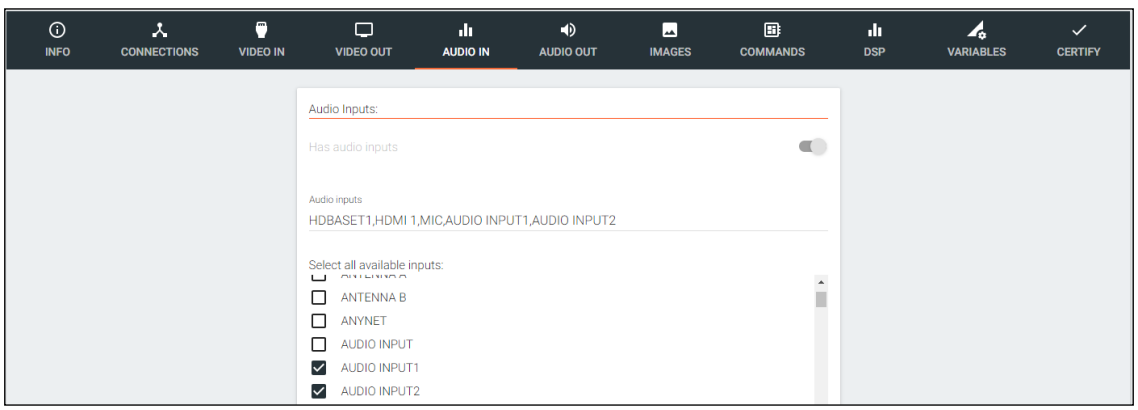
3. Press the + button on the bottom right of the screen. A pop-up will appear.
4. Select the purple **Add via Form** button to create a new device. A new screen will open.



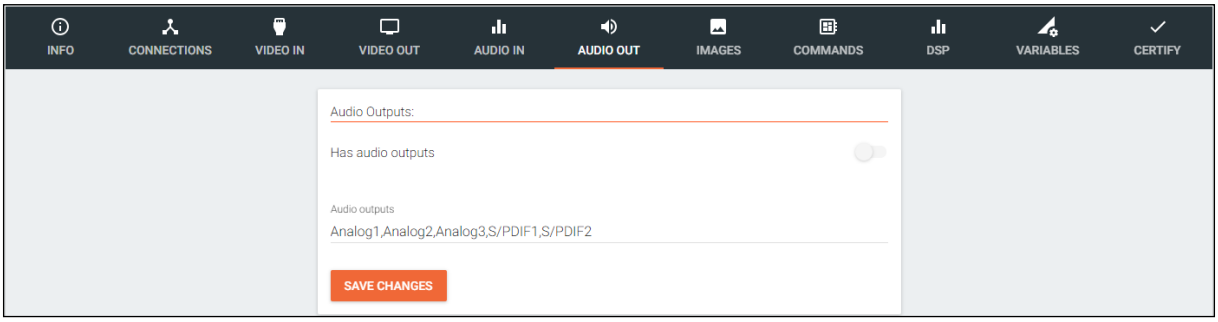
5. Provide a name for the device.
6. Select a manufacturer from the drop down list or press the orange + button to add a new manufacturer.
7. Enter the model number for the device.
8. Select **Audio** from the category drop down menu. A new sub category drop down menu will appear.
9. Select **DSP** from the drop down menu.
10. Select **CONNECTIONS** from the top navigation.
11. Fill in the control information of the device.



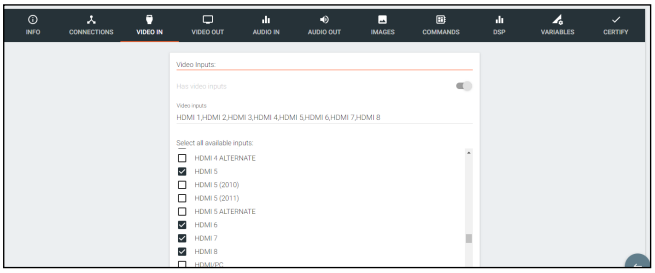
12. Select **AUDIO IN** from the top navigation.
13. Select all the check boxes that correspond with the switcher input ports.

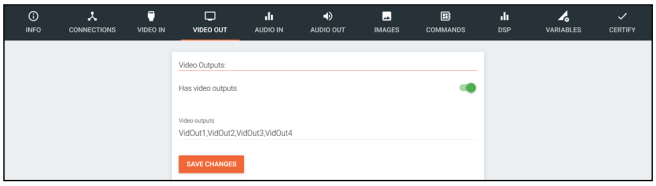


14. Select **AUDIO OUT** from the top navigation.
15. Type in all the output ports, separating each with a comma.



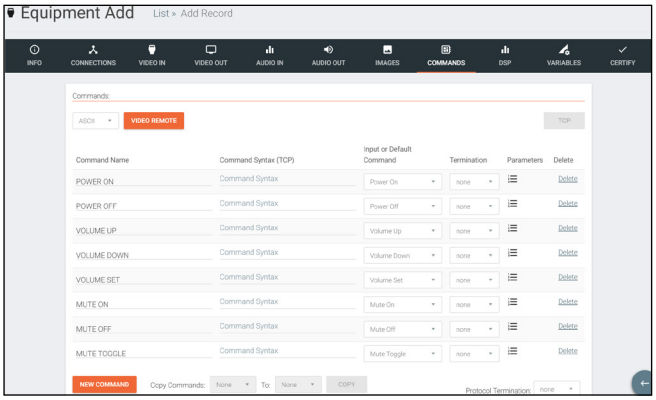
16. Repeat steps 12 to 14 for **VIDEO IN** and **VIDEO OUT** if there are any video ports on the DSP.

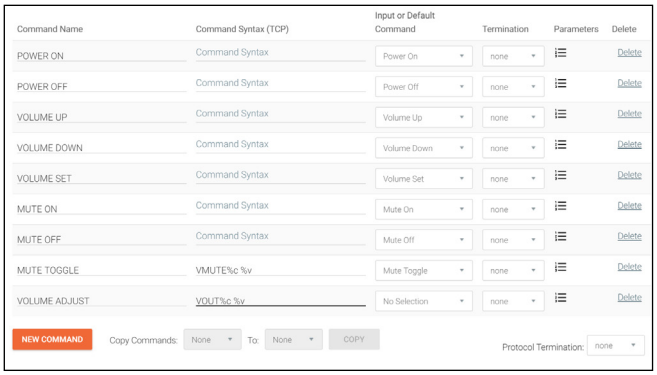




17. Select **Commands** from the top navigation.
18. The basic input commands for the DSP will already be listed. Type in the corresponding commands found within the device manual.

NOTE: DSP variables can be used in the commands using the %c for channel and %v for volume level and mute variable commands.





To create a volume level variable command, the %c will replace the channel number and the %v will replace the level.

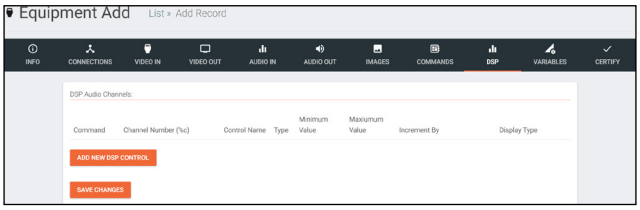
If the command to change volume level is VOUT2 34, the variable command would be VOUT%c %v. %v will have the full range of the volume, not just 34, once set up.

To create a mute variable command, the %c will replace the channel number and the %v will replace the mute value.

If the commands to mute or unmute the channel is VMUTE2 ON or VMUTE2 OFF, the variable command will be VMUTE%c %v. Once set up, the %v will act as ON and OFF.

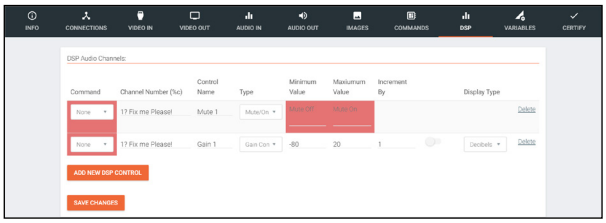
NOTE: When creating variable command for volume levels and mutes, one must be created for every channel the DSP has.

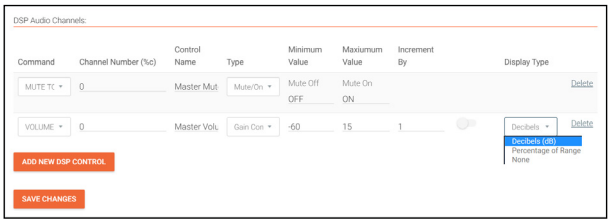
19. Once the volume level and mute variable commands have been created, select **DSP** from the top navigation.



20. Press the **ADD NEW DSP CONTROL** button. New fields will appear for each variable command already created.
    e.g. One field for mute and one for volume.

21. Select and fill each command with the correct information.





Command Variables

Command - Select the previously created volume or mute command.
Channel Number - Select the value of %c for this command. Channel number will vary by device.
Control Name - Provide a name to make command selection within the room easier.
Type - Select between the drop down options: Gain Control (Integer), Gain Control (Float), and Mute/On/Off.
Minimum and Maximum Value - This will vary based on type of command and unit values. (Mute commands should come from the device manual)
Increment By - Select the value the volume level will increase/decrease by when the volume button is pressed.
Display Type - The value will appear when adjusting Volume in the control screen. Options: Decibels (dB), Percentage of Range, and None.

NOTE: Integer will adjust volume by whole numbers and Float will adjust by the decimal.

e.g.

Command: Mute Toggle
Channel Number: 0
Control Name: Master Mute
Type: Mute/On/Off
Minimum Value: OFF
Maximum Value: ON

Command: Volume Adjust
Channel Number: 0
Control Name: Master Volume
Type: Gain Control (Integer)
Minimum Value: -60
Maximum Value: 15
Increment By: 1
Display Type: Decibels

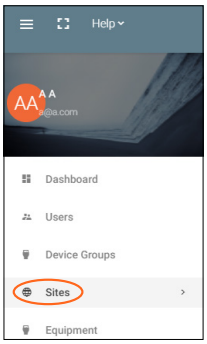
22. Repeat steps 20 and 21 until all channel commands are created.

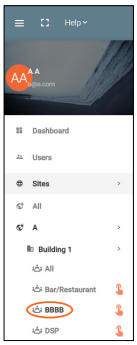
23. Save the DSP.

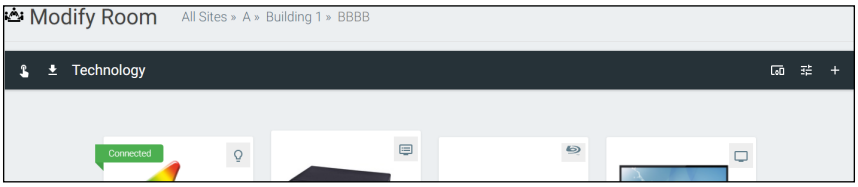
Once the DSP has been saved, it can be added to a room and configured for access.

1. Select the ≡ button from the top left corner and select **Sites**.

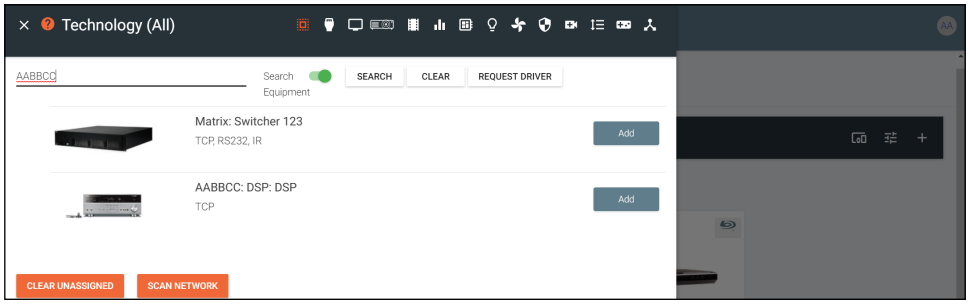
2. Select the **room** the switcher will be added to. The modify room screen will open.



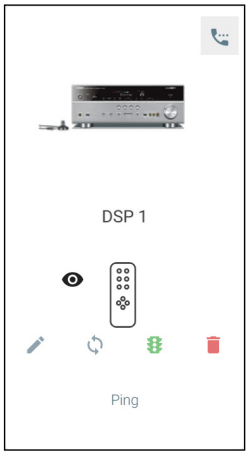


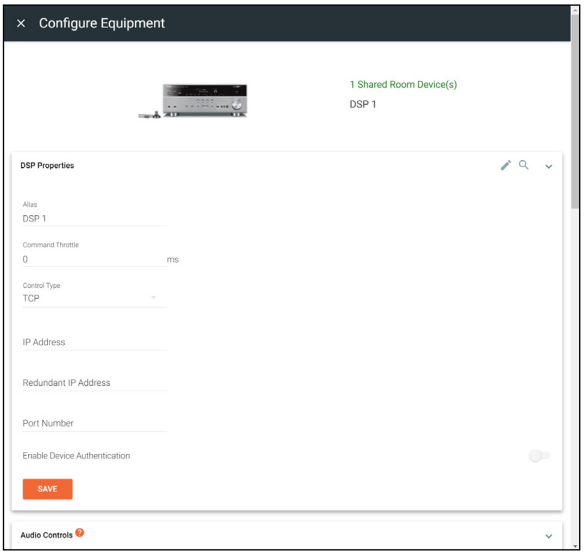


3. Press the + button to open the Technology menu.
4. Search the device name or manufacturer to pull up the created switcher.
5. Press the **Add** button.



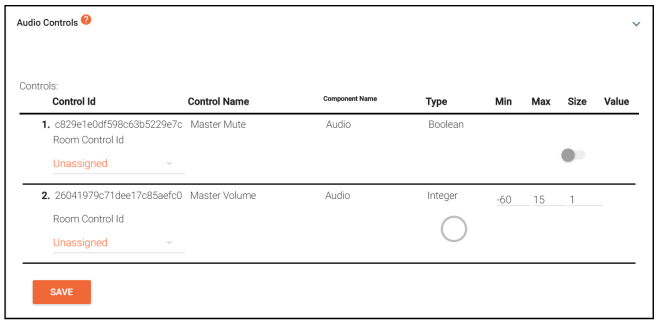
6. Select **EDIT** on the switcher.

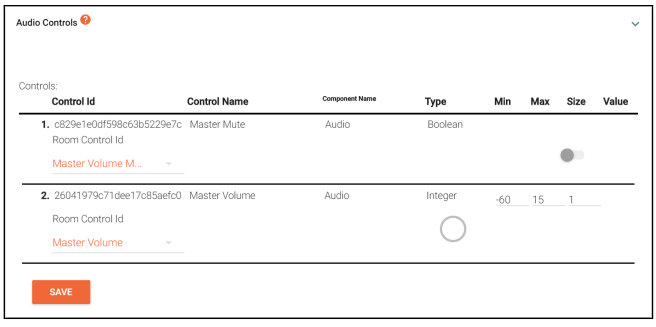




7. Select the control type and enter the relevant information. **e.g.** For TCP control, enter the IP address.
8. Assign room commands to the controls set up during device creation.

NOTE: Master Volume Mute and Master Volume commands must be set up or audio control will not work correctly within the control screen.





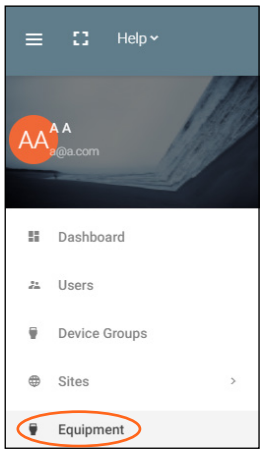
9. Finish selecting device options and press **SAVE**.

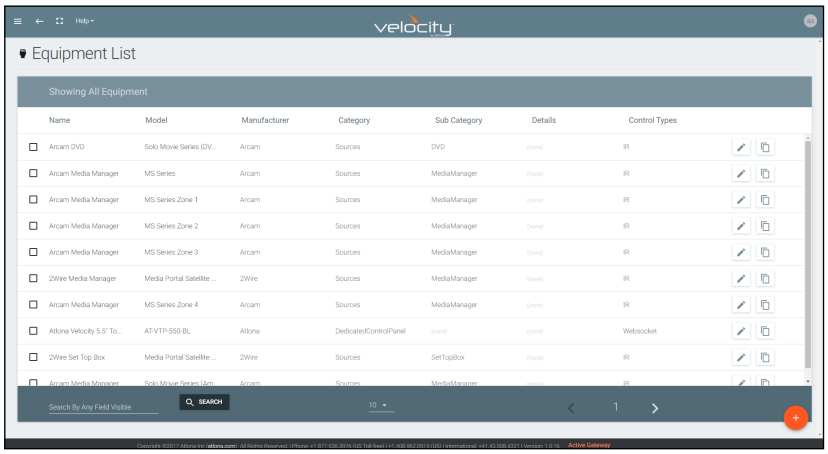
The DSP is set up and ready to use.

Variables

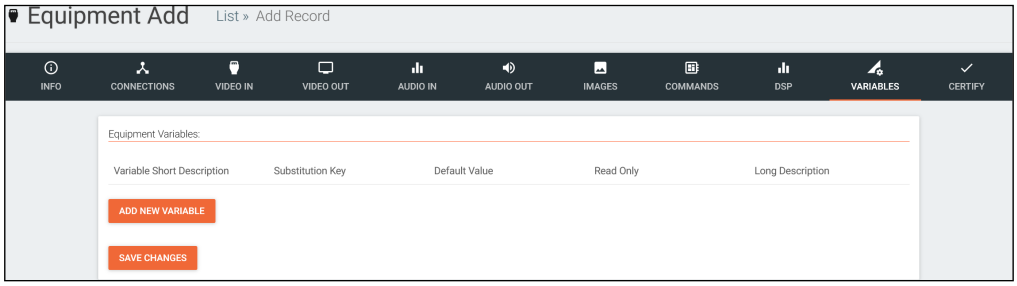
Custom device variables have been added to the equipment editor for easy modification of commands. These variables are best used when a device ID or MAC address are needed before a command.

1. Press the ≡ button on the top right of the screen.





2. Select **Equipment** from the options that becomes available. A new window will appear.
3. Select either add, edit, or duplicate to open an equipment driver.
4. Go to the **VARIABLES** tab. If this is a new driver, follow the steps for the previous tabs in the Add section before creating variables.

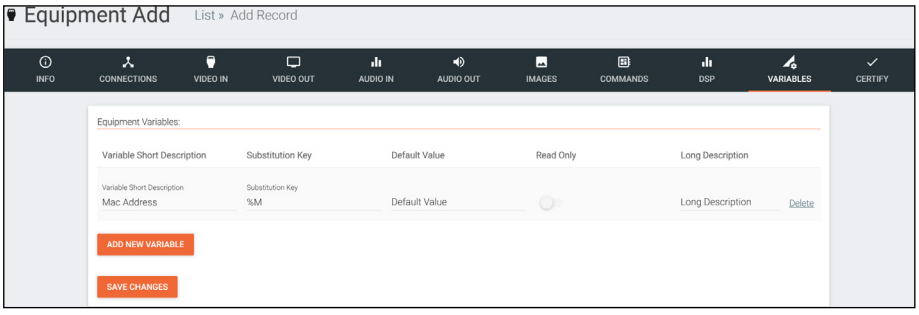


5. Select ADD NEW VARIABLE

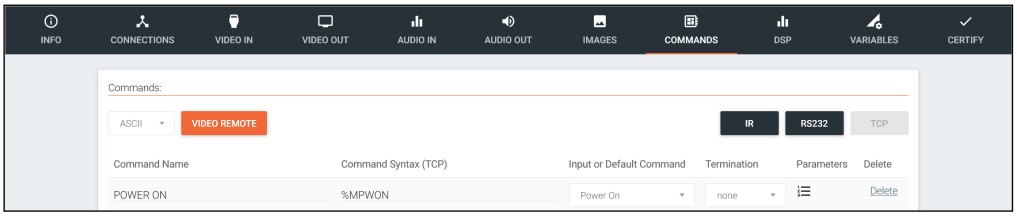
Variable Short Description - Provide a descriptor for the variable command. e.g. Mac Address
Substitution Key - Provide a key that will be replaced by the variable value. e.g. %M

NOTE: The % symbol at the start of the substitution key provides a clear start for the system to view the variable command, as it is not common to regular commands.
NOTE: Variables %i, %o, and %v have already been provided within velocity for input, output, and macro options. When creating a new variable, i, o, and v cannot be used as a substitution key.

Default Value - Optional value that a command will default to when no other variable value is provided.
Read Only - Future feature.
Long Description - Provide extra information about the variable.
Delete - Select this to remove unneeded variables.

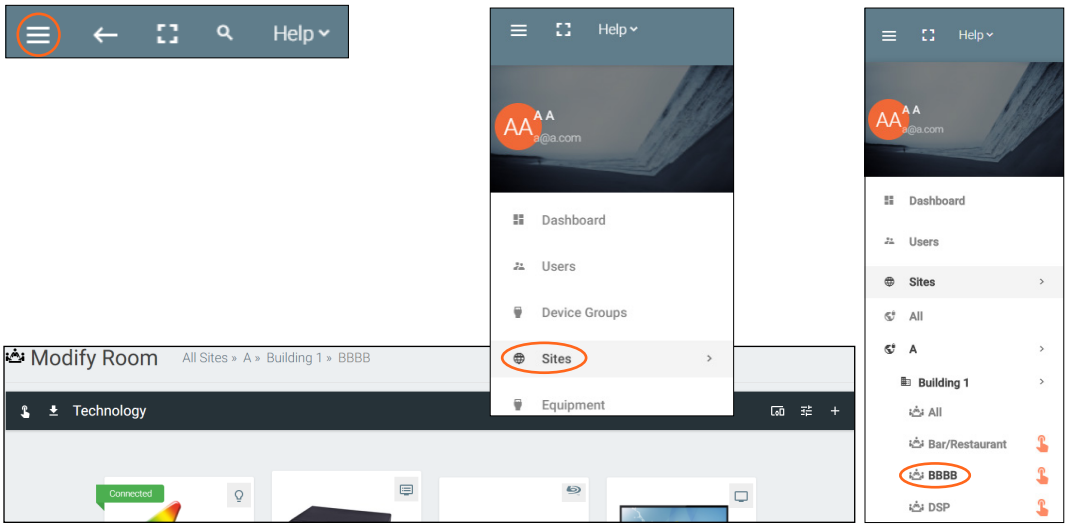


6. Select the COMMANDS tab from the top navigation.
7. Enter the variable into the command. e.g. %MPWON would send the variable before the power on command.
8. Save the device.

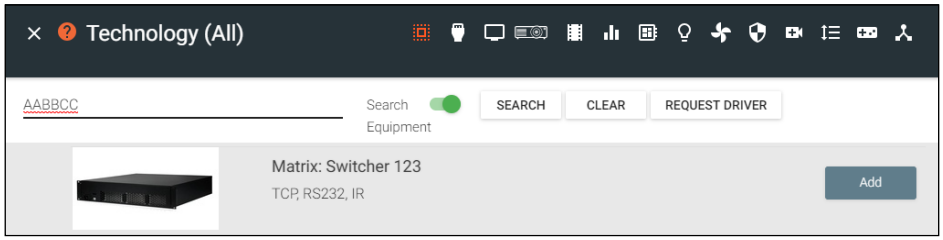


Once the device has been saved, it can be added to a room and the variable configured.

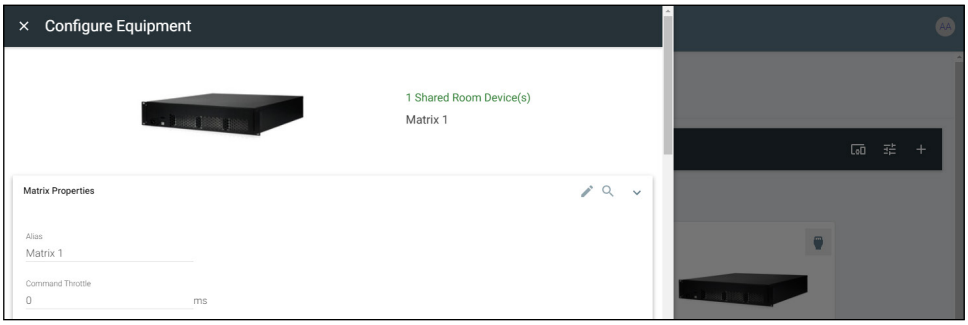
1. Select the ≡ button from the top left corner and select **Sites**.
2. Select the **room** the switcher will be added to. The modify room screen will open.



3. Press the + button to open the Technology menu.
4. Search the device name or manufacturer to pull up the created switcher.
5. Press the **Add** button.



6. Select EDIT on the switcher.



7. Scroll down to the Equipment Variables section.
8. Enter in the value for the variable.

NOTE: The variable will send every time a command with that variable is sent. The position of the variable will be determined by the placement within the command. e.g. %MPWON will send ABC123PWON and PWON%M will send PWONABC123.

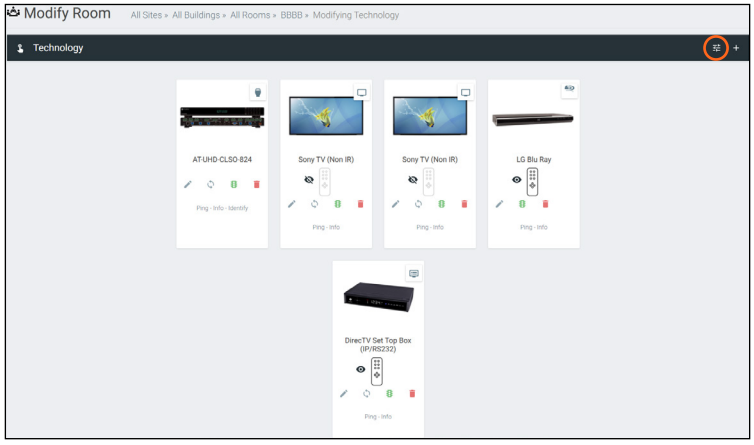
Split Rooms

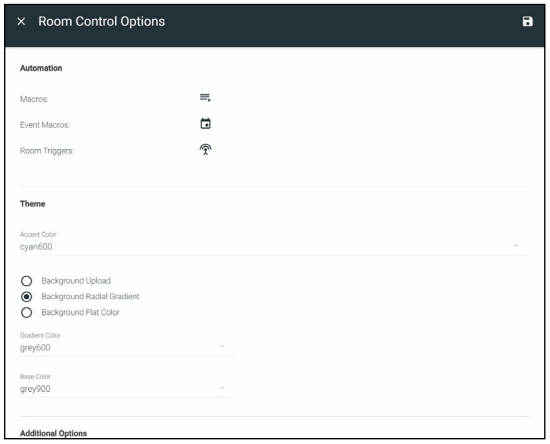
Velocity has the ability to switch between open and split rooms, providing an easy solution to create two rooms out of one when needed.

Set Up

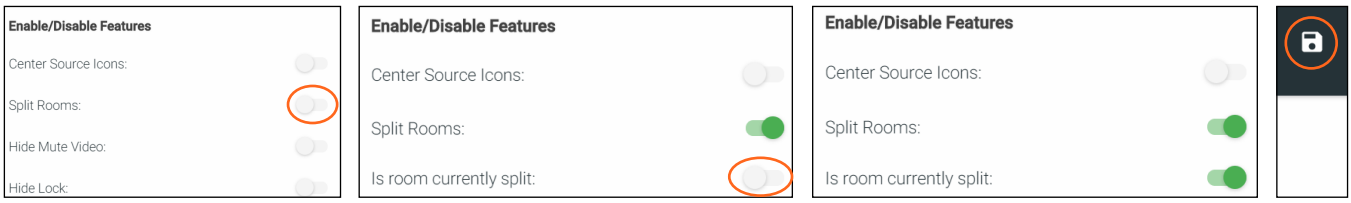
To create a split room, there must be at least two displays, a switching device, and at least two sources.

1. Once a room is set up with devices, open room control options using the button in the top right area of the screen. A new screen will slide open on the left side of the screen.

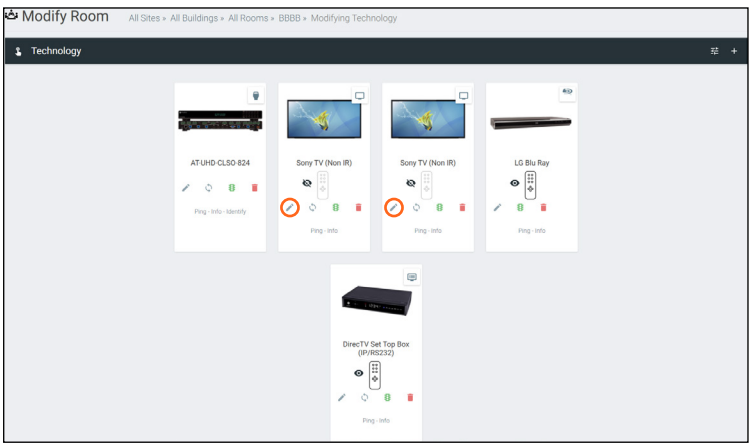


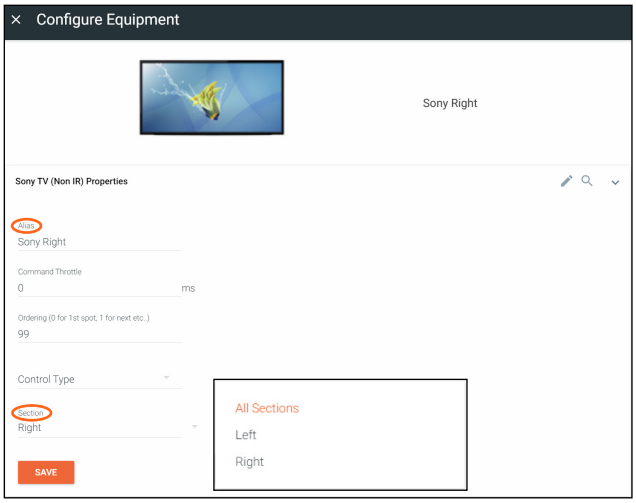


2. Scroll down to the Enable/Disable Features section and select the **Split Rooms** slider. A new options will appear below.
3. Select the **Is room currently split** slider to activate the room as a split room.
4. Press the **Apply Settings** icon in the top right corner of Room Control Options to save.

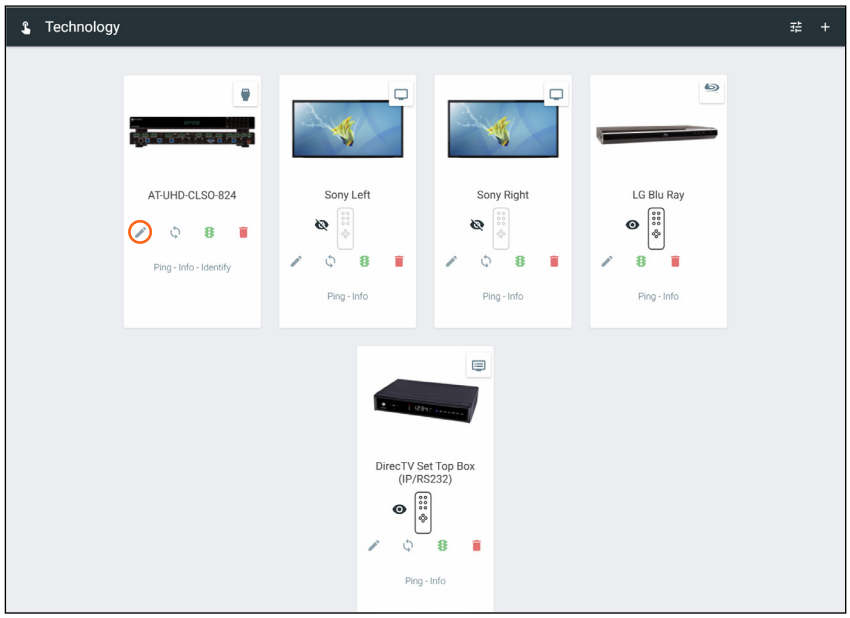


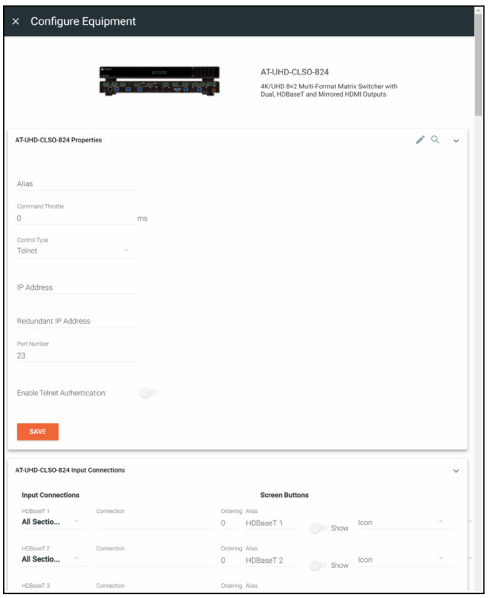
5. Open the device edit screen of the display and provide the display with an alias of which side it belongs to. e.g. Display Right
6. Select the **Section** drop down and select whether the display is in all, left, or right section.
7. Press the **Save** button to activate the settings.
8. Repeat steps 5 through 7 for the second display.



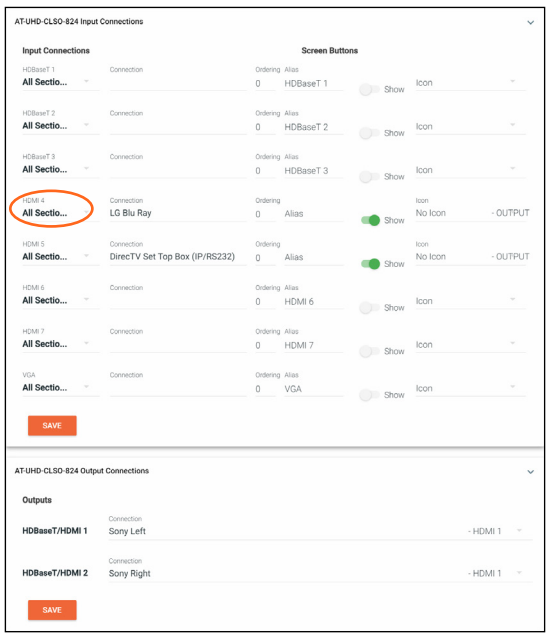


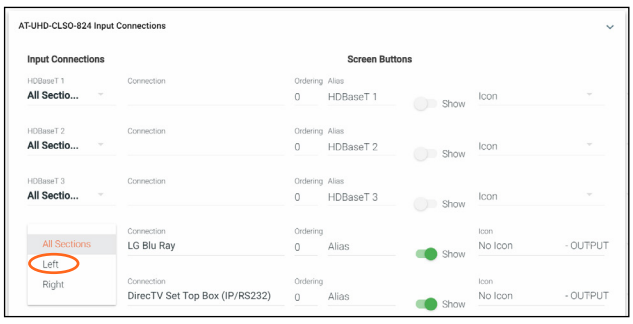
9. Open the switching device. e.g. AT-UHD-CLSO-824

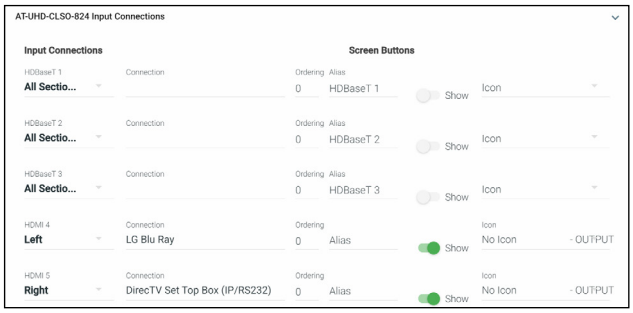


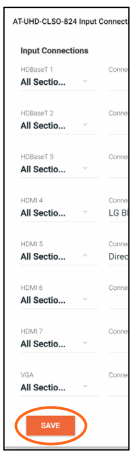


10. Scroll to the Input Connections section. A new drop down will have appeared next to the sources when split rooms was activated.
11. Select the side of room each source belongs to when split.
12. Press the **Save** button.

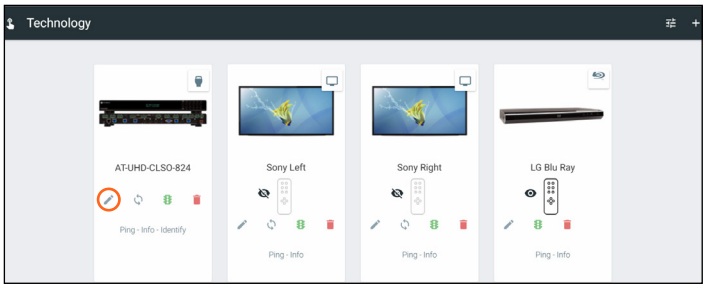








13. *If using audio* Open the audio device. e.g. AT-UHD-CLSO-824



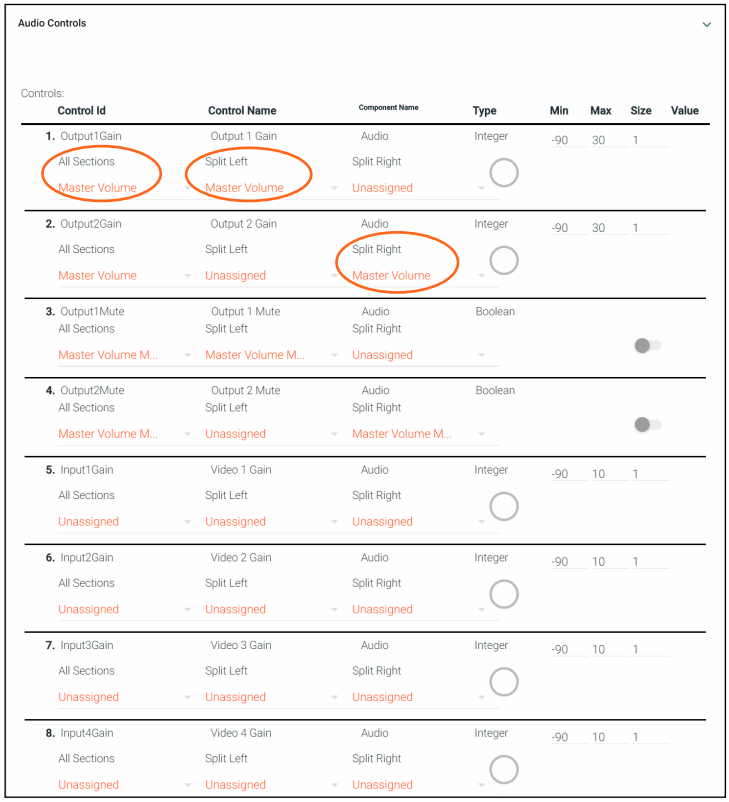
14. Go to the Audio Controls section. Each control will have new selection drop downs.
15. Select the control options under all sections.

NOTE: The control selected under all sections will be the audio control when the room is set to open.

16. Select the audio control sections that each control belongs to when split.

NOTE: If Master Volume belongs to the speakers on the left side of the room, select master audio from the left side drop down menu.

17. Repeat until all audio is set up.
18. Press the Save button.

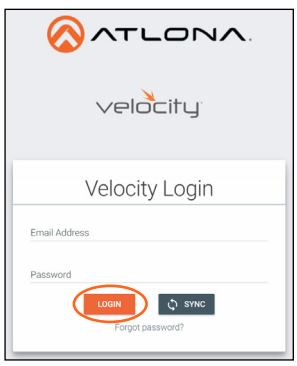


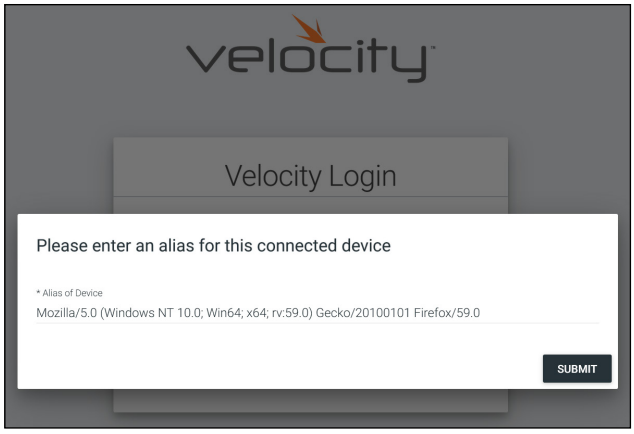
Control Devices

Now that all the room devices have been set up, the control devices must be set up.

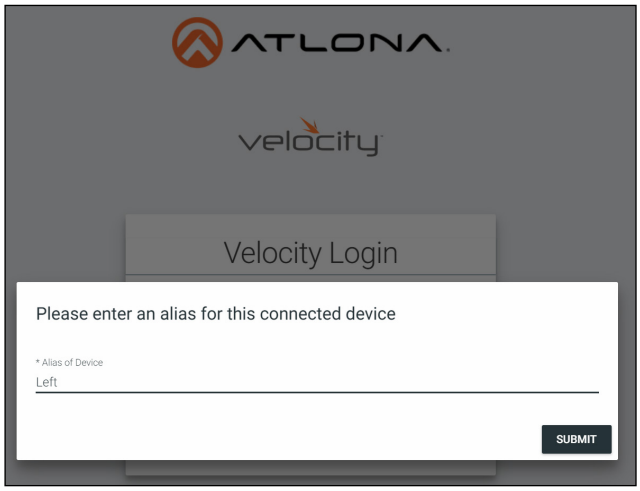
NOTE: For split rooms, there should be two control devices. The control devices can be two of each or a mix of AT-VTPs, Android devices, Apple devices, or web browsers.

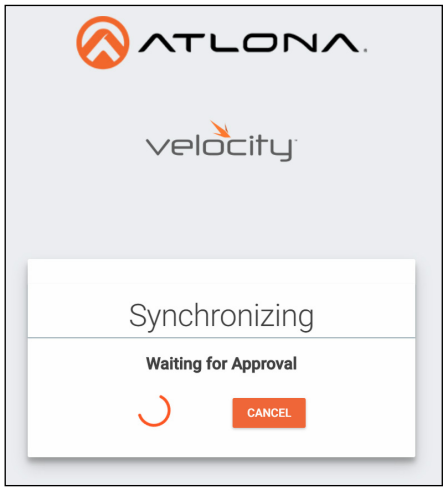
1. Open the control device to the sync page.
2. Press the Sync button. A pop up will display.



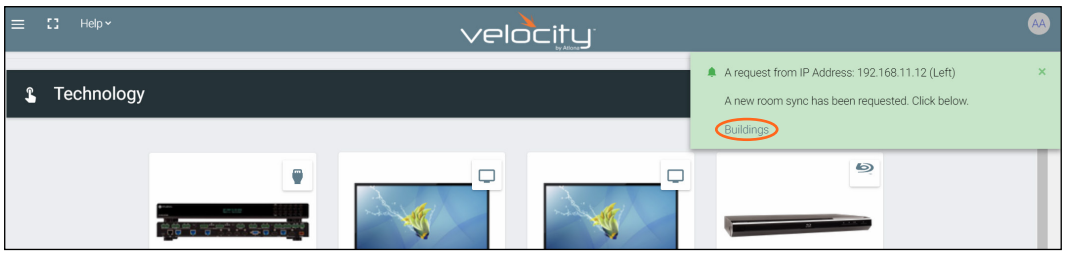


3. Enter an alias for the device to ensure easy identification within Velocity. e.g. Left
4. Press submit. The page will display a synchronization page.

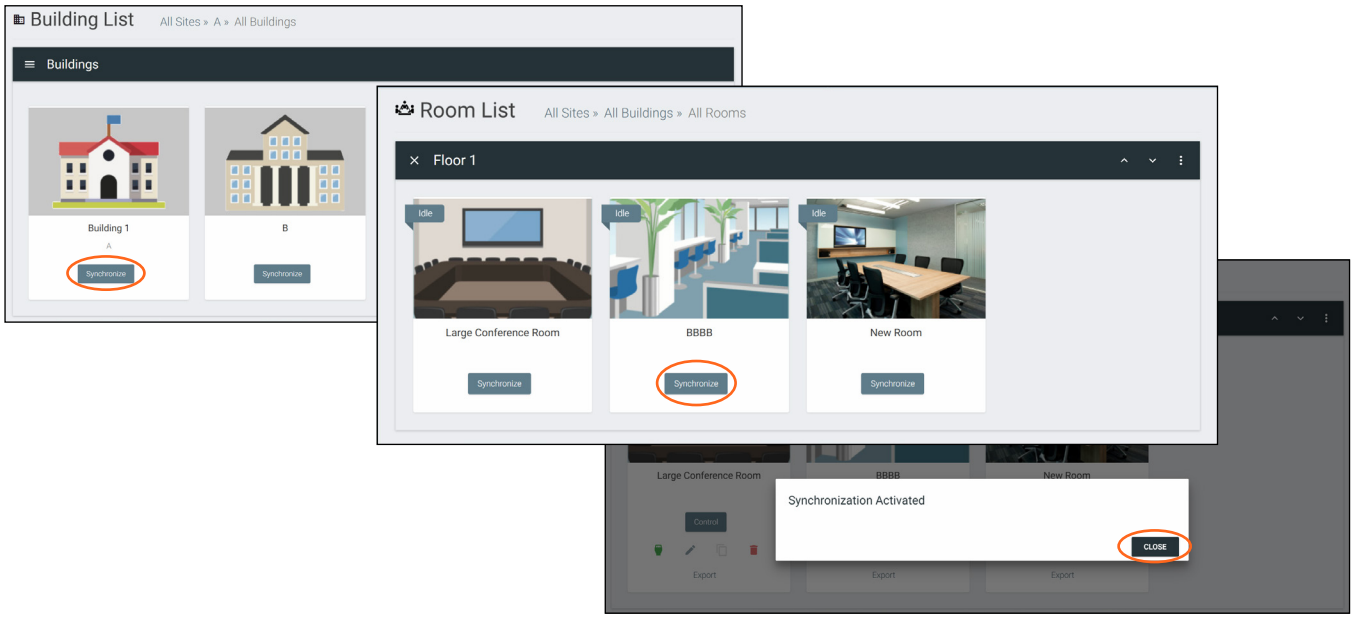




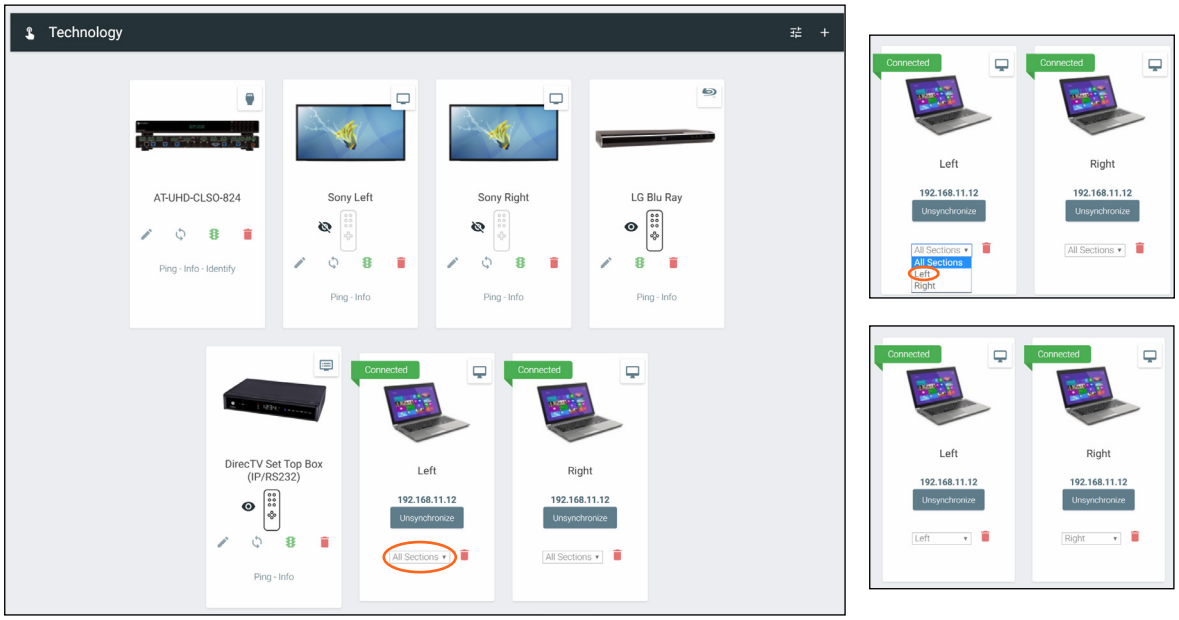
5. Go to the Velocity page. A green box will appear.
6. Select Buildings.



7. Select the building the control device will be in. A new screen will open.
8. Select the room the control device is located in. A Synchronization Complete window will appear.
9. Press the **Close** button.



10. Repeat steps 1-9 for the second control device.
11. Reopen the edit room technology page.
12. Select the drop down within the control device field and select the section the device controls.
13. Repeat step 12 for the second control device.

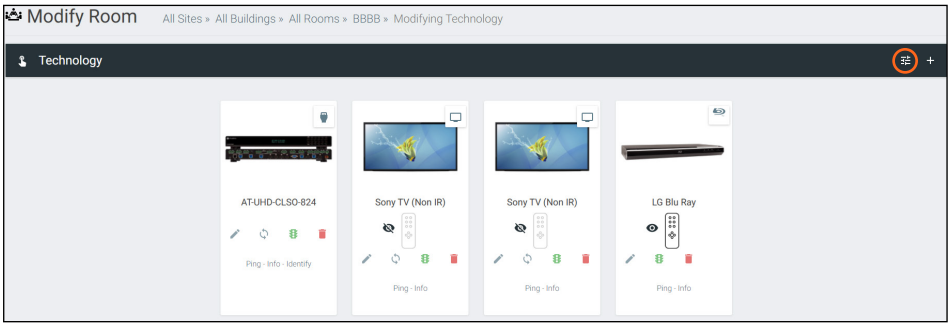


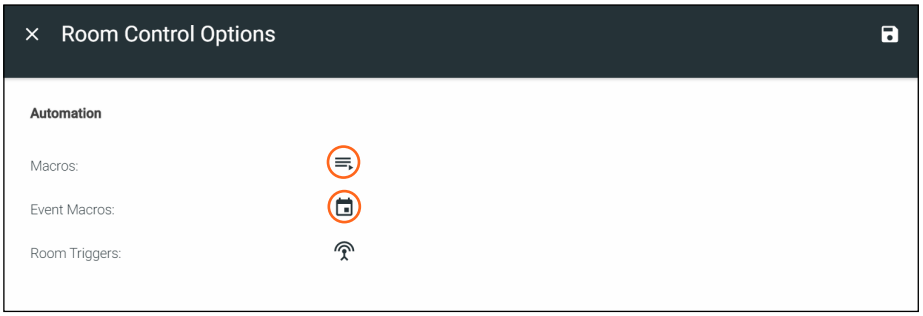
The room is now set up for split room control. Control macros and event macros can now be set up for split rooms.

Macros

New selections are now available within the macros and event macros sections for split rooms. Each section will be able to define what commands/macros will be available depending on what the status of the room is.

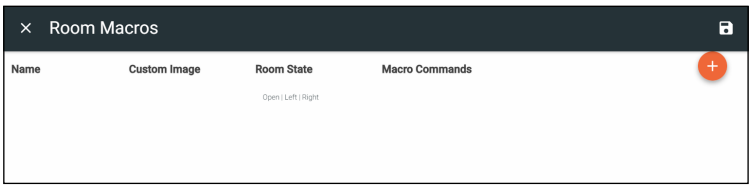
1. Select the Room Control Options icon at the top right of the screen. A new screen will slide open on the right side of the room.
2. Select the Macros or Event Macros icon from the Automation section. A new screen will take over once selected.





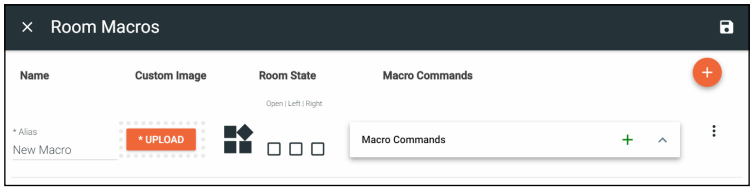
Room Macros

Room macros can be set up so that a room can be open or split at the touch of a button. Room macros can also be set so certain commands are only available to each side of the room when split, so that there is no chance of cross commands between the split room.

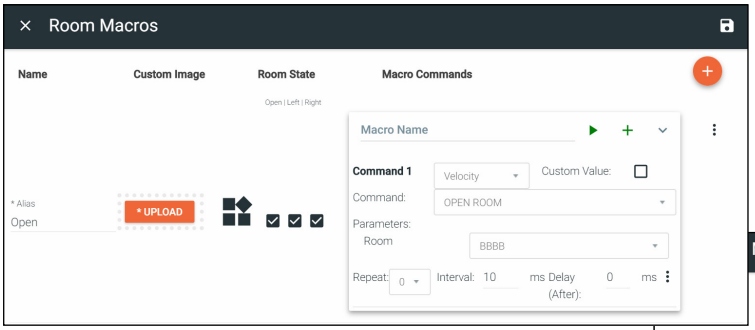


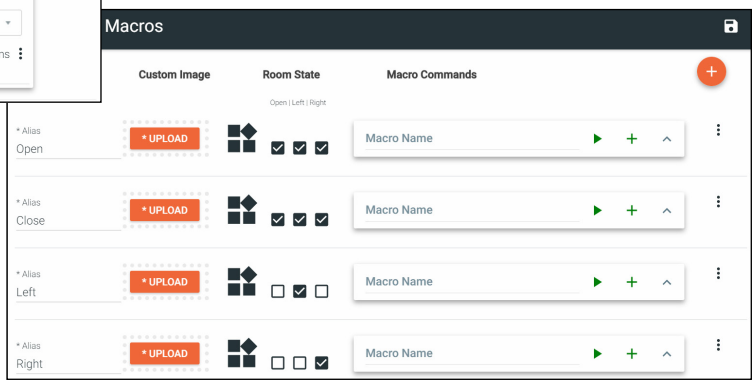
To set up the room macro:

1. Select the orange + button in the top right of the screen.



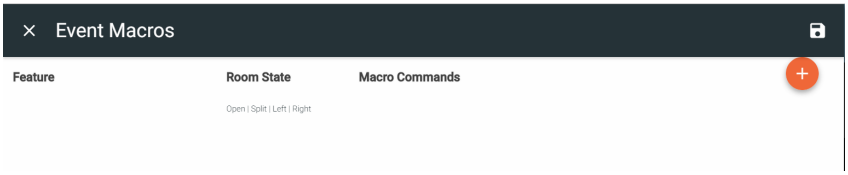
2. Provide an Alias for the macro e.g. Open or Close
3. *Optional* Upload a custom image to appear for the command on the control page.
4. Select the room state for the command to appear. e.g. Open, Left, and Right selected for it to appear in all states.
5. Select the command type from the drop down. e.g. Select Velocity from the drop down for Open/Close.
6. Select the command value from the drop down e.g. Open room or Close room for Open/Close.
7. Select the room the command controls e.g. Current room being edited
8. *Optional* Select how often the command will repeat and how long to delay between commands. Default is 0.
9. *Optional* Provide a macro name.
10. Press the **Apply Settings** button in the top right corner to save the macro.
11. Repeat as many times as needed to create all the macros for room control.





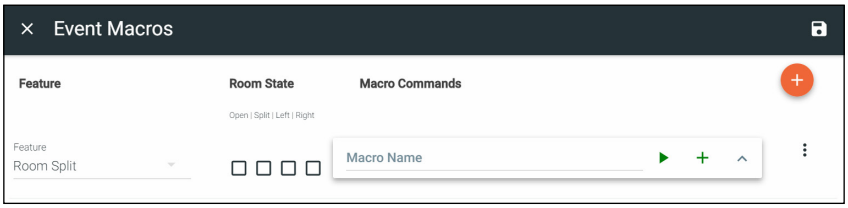
Event Macros

Event macros can be set to send commands for displays and devices when events such as Room Split or Room Open occur. New options appear when the room has been set as a split room and each command can be set to send when the room is in a specific state.

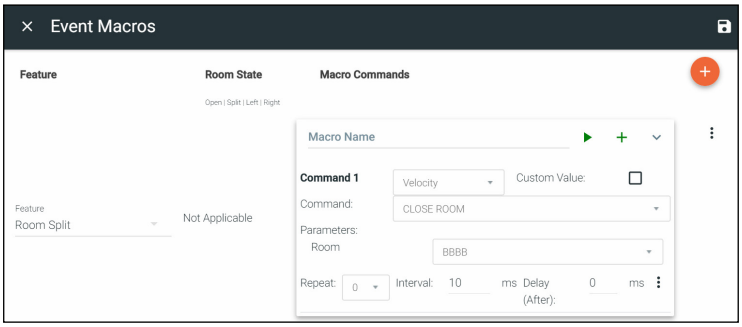


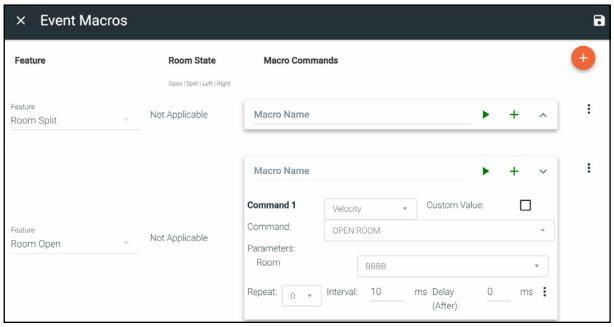
To set up the event macro:

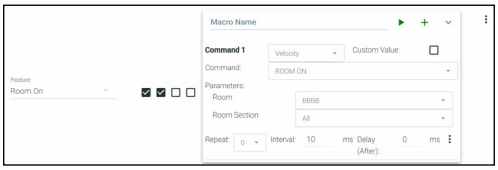
1. Select the orange + button in the top right of the screen.



2. Select the Feature.
3. Select the room state in which the event occurs. For some options, room state is not applicable.
4. Set the command type, value, room, and repeat values for the feature.
5. Repeat steps 1 through 4 until all Event Macros are set up.

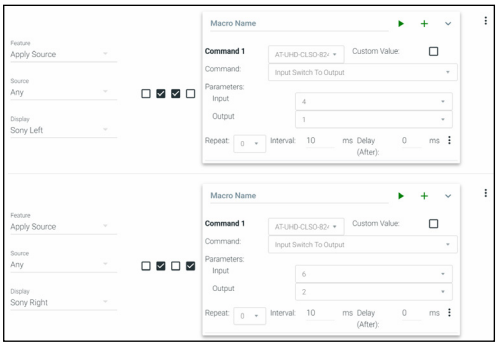






Room On Event Macro:
With the room on macro, it can be set for open or split.

In this example set up, if Velocity sets the room to open or split, it will trigger the event macro Room On and turn on all devices not excluded in the Excluded On/Off Devices section of the Room Control Options.



Apply Source Event Macro:
With the apply source macro, it can be set for a split room and which side it occurs on.

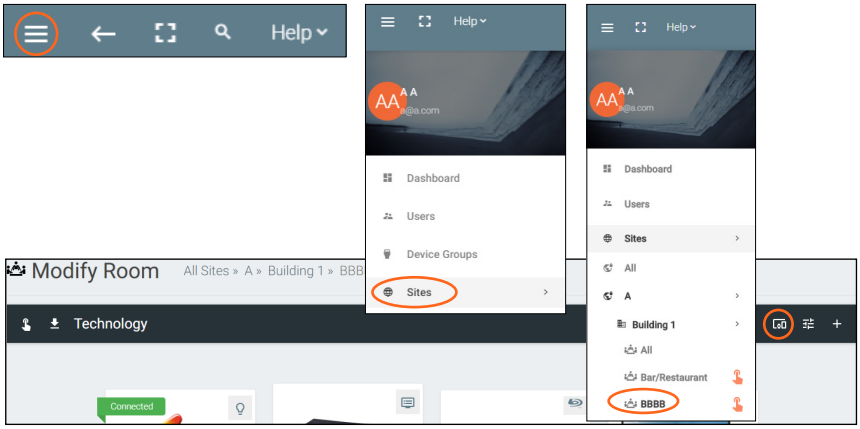
In these examples, if Velocity is set to a split room, the UHD-CLSO-824 will be triggered to switch the source on the left side to Input 4 for Sony Left (output 1) and on the right side to input 6 for Sony Right (output 2). This will enable the change to occur automatically when split room is enabled to provide a seamless switch between open closed rooms.

Custom Control Interface

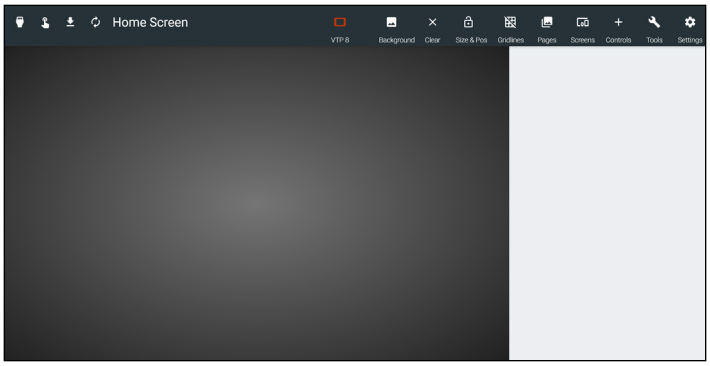
Atlona has provided two ways to customize the control interface. Velocity tools can be used by those that are familiar with JavaScript, HTML, and CSS and Custom Pages within room modify can be used for those unfamiliar with coding. This section will go over the Custom Pages within the room modify section.

NOTE: To create a custom control interface using JavaScript, HTML, and CSS, follow the instructions found within the Customized Control UI Setup Guide found in the resources tab of https://atlona.com/product/at-vgw-250/ or https://atlona.com/product/vsg/ .

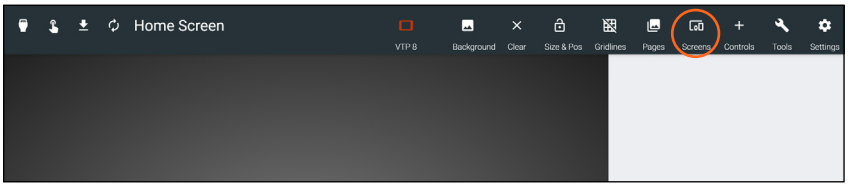
1. Select the ≡ button from the top left corner and select **Sites**.
2. Select the **room** the custom control interface will be created for.

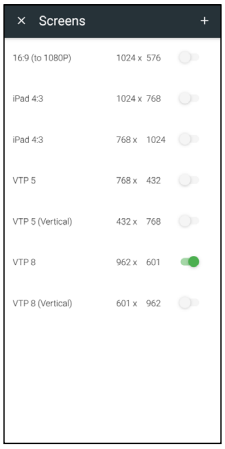


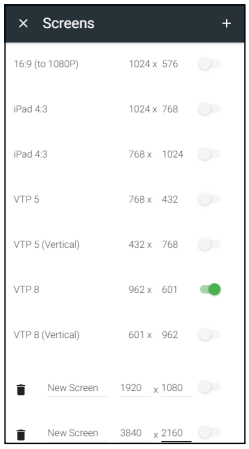
3. Press the **Custom Pages** button to open the edit window for the custom control screens.



Screens







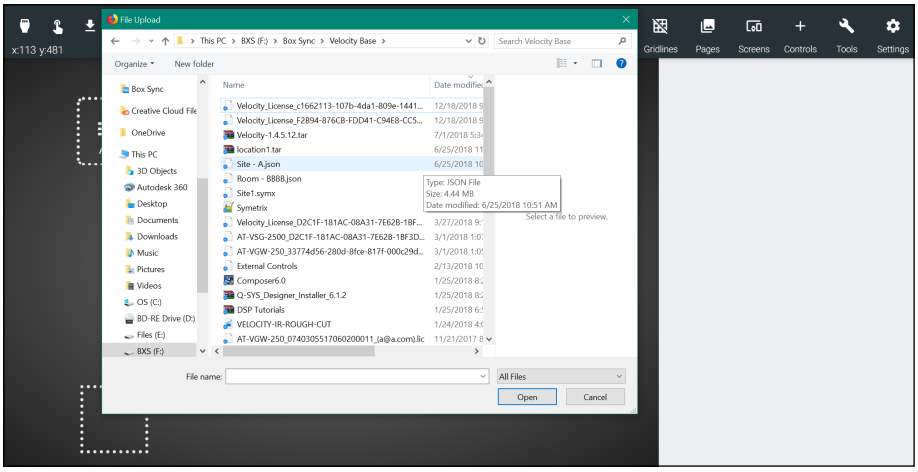
By default, when a new page is created it will be set for a VTP 8 control screen. Press the Screens button to open the screens menu. The menu provides a way to add, switch, and delete screen sizes.

- Select the slider next to the preferred resolution to switch the current control screen's size.
- Press the + button to add a new screen size. The default new screen resolution will be 1920x1080.
  - ◊ Type a label name in the New Screen field.
  - ◊ Enter a new resolution into the 1920 x 1080 fields. Resolutions are written pixel width by pixel height.
  - ◊ Press the trash can icon to delete resolutions. A confirmation pop up will appear, press submit to confirm the deletion.

NOTE: Screen size should be should be selected before any more customization. Velocity will scale images if the screen size is changed, but the spacing may need to be adjusted.

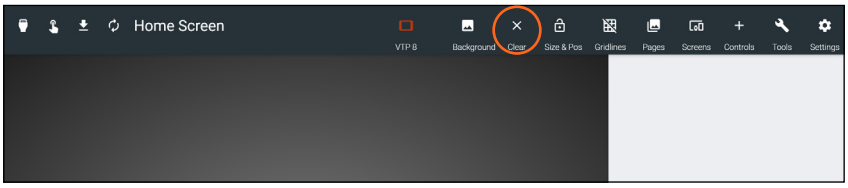
Background

Select the background button to load a new background from the local computer. The background must be .PNG, .JPG, .JPEG, or .BMP.



When the pop up appears, select the background image from the local computer. Once selected, press the Open button to load the image to the control screen.

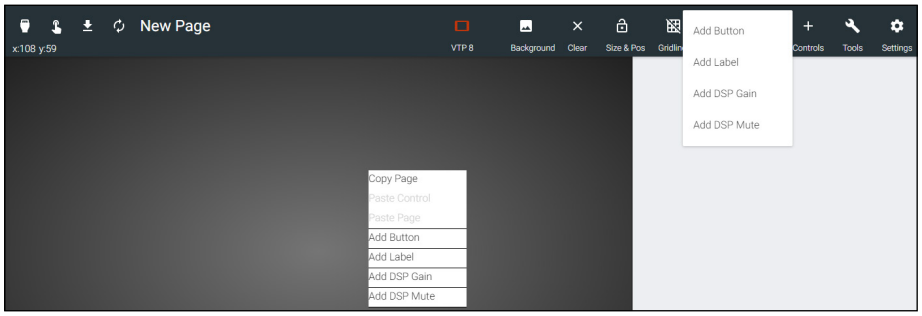
NOTE: To change background options such as: color, gradients, or flat color, use the user interface options within the room technology page.



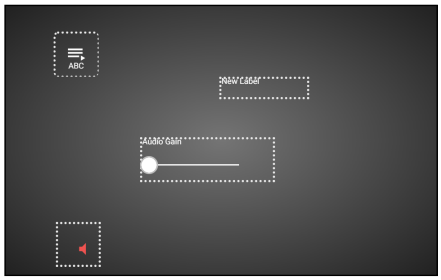
Use the clear button to remove the background image.

NOTE: Clear only removes the background image, any colors or gradient changes will remain until changed within room options.

Controls



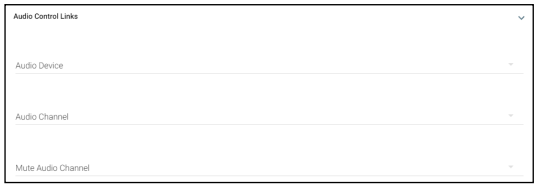
Controls provides a way to create custom buttons, labels, DSP gain bars, and mute controls. To create a custom control, use the **+ controls** button or right click in the edit screen area. The new icon or icons will appear within the edit screen area.



Once a control has been added to the edit screen area, it can be customize by right clicking and selecting **properties** or double clicking the icon field.

Buttons and Labels will have the same first two options for customization: On Press or Tap Macro and On Release Macro.

On Press or Tap Macro - Select or Add a macro that will be triggered when pressing or taping the button on the control screen.
On Release Macro - Select or Add a macro that will trigger when the button is released.

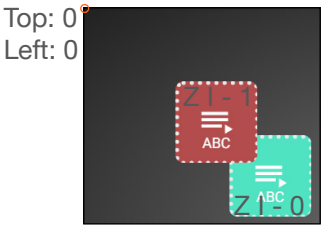


DSP Gain and DSP Mute will have different beginning options for customization: Audio Device, Audio Channel, and Mute Audio Channel.

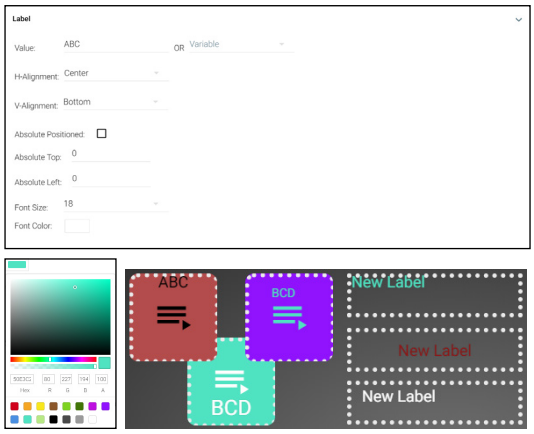
Audio Device - Select the audio DSP that has already been added and set up in the room.
Audio Channel - Choose the channel from the drop down menu. Only channels already added to the room DSP are selectable.
Mute Audio Channel (DSP Gain only) - Select the mute command from the drop down list that corresponds with the Audio Channel device.

Navigation can be used in the control screens to navigate to different control pages for a room. Select the page from the drop down menu. System pages and already created custom pages will be available in the drop down menu.

Location and Size provides a way to manually input the location of the button, label, or audio control and to adjust the size of each icon or label.

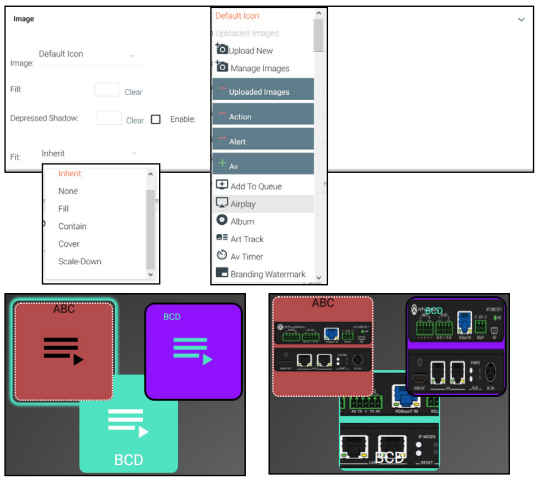


Top / Left - These numbers will adjust the distance from the left or top of the screen that the button will appear.
Z Index - Starting at 0, this will provide the order in which icons/labels will appear. **e.g.** If two buttons overlap, the higher Z index will show in front of the lower Z index button.
Width / Height - Edit the size of the button, label, or audio control. Default is 100 by 100 for buttons/DSP Mute, 200 by 50 for labels, and 300 by 100 for DSP Gain.



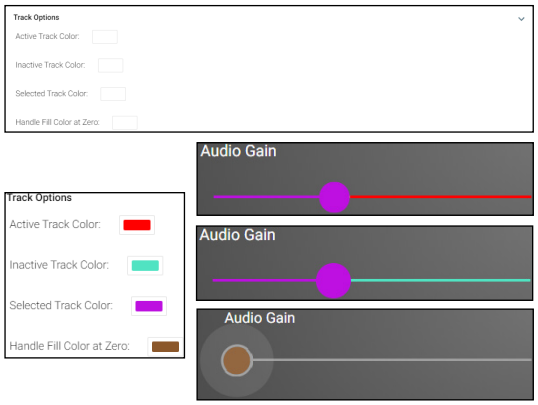
Label options enables adjustment of name, alignment, positioning, color, and font size for both icons and standalone labels.

Value - Type in the device name, or select from a previously created variable (see variables section) from the drop down menu.
H-Alignment / V Alignment - This will automatically position the value within the button or label field.
Absolute Positioned - This will enable the manual placement of the label within the field using the Absolute Top and Absolute Left values.
Absolute Top / Absolute Left - Adjusts the distance from the left or top of the button/label field.
Font Size - Select the label font size from the drop down menu.
Font Color - Select a custom color for the font.



Buttons are fully customizable from the icon, fill, color, to fit.

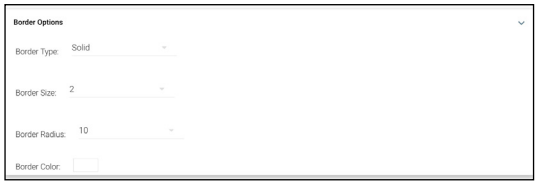
Image - Velocity provides a full range of icons to select from, or new images can be uploaded and used. Images must be .PNG, .JPG, .JPEG, or .BMP.
Fill - Select a custom background color for the button.
Depressed Shadow - Enable this option and then select a color to display when the button is pressed.
Fit - Select how the selected image will display on the button. If the image is larger than the icon, the selected fit type will result in a varying look.

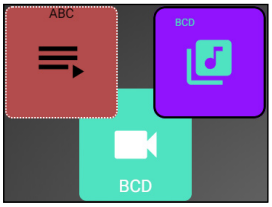


Audio Gain can have varied looks based on usage.

Active Track Color - The gain bar will display this color when the DSP is actively sending audio.
Inactive Track Color - The color selected will display when the volume bar is not being used.
Selected Track Color - Select the color the gain bar will be while adjusting volume.
Handle Fill Color at Zero - Select how the selected image will display on the button. If the image is larger than the icon, the selected fit type will result in a varying look.

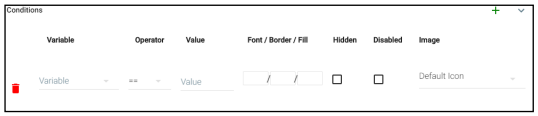
NOTE: When the volume is being adjusted, the volume bar will display grey.
NOTE: A light circle will display around the volume indicator until the volume bar is deselected.





Border Options will determine if the icons or labels will have a border and what size or shape it is.

Border Type - Use the drop down menu to select the type of border the icons and labels will have.
Border Size - Select the thickness of the border.
Border Radius - Adjusts the curve of the button edges.
Border Color - Select a custom color for the field border.



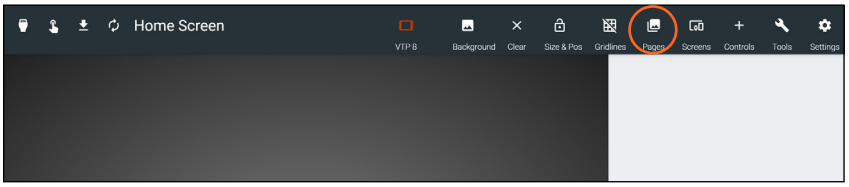
Conditions will provide a variable to alter the visual properties of buttons and labels.

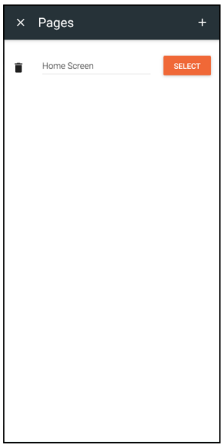
Variable - Select an already created variable from the drop down.

Operator - Sets the properties of the value that triggers the settings in this condition. Properties are: equals, less than or equals, greater than or equals, greater than, or not equal to.
Value - Set the value to trigger the settings in this condition.
Font/Border/Fill - Set colors that will trigger when the values are met.
Hidden - Hides the button if the values are met.
Disabled - Enable or disable the button's function. No commands or macros attached to this button will execute when disabled.
Image - Changes the icon when the values are met.

NOTE: View the Tools / Variables section to see more about conditions and uses.

Pages

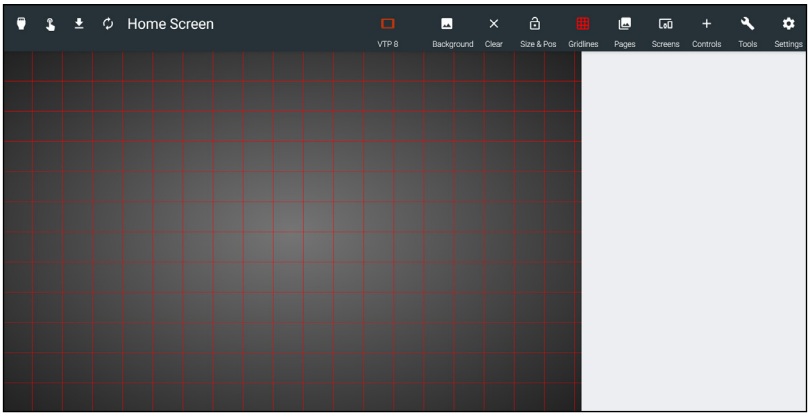




Multiple custom pages can be created for each room. Press the pages button to open the pages menu. The menu provides the ability to add, rename, delete, and switch edit screens.

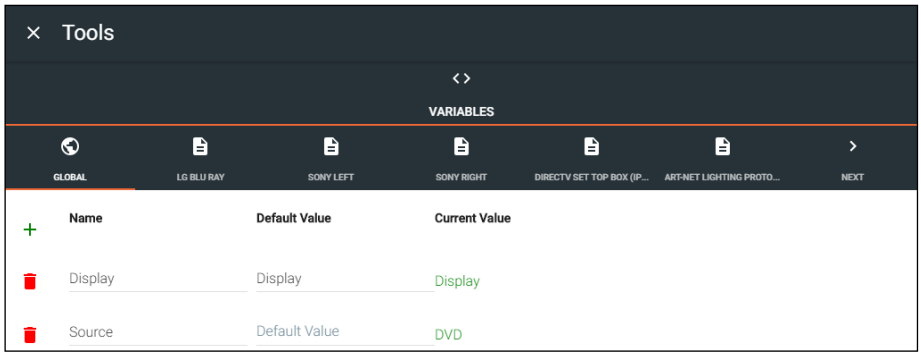
- Press the **+** button to add a new page.
- Type in a new label in the page name field.
- Press the **select** button to open the edit screen for the selected page.
- Use the trash can button to delete pages. A confirmation pop up will appear, press submit to confirm the deletion.

Gridline



Gridlines will help with alignment of buttons and labels. The grid will appear only on the control screen edit page and will not appear on the control screen.

Tools / Variables

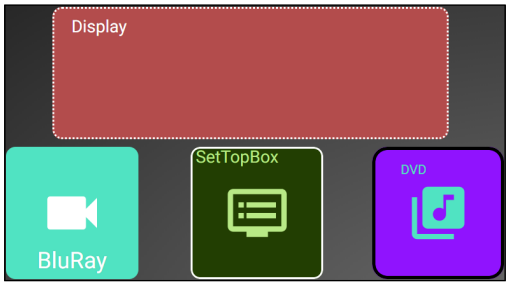


Variables are functions that can be set and changed based on set events. They can be created in the tools screen.

- Press the + button to add a new variable.
- Enter a name for the variable in the New Variable field.
- If needed, enter a value into the Default Value field. Values can be any alphanumeric value.
- Use the trash can button to delete any unneeded variables.

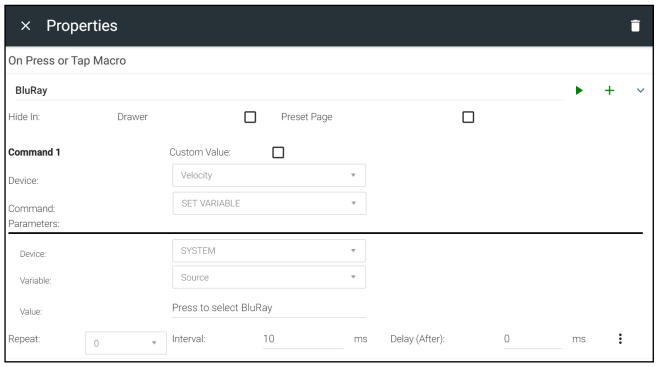
Once variables are created, they can be used to alter the looks of buttons and labels. To change the buttons/labels, Macros and Conditions must be used. These provide a way to indicate what that status of a device or button is.

The example below will provide examples of setting up and using a four button use case with three source buttons and one display button. The Display button will adjust based upon the variable and condition options set up, in this case, providing a way to confirm the source selection.



- Open the first function button's edit screen. **e.g.** BluRay
- Create a macro. The function SET VARIABLE may be used for labeling changes.
- Repeat for all three source buttons.

BluRay



Setting a label change on press, requires the following selections:

Device - Velocity

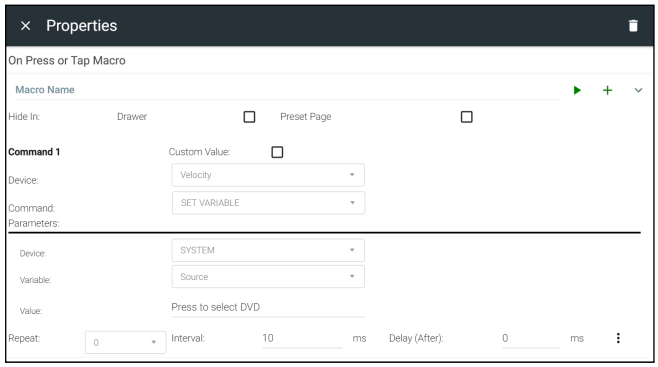
Command Parameters - SET VARIABLE

Device - SYSTEM

Variable - (select a variable from drop down list)
e.g. Source

Value - (set the new variable value here)
e.g. Press to select BluRay

DVD



Device - Velocity

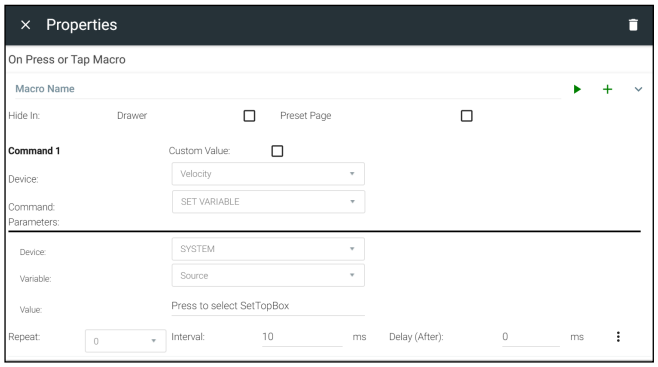
Command Parameters - SET VARIABLE

Device - SYSTEM

Variable - (select a variable from drop down list)
e.g. Source

Value - (set the new variable value here)
e.g. Press to select DVD

SetTopBox



Device - Velocity

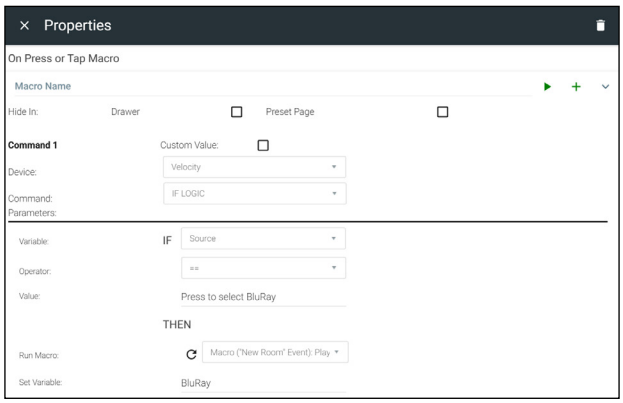
Command Parameters - SET VARIABLE

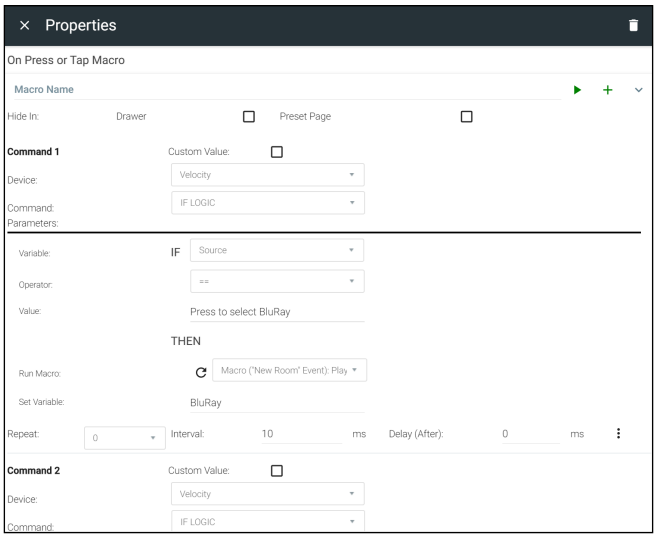
Device - SYSTEM

Variable - (select a variable from drop down list)
e.g. Source

Value - (set the new variable value here)
e.g. Press to select SetTopBox

- Open the Display button's edit menu.
- For the display button, an IF LOGIC selection will be used. This will provide a click verification for switching sources, to avoid any misclicks. The IF LOGIC will compare the operator and variable values to determine what function it will perform. If the current variable value does not match any of the commands, nothing will occur.





Set Variable - (set the new variable value here)
e.g. BluRay

Command 1

Device - Velocity

Command Parameters - IF LOGIC

IF

Variable - (select a variable from drop down list)
e.g. Source

Operator - (select an operator from drop down list)
e.g. == (equals to)

Value - (Provide the variable value to match, that will trigger the THEN values)
e.g. Press to select BluRay

THEN

Run Macro - (Select from previously created macros)
e.g. Macro - Play BluRay

NOTE: When selected, the IF operator and value will compare to the current variable value and trigger the THEN options when both values are met.

Since there are 3 source buttons, use the green + button to add additional IF LOGICs for each variable value.

Command 2

Device - Velocity

Command Parameters - IF LOGIC

IF

Variable - (select a variable from drop down list)
e.g. Source

Operator - (select an operator from drop down list)
e.g. == (equals to)

Value - (Provide the variable value to match, that will trigger the THEN values)
e.g. Press to select DVD

THEN

Run Macro - (Select from previously created macros)
e.g. Macro - Play DVD

Set Variable - (set the new variable value here)
e.g. DVD

Command 3

Device - Velocity

Command Parameters - IF LOGIC

IF

Variable - (select a variable from drop down list)
e.g. Source

Operator - (select an operator from drop down list)
e.g. == (equals to)

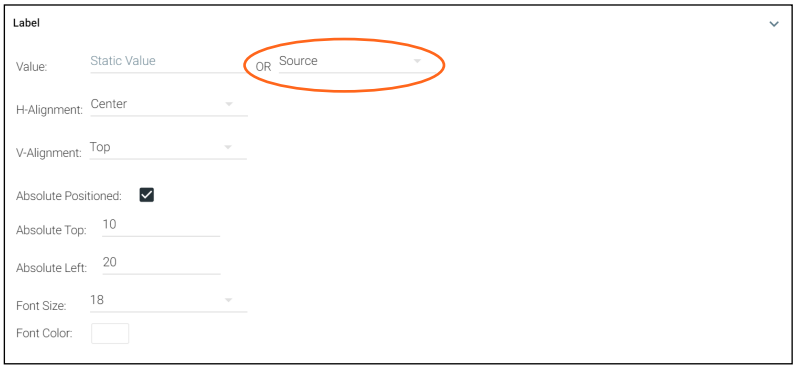
Value - (Provide the variable value to match, that will trigger the THEN values)
e.g. Press to select SetTopBox

THEN

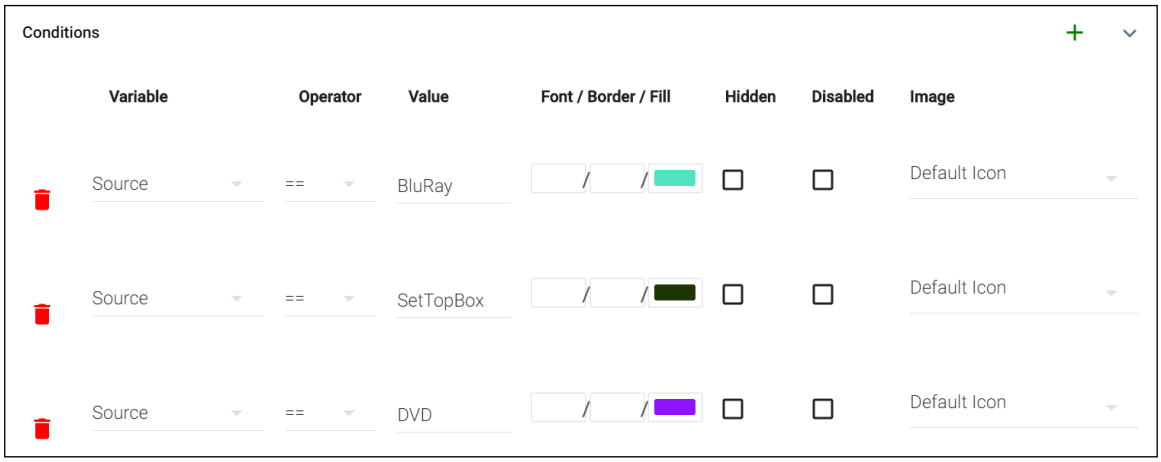
Run Macro - (Select from previously created macros)
e.g. Macro - Start SetTopBox

Set Variable - (set the new variable value here)
e.g. SetTopBox

Scroll to the label section and select Source from the variable drop down. This will alter the label of the display button to give the current variable value.

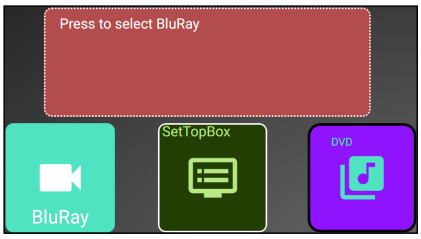


Scroll to the Conditions section. These conditions will provide a new look for the display button to provide a visual representation of the selected source. The button font, border, fill, and icon may be changed through conditions. The button may also be hidden or disabled when the operator and value of the condition are met.

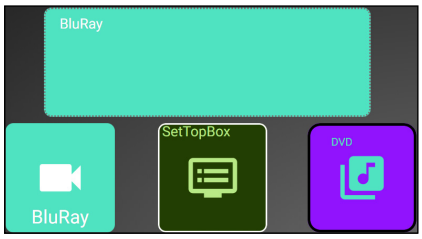


Using the example options above, the Display button will fill to match the color of the selected source.

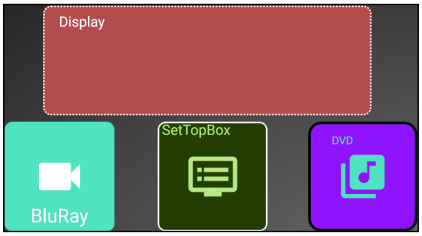
System is idle, nothing has been selected.



The BluRay button has been selected.

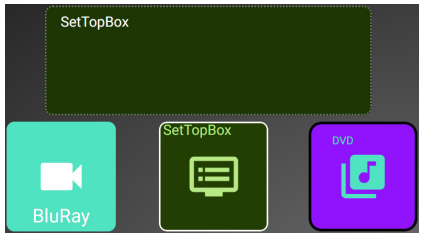


The Display button has been used to confirm BluRay selection.

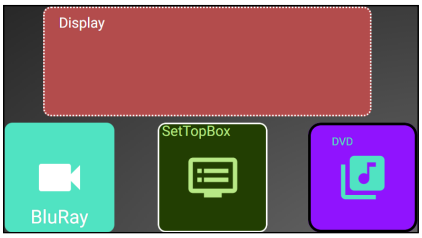


System is idle, nothing has been selected.

The SetTopBox button has been selected.

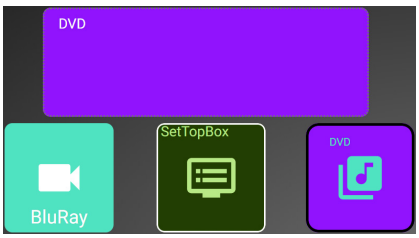


The Display button has been used to confirm SetTopBox selection.



System is idle, nothing has been selected.

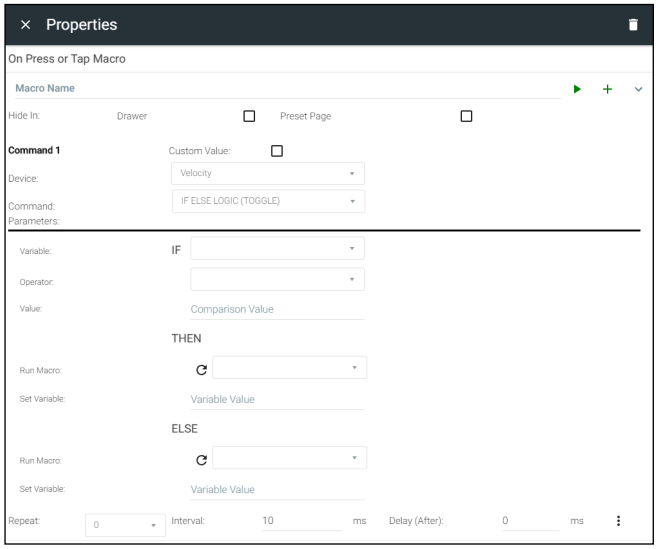
The DVD button has been selected.

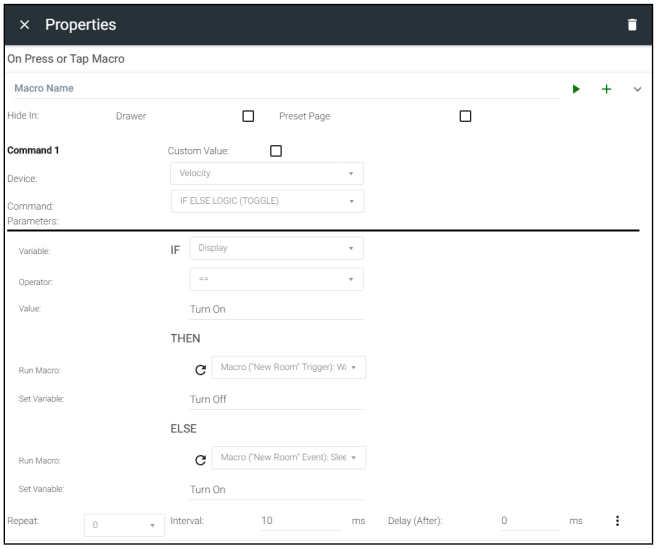


The Display button has been used to confirm DVD selection.

The example below will provide examples of setting up a single display button that can toggle between options. The Display button will adjust based upon the variable and condition options set up.

- Open the Display button's edit menu.
- For this example, the **IF ELSE** selection will be used. This will provide a way to toggle between functions with each click of the button.





Device - Velocity

Command Parameters - IF LOGIC

IF

Variable - (select a variable from drop down list)
e.g. Display

Operator - (select an operator from drop down list)
e.g. == (equals to)

Value - (Provide the variable value to match, that will trigger the THEN values)
e.g. Turn On

THEN

Run Macro - (Select from previously created macros)
e.g. Macro - Turn display on
Set Variable - (Enter the new value for the variable)
e.g. Turn Off

ELSE

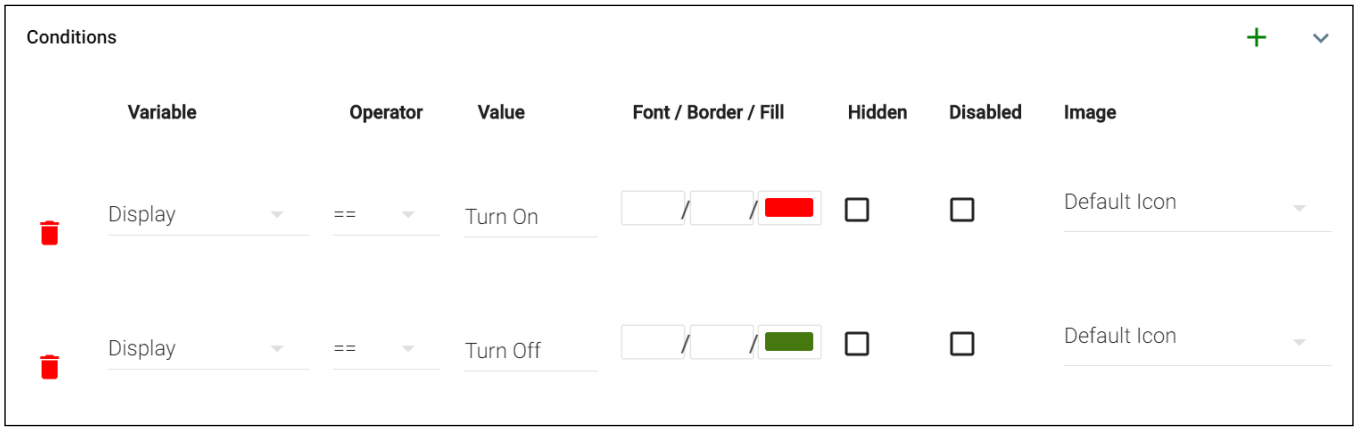
Run Macro - (Select from previously created macros)
e.g. Macro - Turn display off
Set Variable - (Enter the new value for the variable)
e.g. Turn On

With these values, if the button is pressed while it says Turn On, it will send the Macro to turn on the display and then switch the variable to say Turn Off.

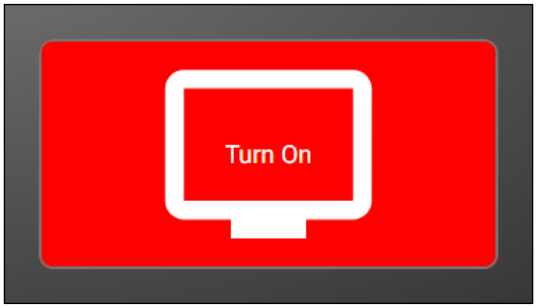
If the button doesn't say Turn On, then it will send the ELSE portion of the command, which will send the sleep command and turn off the display, setting the variable to say Turn On.

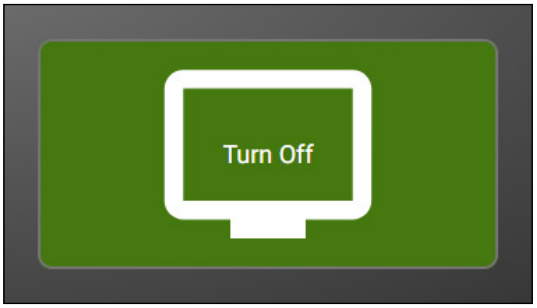
Scroll to the label section and select Display from the variable drop down. This will alter the label of the display button to give the current variable value.

Scroll to the Conditions section. These conditions will provide a new look for the display button to provide a visual representation of the display's power status. The button font, border, fill, and icon may be changed through conditions. The button may also be hidden or disabled when the operator and value of the condition are met.

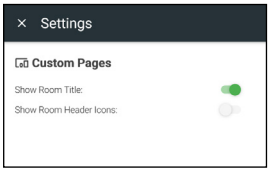


Using the example options above, the Display button will be green when the display is on and will turn red when it is powered off.





Settings



Select the Settings button to select basic options for each control page.

Show Room Title - Show (selected - green) or hide (deselected - grey) the room name on the control page.

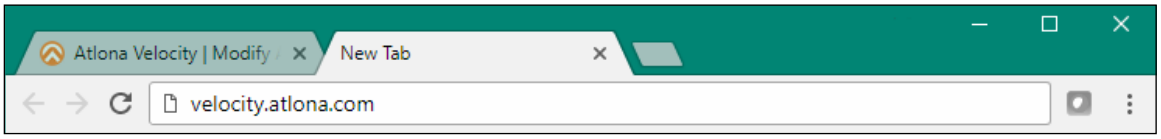
Show Room Header Icons - Display (selected - green) or hide (deselected - grey) the navigation icons on the top right of the control page. Only icons selected within the room options will appear on the control screen when enabled.

Cloud

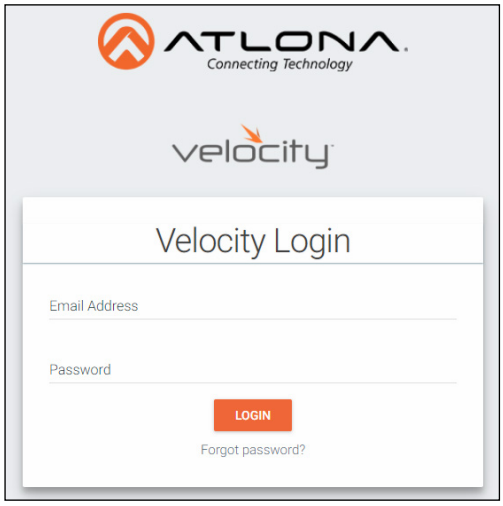
Getting Started

Once Velocity training has been completed, contact Atlona sales for a cloud username and login. Once a username and login have been received, Velocity Cloud is ready to use. A cloud account can also be manually created through the Velocity software, view the Manual Cloud Account Creation section for instructions.

1. Open any browser with network access and type in velocity.atlona.com (as seen below).

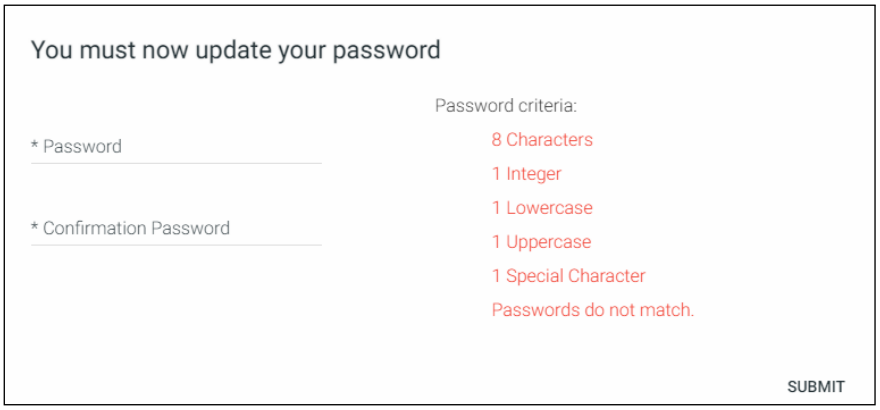


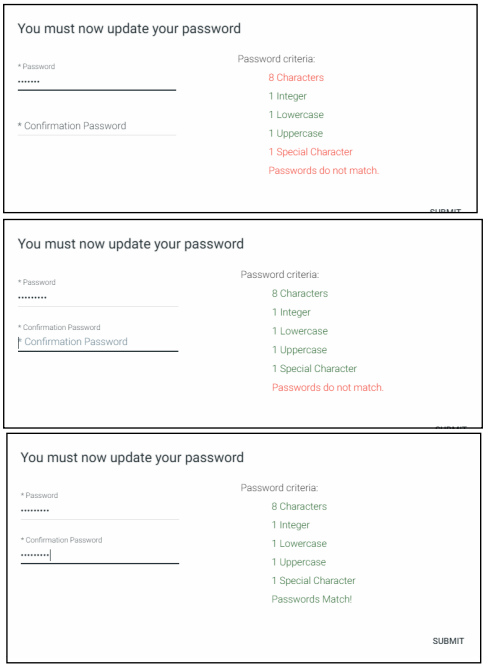
2. Enter the provided username and password.



3. A password change prompt will log in upon logging in. Update the password.

NOTE: Passwords must be at least 8 characters and include: 1 number, 1 uppercase letter, 1 lowercase letter, and 1 special character. The text will appear all green when the password meets all criteria.





4. Press **SUBMIT** once the new password is filled in.

Once logged in, customers and users can added, or gateways linked.

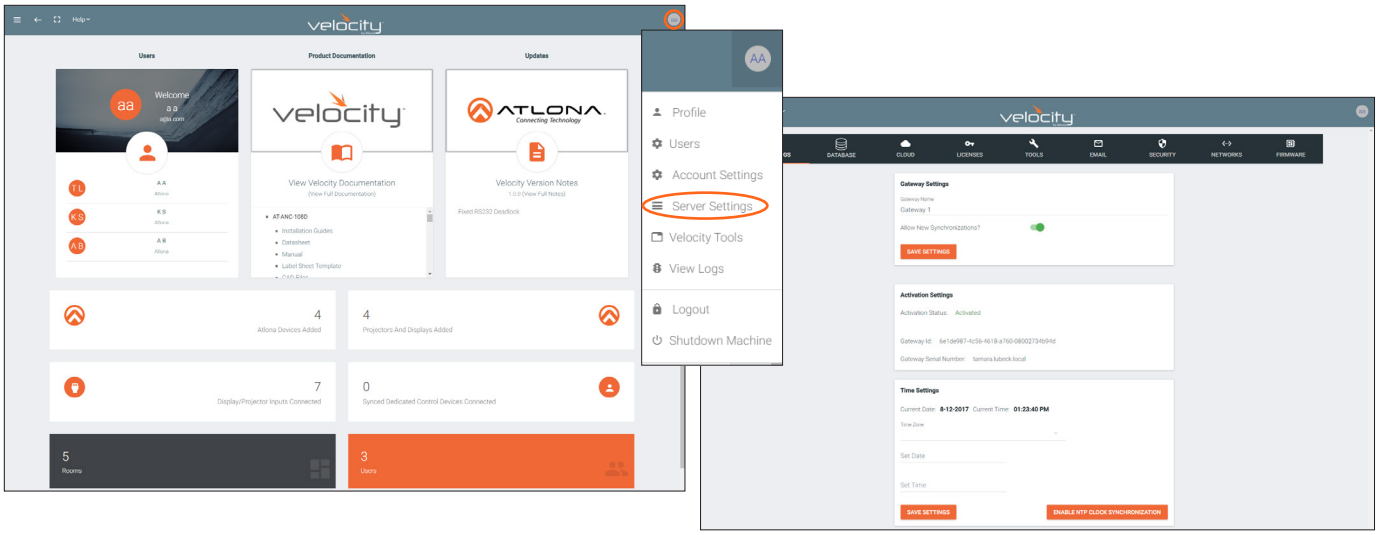
NOTE: Any amount of gateways may be linked to Velocity Cloud, but a license must be purchased for each individual gateway to be controlled remotely.

Manual Cloud Account Creation

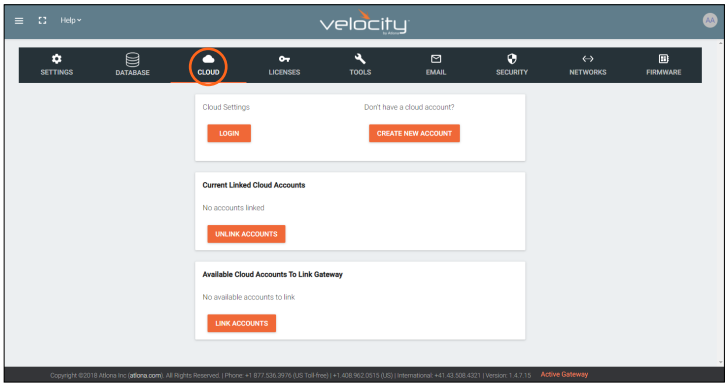
Once the VGW-250 or VSG software has been set up, a cloud account can be created manually through the server settings section of the Velocity software.

NOTE: Both the gateway and the local PC must have access to the internet to manually set up cloud login.

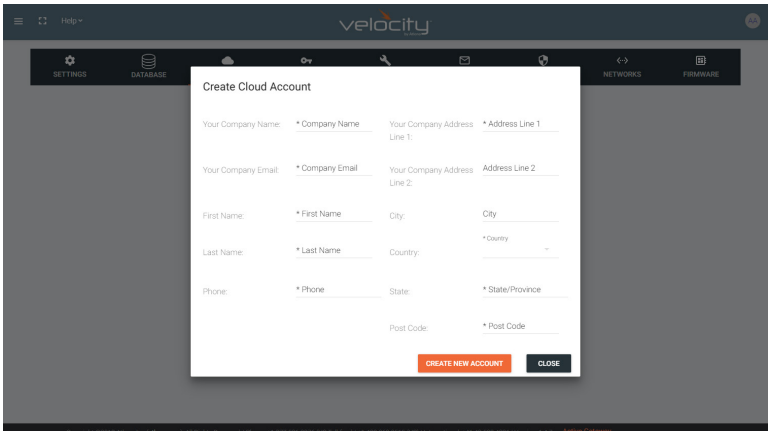
1. Open the server settings within VGW or VSG.

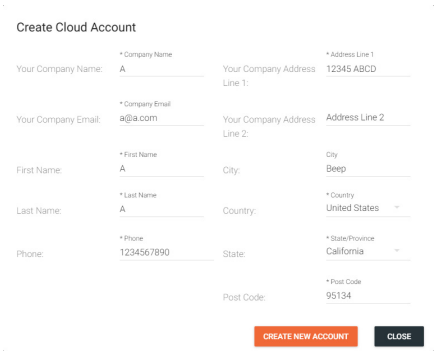


2. Select Cloud from the top navigation.

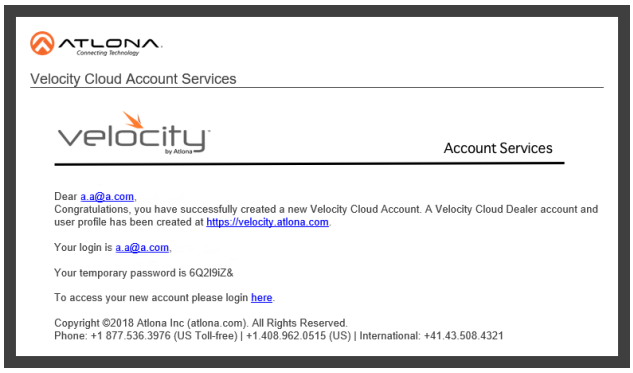


3. Select the **Create New Account** button. A new screen will pop up.
4. Fill in all the required fields (notated with a *) and press the **Create New Account** button. The Email will be used to send the cloud login information, so verify it is correct before submitting the account information.

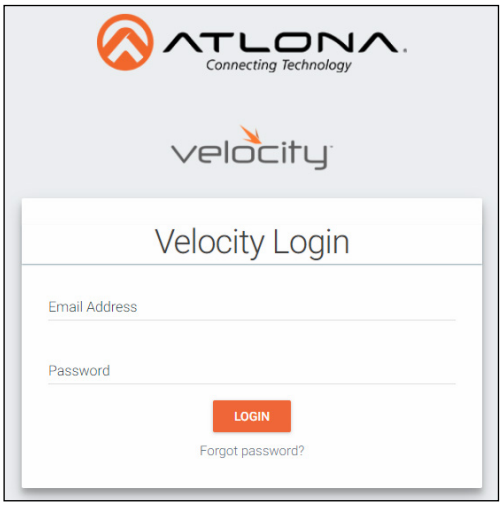




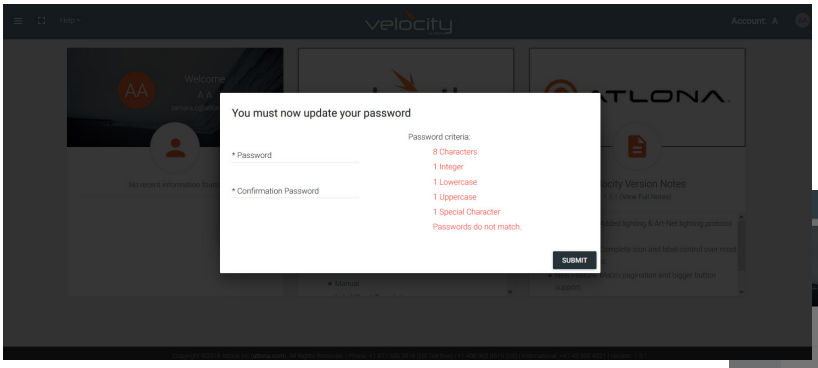
5. Open the Email received from support@atlona.com, it should have the subject line of Velocity Cloud Account Services. Check in the Junk/Spam box if the Email has not appeared in the Inbox within 5 minutes.

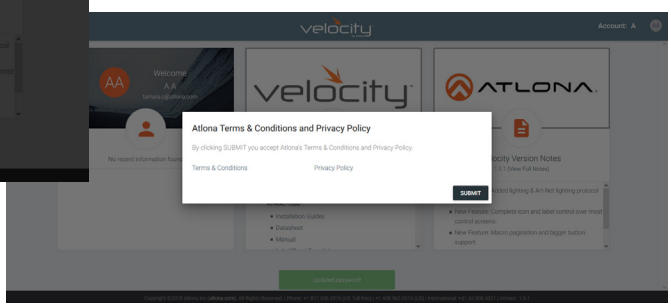


6. Select either **https://velocity.atlona.com** or the login **here** link to open a browser to the cloud login page.



7. Enter the login and temporary password provided in the email and press the **Login** button.

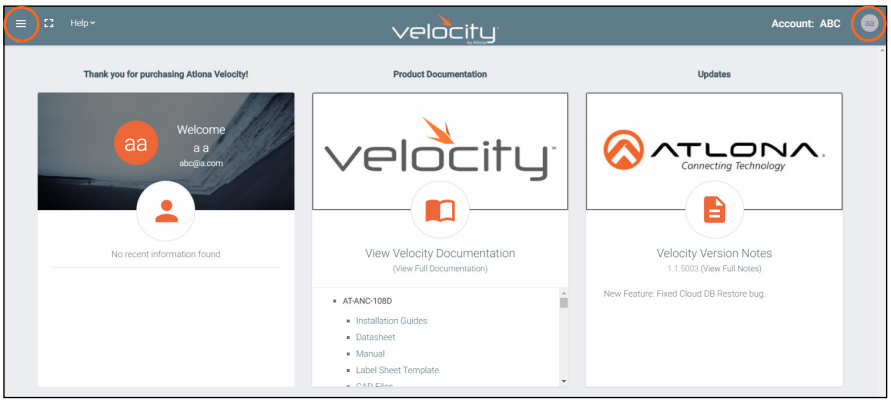




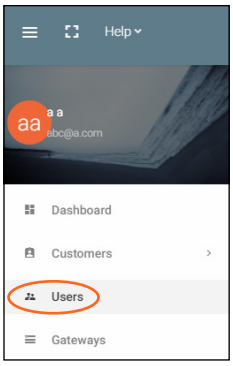
7. Provide a new password and press the **Submit** button. The password must have at least eight characters, one number, one uppercase letter, one lowercase letter, and one special character (**e.g.** !, @, #, $, %, ^, &, *, /, etc.). A new pop up will appear with terms and conditions.
8. Accept the terms and conditions to proceed to setting up Velocity Cloud.

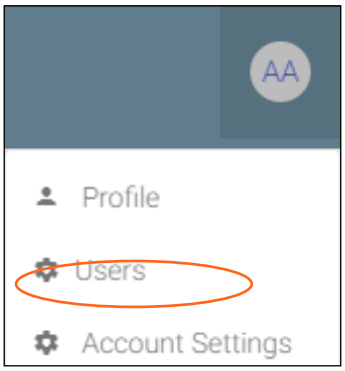
Users

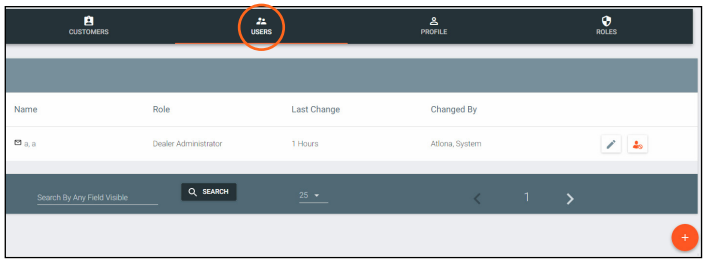
Users can be added and edited from either the top left menu or top right menu of the home page.



1. Select Users from the top left ≡ navigation or Account Settings from the top right navigation.
   b. If Account Settings is selected, click on the Users tab in the header bar.

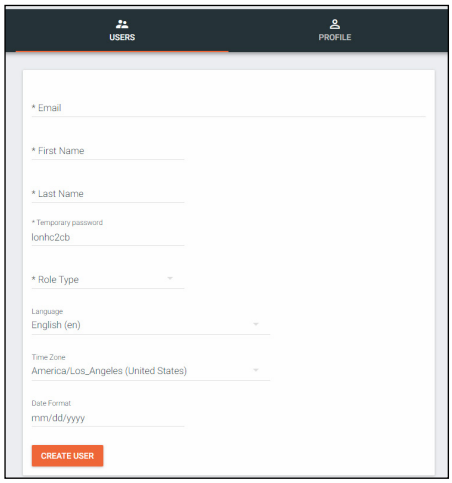






Add

1. Select the **+** button to add a new user. A new page will open.
2. Fill in all the user information fields.



- **Email** - Used for log in purposes and email password resets.
- **First & Last Name** - Velocity will provide a customized home page for a user using their credentials.
- **Temporary Password** - Use either the auto generated password or create a new one for the user to change upon first log in.
- **Role Type** - There are 5 roles to select from: Account Administrator, Site Administrator, Designer, Support Technician, and End User. To view the permissions of each role, select **Roles** within the top navigation or view them starting on page 53.
- **Language** - Select the user's language preference. Default will be English.
- **Time Zone** - Select the time zone the user will be logging in from.

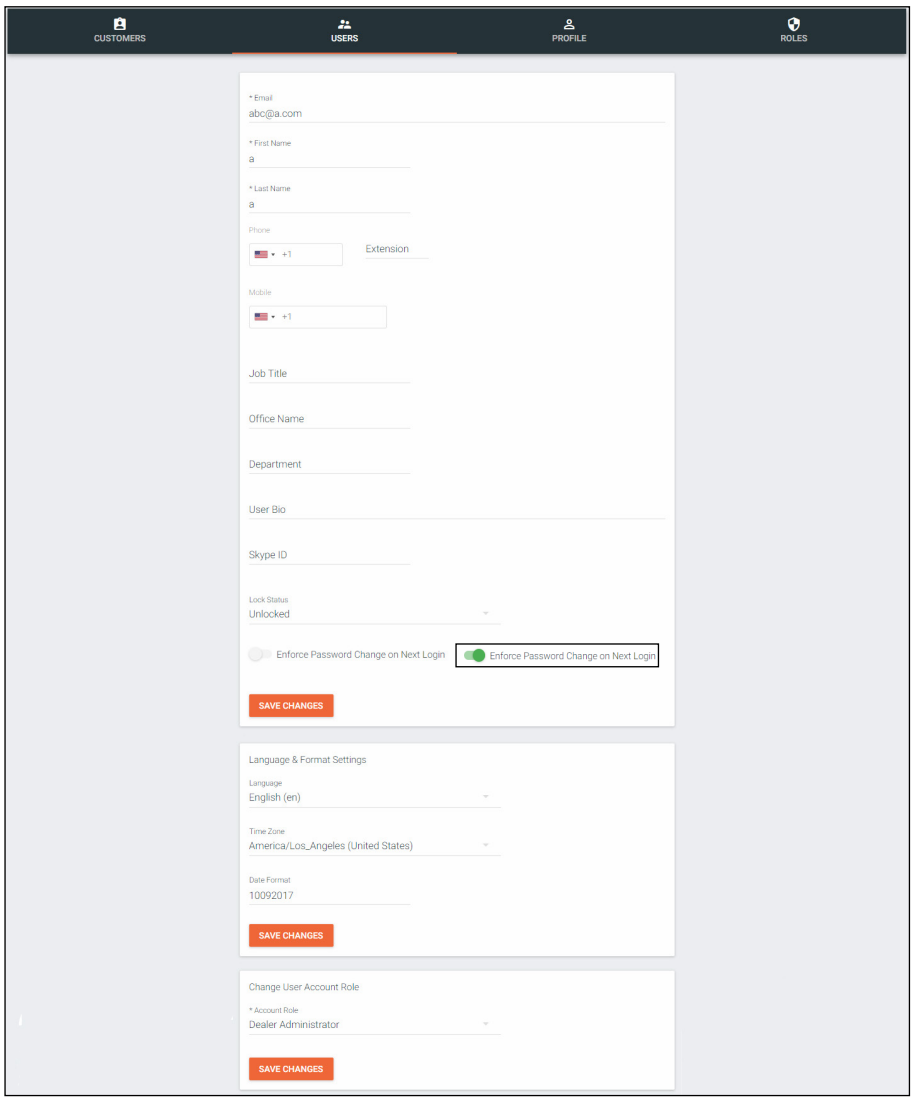
3. Press the **Create User** button.

If successful, Velocity will redirect to the Users page and a green successful message will appear at the bottom of the page.

Upon login, all new users will be prompted to update their password.

Edit

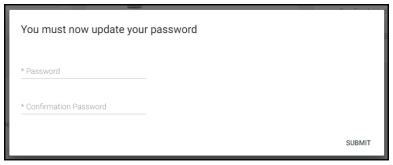
1. Select the **pencil** button to edit a user. A new page will open.



Additional fields appear when editing users.

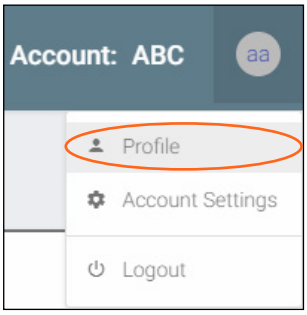
Phone and mobile numbers, job title, office name, department, user bio, and Skype ID are optional fields that help provide multiple points of contact.

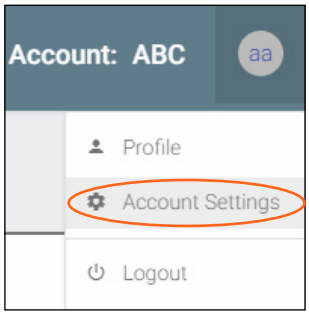
- **Lock Status** - Switch status of the user between unlocked and locked. If an account is locked, an administrator will need to unlock it for a user to be able to log in again.
- **Password Slider** - Selecting this slider will force the user to change their password when logging in the next time. The password update pop up will appear on login.

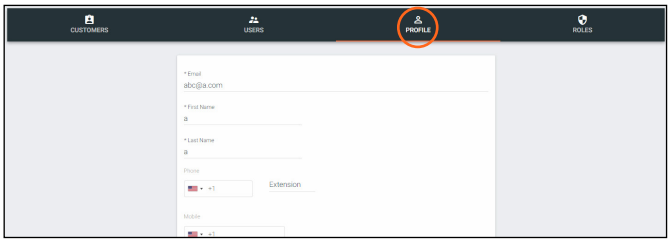


Profile

1. Select **Profile** from the top right navigation of the home page, or the header bar of the Account Settings page.





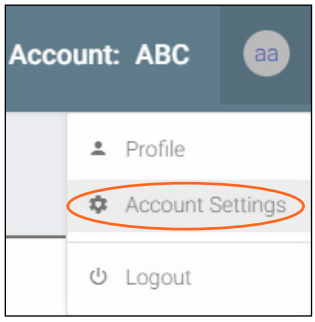


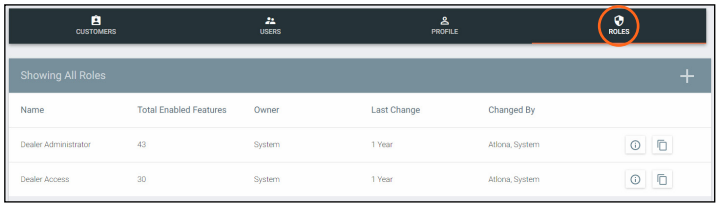
2. Fill in the user information that was not created when initially adding a user, such as: Job Title, Office Name, Department, User Bio, and Skype ID. These options are available when editing a user.

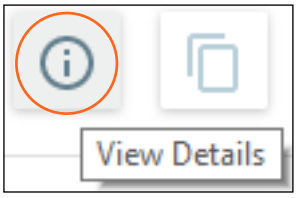
NOTE: The profile information that can be changed will vary based on user permission level.

Roles

1. Select **Account Settings** from the top right navigation.







2. Select **Roles** from the header bar.

There are two default roles: Dealer Administrator and Dealer Access. The permissions can be seen by pressing the **View Details** button or using the tables below.

Account Related

User Level	View	Add	Modify	Delete	Export	Invite
Dealer Admin	X	X	X	X	X	X
Dealer Access	X	X	X		X	X

User Related

User Level	Add	View	Modify	Change	Revoke
Dealer Admin	X	X	X	X	X
Dealer Access					

Role Related

User Level	View	Add	Modify	Delete	Copy
Dealer Admin	X	X	X	X	X
Dealer Access					

Control Related

User Level	Access	View Logs
Dealer Admin		X
Dealer Access		X

Equipment Related

User Level	View	Add	Modify	Delete	Export	Copy
Dealer Admin	X	X	X	X	X	X
Dealer Access	X	X	X	X	X	X

Reference Image Related

User Level	View	Add	Modify	Delete	Export	Copy
Dealer Admin	X	X	X	X	X	X
Dealer Access	X	X	X	X	X	X

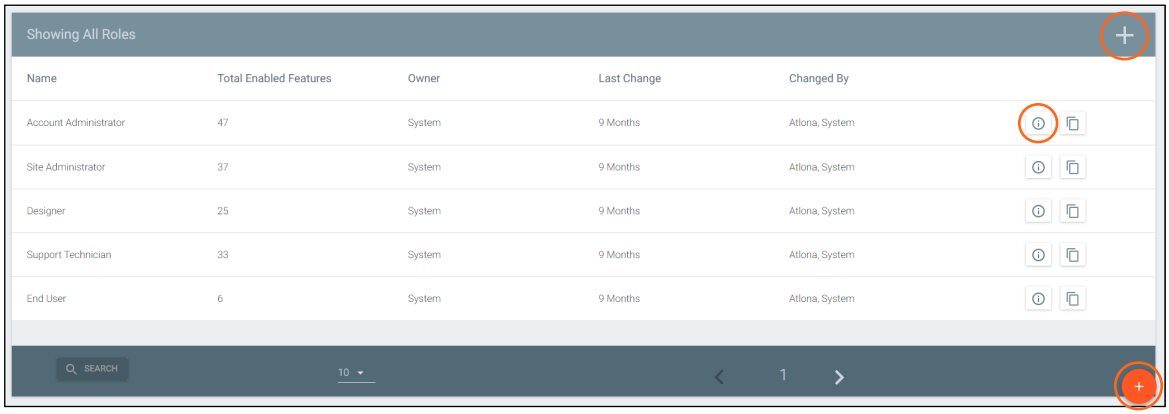
Cloud Feature Related (Backups)

User Level	Download	Upload
Account Admin	X	X
Site Admin		

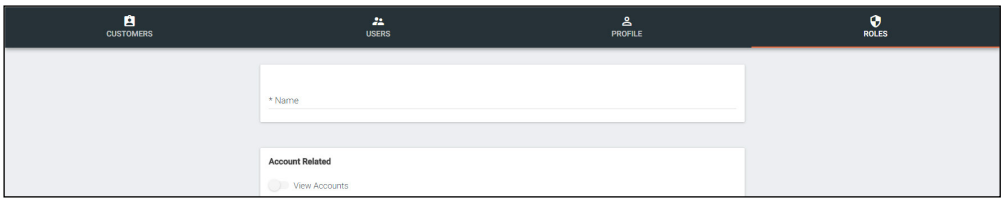
Add

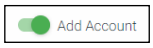
If the default roles do not provide the right permission levels, new roles can be added.

1. Select the + button to add a new role. Either the top + or the bottom + button may be used. The current roles can also be copied using the **Copy role** button, then edited.



2. Name the role, to make easy to identify later.



3. Press the slider for each permission to grant the current role. 

4. Press the **Create Role** button to save all the settings.

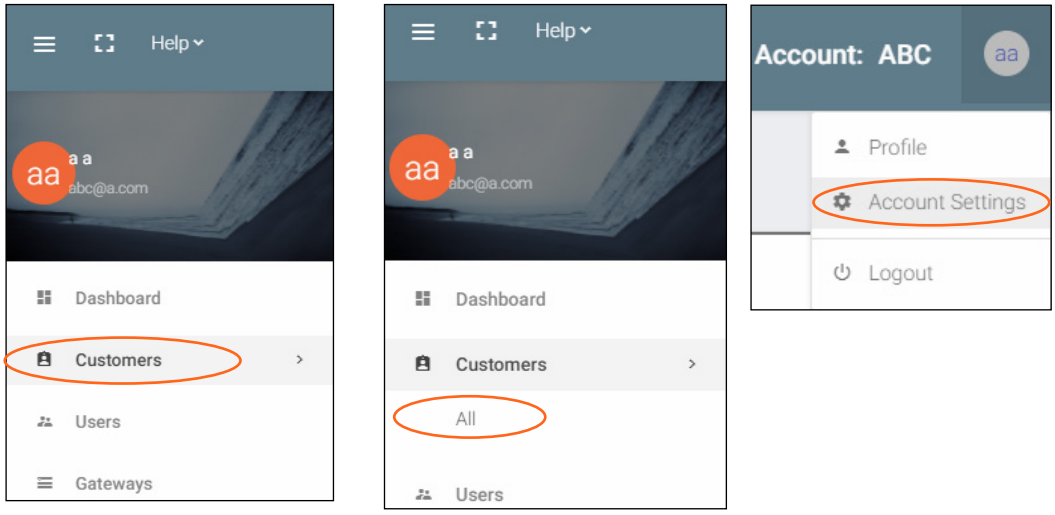
Customers

Set up customer access, sites, and gateways starting from within the Customers page.

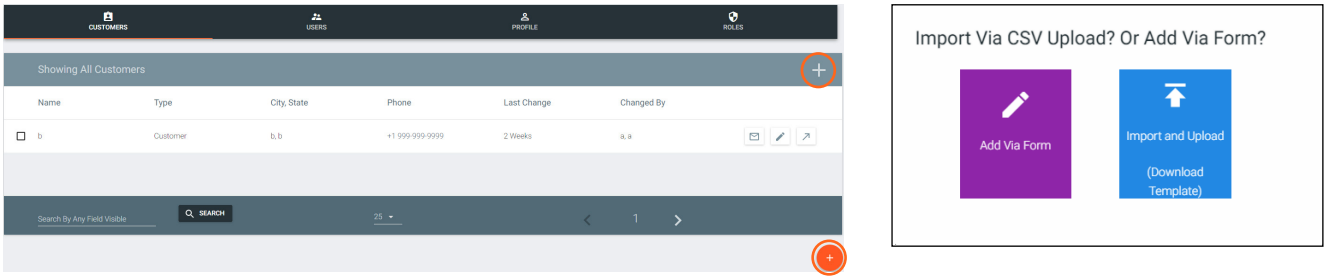
Add

1. Select **Customers** from the top left = navigation or Account Settings from the top right navigation.

   b. If customers is selected from the left navigation a new option will appear underneath. Select **All** to go to the customers page.

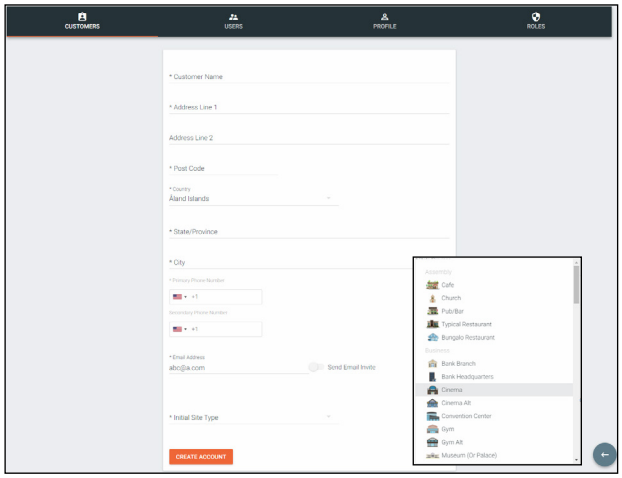


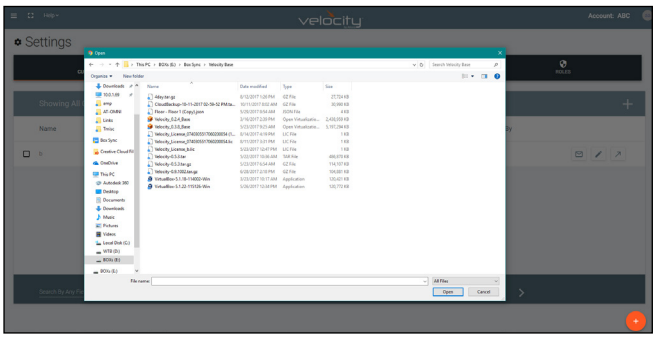
2. Press the + button located at the top or bottom of the screen. A pop up will appear.



3. Select between Add Via Form or Import and Upload (for adding multiple customers at once).
    a. If Add Via Form is selected, a new page will open.
        1. Fill in the customer information:

- **Customer Name** - This should be filled in with the Company or Site name.
- **Address, Post Code, Country, State/Province, City** - Fill in the address that the site is located at.
- **Phone Number** - Provide the number of the contact for the customer. The secondary contact number is optional.
- **Email Address** - Provide the email address of the main contact for this site.
- **Email Invite** - Select the slider to have an invite to the customer's cloud sent to the admin.
- **Initial Site Type** - Select the type that best suits the customer. A visual representation is included with the selection.
- **Create Account** - Press this button once the required * information has been filled in.



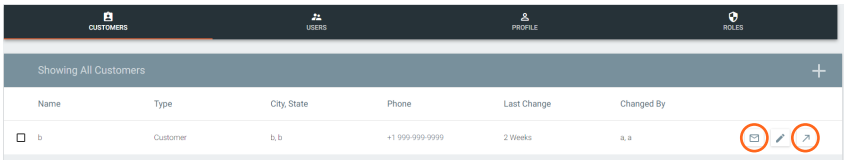


b. If Import and Upload is selected, a folder will open.

1. Find the customer file (.CSV) located on the local computer.
2. Press the upload button.

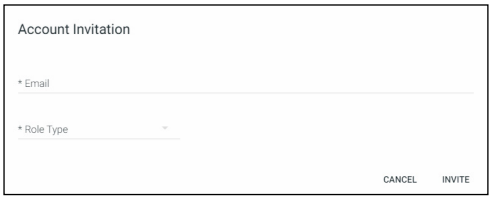
Invite

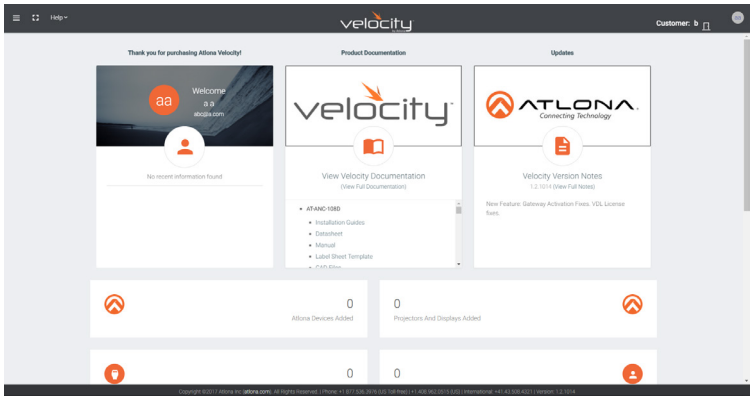
Once a customer has been created, the account can have users added to it.

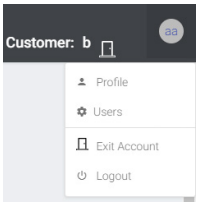


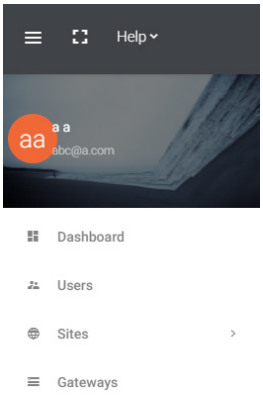
1. Select the Invite (letter button) or Access Account (arrow) buttons.

a. If Invite is selected, a pop up will appear. Fill in the user's email and role (these roles match the gateway's roles: Account Administrator, Site Administrator, Designer, Support Technician, and End User).



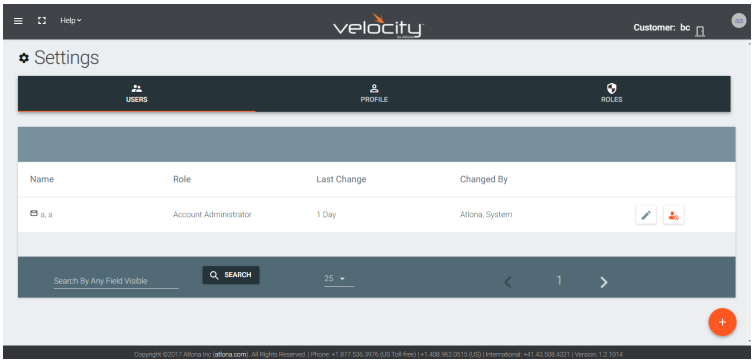


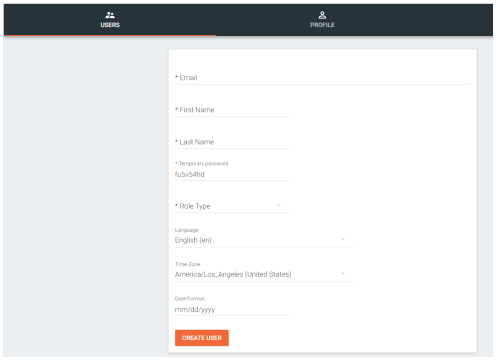




b. If Access Account is selected, a new screen will appear (this screen will be exactly as the customer will see after logging into cloud).

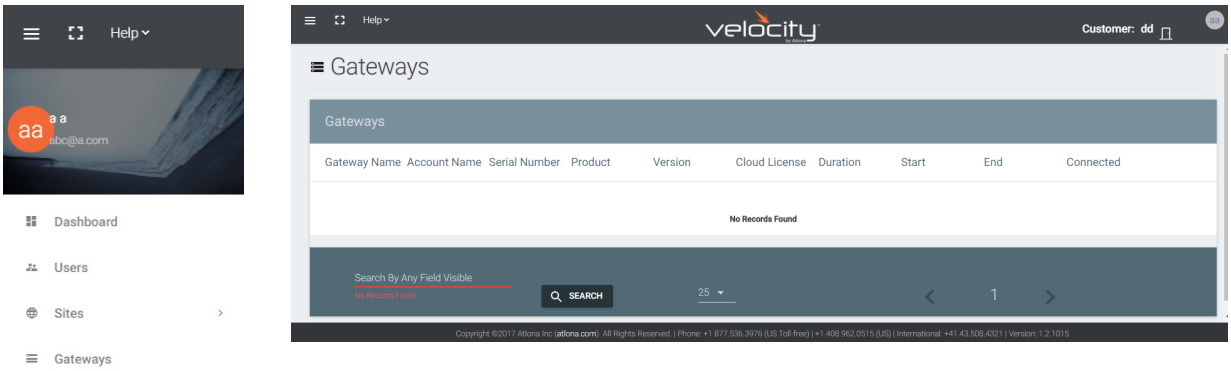
1. Select Users from the top left = navigation or from the top right menu.
2. Press the + button. A new screen will appear.
3. Fill in the user's email, name, language, time zone, date, and role (roles will correspond with gateway roles: account administrator, site administrator, designer, support technician, and end users).





Gateway

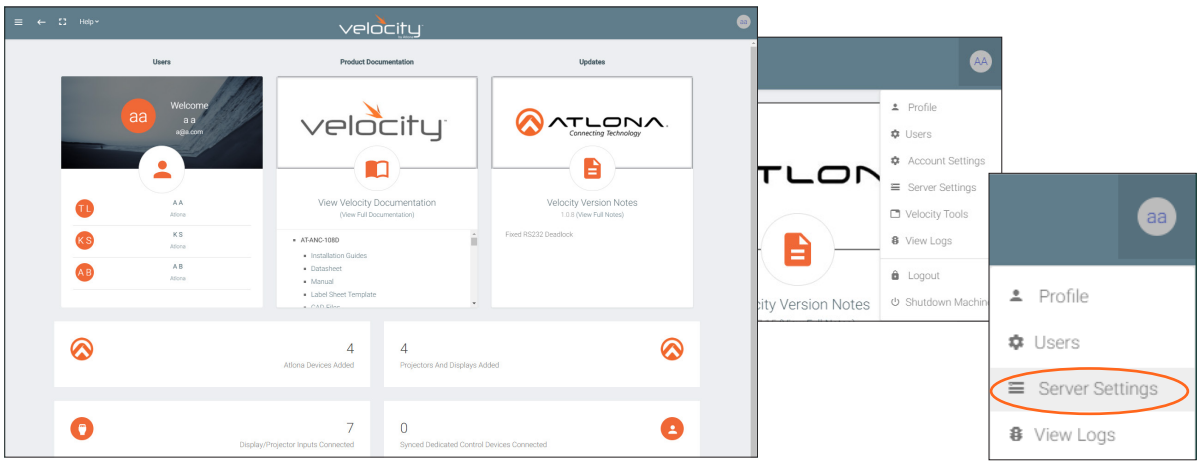
Once a customer account has been created, any gateways can be linked to them. To get to the gateway page, select Gateway from the top left ≡ navigation.



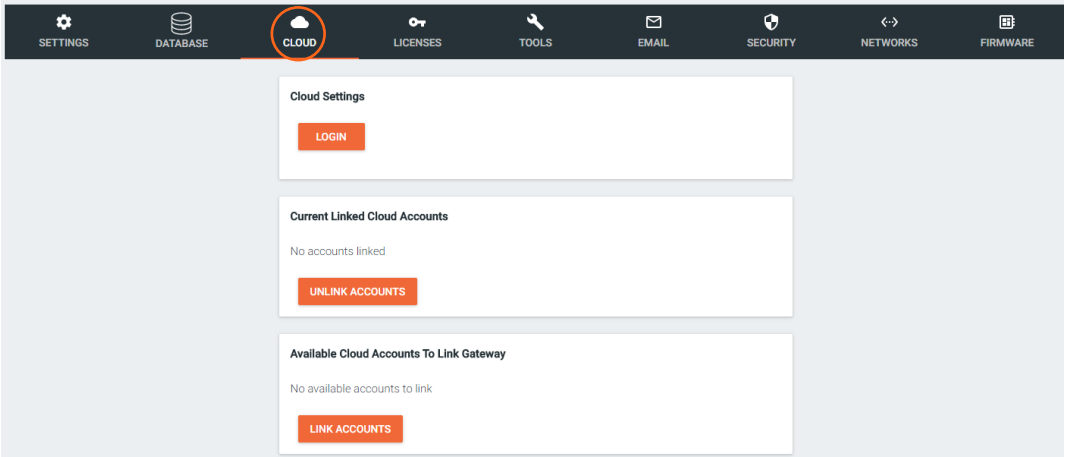
1. Linking the gateway must start within the gateway. Login to the Velocity gateway on the local network.

2. Enter the login information on the Velocity web page, then click the **Login** button.

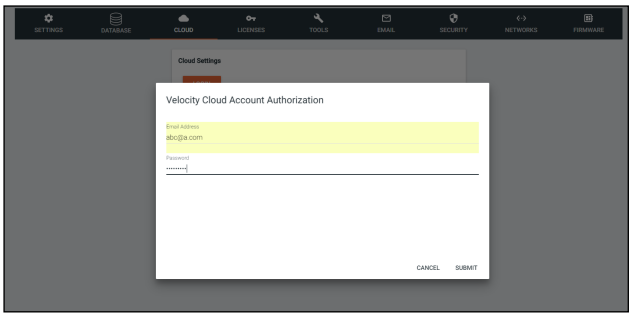
3. Select **Server Settings** from the drop down menu. A new page will open.

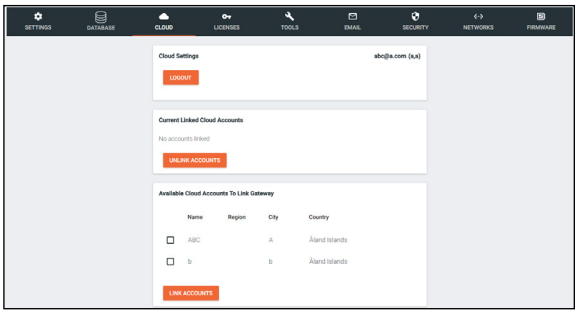


4. Select **Cloud** from the top navigation within the server settings page.

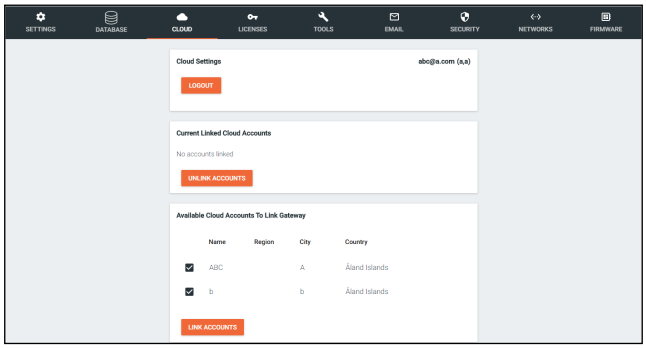


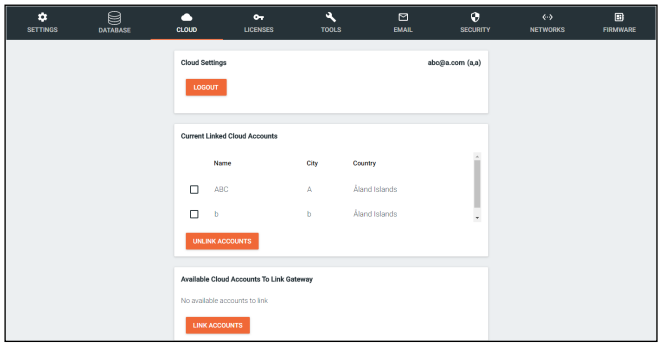
5. Select the **Login** button. A new pop up will appear.



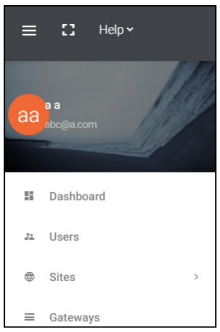


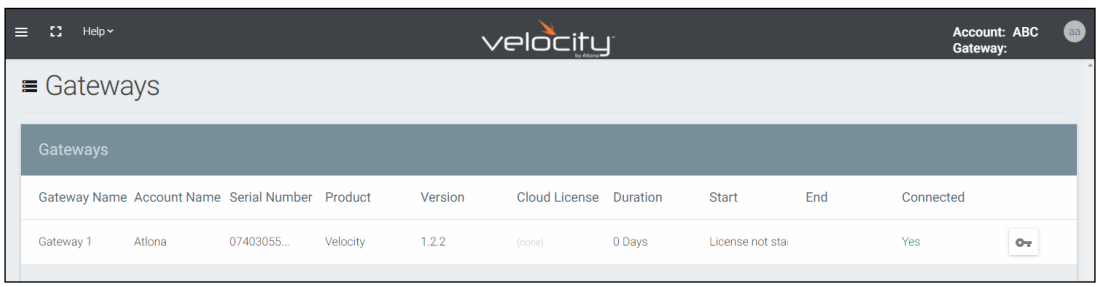
6. Fill in the cloud username and password. The accounts linked to that account will appear under the available cloud accounts.



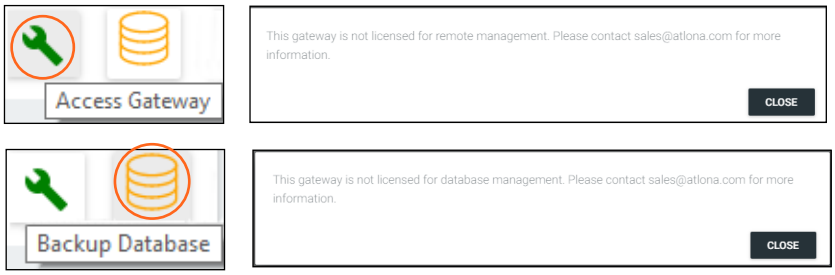


7. Select the corresponding cloud account under Available Cloud Accounts To Link Gateway.
8. Press the **Link Account** button. The gateway will appear in the Velocity Cloud account.
9. Select Gateway from the top left ≡ navigation menu. A new page will open.



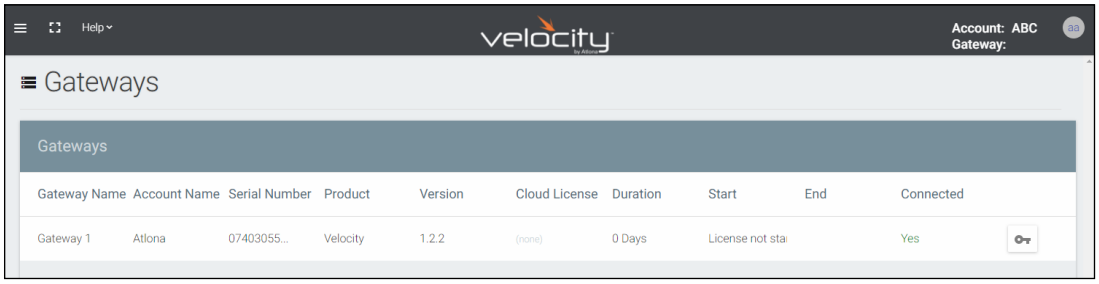


Until the gateway has a cloud license, it can not be remotely connected to or backed up to cloud. To purchase a license contact the local Atlona sales rep for the region or through the Atlona Partner Portal. A license is good for 1 year and must be purchased for each gateway. Purchase either the lite (AT-VSW-LIC-LITE) or pro (AT-VSW-LIC-PRO) cloud license depending on what features are needed.

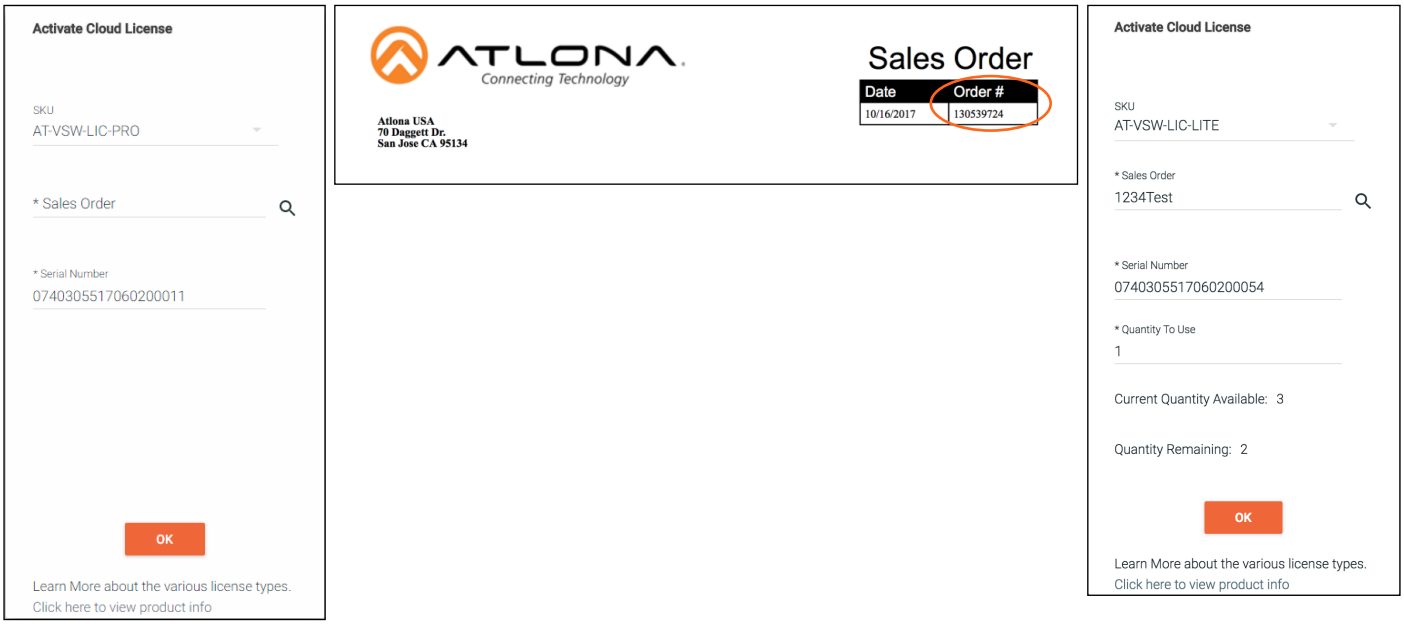


License Activation

Once a license is purchased from the Altona sales rep or partner portal, a sales order will be emailed to the email address on file.



1. Select the key button on the gateway page. A new pop up will appear.

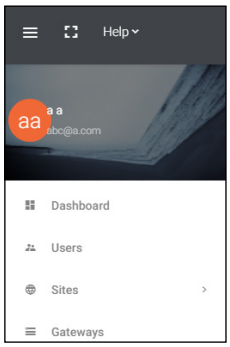


2. Enter in the sales order number (found at the top right of the sales order) into the sales order field and press the search button. New fields will appear on the pop up.
    - **Quantity To Use** - Set how many licenses to use. Each license is good for 1 year.
    - **Current Quantity Available** - Displays how many licenses were purchased with the sales order.
    - **Quantity Remaining** - Displays the number of licenses remaining minus the Quantity To Use field amount.
3. Once the quantity of licenses is selected, press **OK**. The license(s) are now associated with the current gateway and the gateway can now be controlled and backed up remotely.

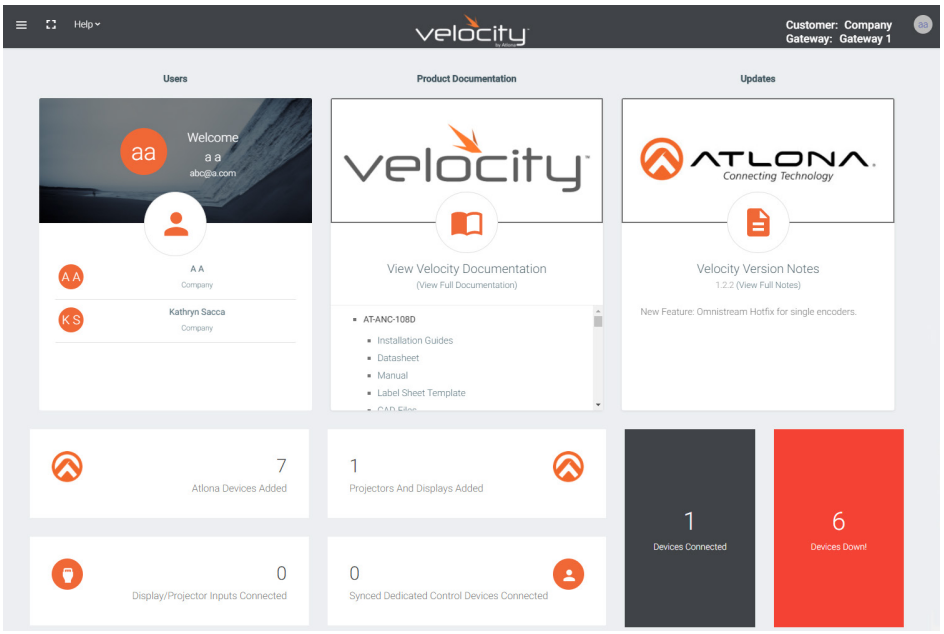
Remote Access

Once the cloud license is activated, the gateway can be remotely controlled.

1. Select Gateway from the top left ≡ navigation menu. A new page will open.



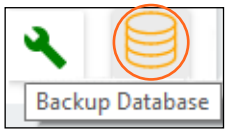
2. Press the **Access Gateway** (green tool) button. A new screen will open. This will allow all of the normal local Gateway functions to be accessed for setup and configuration. For further information on how to configure the gateway, see the Velocity manual.



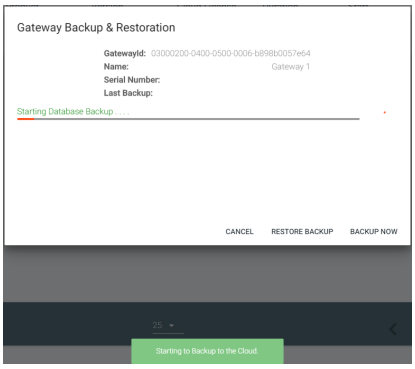
Backup

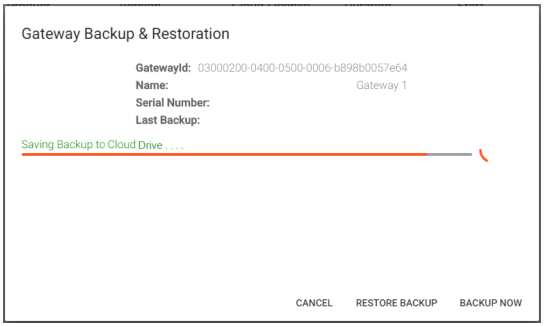
Once the cloud license is activated, the gateway can be backed up to the cloud.

1. Press the Backup Database button.



2. Click the **Backup Now** button. The cloud will show a progress bar as it goes through the backup process.

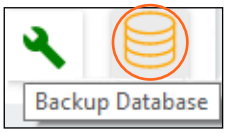




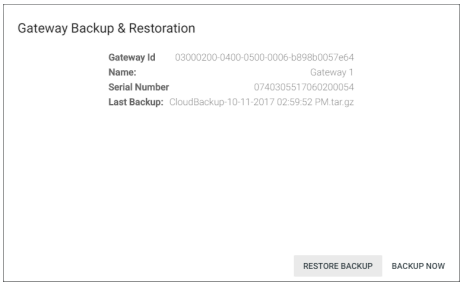
Restore

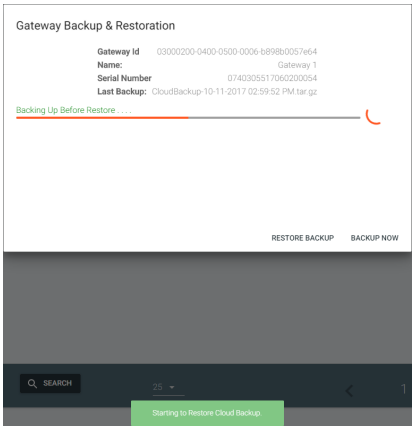
Once the gateway has been backed up to cloud, it can be restored from the previous save.

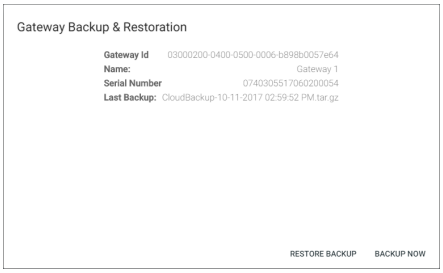
1. Press the Backup Database button.



2. Click the **Restore Backup** button. The cloud will show a progress bar as it goes through the restore process. When finished, the popup will display the gateway ID, name, serial number, and last back when finished.







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